



REVSPRING

Kyruus Health RevSpring

May 2026 Roundtable

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Clinical keywords bulk operations, inactive location indicators

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LDM unified model, location hierarchy, Q2 roadmap

03 AI Bios

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AI suggests, humans approve

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Modern cards, NLP, GEO, Patient Search Refiner beta

06 Insurance Card Capture & Scheduling

EHR integration, OCR, smart matching, scheduling updates

07 Reach: Listings & Reputation

Publisher icons, improved messaging, Listings UI

08 CredentialStream Integration & MCP

API-based data transfer, RevSpring MCP agentic layer

Q2 RevSpring/Kyruus Health Roadmap

Search > Platform > Growth (Listings) > Scheduling > Data

Search & UX	Provider Platform	Listings & Reputation	Scheduling	Kyruus Connect	Data, API & Integrations
<ul style="list-style-type: none">★ Card UI Refresh & Banners★ Modular ComponentsAI Interpreter★ Knowledge Graph & Natural Language Processing★ AI Mode★ Patient Search Refiner	<ul style="list-style-type: none">GuideScalable Architecture	<ul style="list-style-type: none">★ Listings UIYelp / ChatGPTReview GenerationReserve w/ GoogleAI OverviewsHealth Score	<ul style="list-style-type: none">EHR Integration★ Insurance OCRSmart Matching	<ul style="list-style-type: none">★ Provider Data ManagementAudit Log★ Location Data Management★ Approval Workflows★ AI Bios	<ul style="list-style-type: none">★ CredentialStream★ Bulk Provider & Location APIs★ RevSpring MCP
• Kelly Vernon	• Kelly Vernon	• Emma Ervin	• Corey Schwarzkopf	• Love Katoch	• Pat Rockwell · Marie Shea

Connect Admin Enhancements

Clinical Keywords Bulk Operations

- **Select All & Multi-Select:** Use the header checkbox to select all keywords, or row checkboxes for specific ones. Bulk actions appear when anything is selected
- **Bulk Flag Updates:** Update Enabled, Searchable, and Promoted across selected keywords in one modal
- **Impact:** What used to take hundreds of clicks is now a single action, removing a major workflow pain for clinical data teams

The screenshot displays the 'Clinical Keywords' management interface. At the top, there are navigation tabs: General, Marketing, Credentials, Clinical (selected), Locations, Scheduling, Online Availability, Application Controls, Notes, and Insurances. Below the tabs, the title 'Clinical Keywords' is shown with 'Cancel' and 'Save' buttons. A filter bar contains '3 selected', 'Enabled', 'Searchable', 'Promoted', and 'Clinical Interest' dropdowns, along with a search input field. The main area is a table with columns: 'Enabled', 'Keyword', 'Searchable', 'Promoted', and 'Clinical Interest'. The table lists various medical keywords, some with 'Synonyms' links. Each row has a checkbox for selection and toggle switches for the flags. At the bottom right, there is a pagination control showing 'Rows per page 10' and '1-10 of 280'.

	Enabled	Keyword	Searchable	Promoted	Clinical Interest
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Yes	abdominal aneurysm repair	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> No
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Yes	abdominal aorta aneurysm repair Synonyms	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> No
<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes	abdominal aortic aneurysm Synonyms	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> No
<input checked="" type="checkbox"/>	<input type="checkbox"/> No	abdominal aortic ectasia	<input type="checkbox"/> No	<input type="checkbox"/> No	<input type="checkbox"/> No
<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes	acquired arteriovenous aneurysm	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> No
<input type="checkbox"/>	<input type="checkbox"/> No	adventitial cystic disease	<input type="checkbox"/> No	<input type="checkbox"/> No	<input type="checkbox"/> No
<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes	amputation below the knee surgery Synonyms	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> No
<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes	amputation of the toe surgery	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> No
<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes	aneurysm Synonyms	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> No
<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes	aneurysm of artery of neck	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> No

Inactive Indicator for Locations

Active and inactive locations are clearly separated in the Provider Profile for Location with **Currently Seeing Patients** field set to **No**

General	Marketing	Credentials	Clinical	Locations	Scheduling	Online Availability	Application Controls	Notes	Insurances
Linked Locations Edit									
5 Locations									
Broadway Children's Hospital Clinic • 870 West Main Street, Street 2, Geneva, OH, 44041 Not currently seeing patients			Location ID: 13 Kyrus ID: 3432039 EHR Location ID: 13		Phone: 440-415-0244 Fax: 617-671-9999		▼		
Pediatric Specialists Clinic • 13207 Ravenna Road, Chardon, OH, 44024			Location ID: 9 Kyrus ID: 3432038 EHR Location ID: 9		Phone: 440-285-5004 Fax: -		▼		
Broadway Family Medicine Clinic • 230 West Huron Road, Suite 7218, Cleveland, OH, 44113 Not currently seeing patients			Location ID: 2279508 Kyrus ID: 3432055 EHR Location ID: 2279508		Phone: 216-555-7638 Fax: 216-555-7639		▼		
Black River Clinic Clinic • 12345 NE Hallow Avenue, Portland, OR, 97230			Location ID: 30 Kyrus ID: 3432087 EHR Location ID: 30		Phone: 503-123-4567 Fax: 503-123-4321		▼		
Broadway Breast Imaging Center - Lakeside Clinic • 1001 Lakeside Avenue East, Suite 14, Cleveland, OH, 44114			Location ID: 19 Kyrus ID: 3432092 EHR Location ID: 19		Phone: 215-422-6789 Fax: 215-422-4200		▼		

Location Data Management

Location Data Management

- **Unified Location Model** – LDM replaces the old Marketable Locations (MLOC) setup by bringing Marketable and Practice Locations into one single model, managed directly in Connect Admin
- **Location hierarchy** – Full parent-child family trees migrated for live customers; manages campus-to-suite complexity at scale
- **Working hours management** – Regular, evening, weekend, specialty, and exception hours (holiday closures, seasonal adjustments)

Data / Locations

Locations Create location

[Export](#) [Bulk update](#)

Ky...	Public name	Internal name	Type	Address	City	State	Zip
3432072	7 Hills medical Group	2420380	Clinic	1234 Main Street	Watertown	MA	02472
3432053	Acme Hospital	7	Clinic	234 Main Street	Cleveland	OH	44145
3432087	Black River Clinic	30	Clinic	12345 NE Hallow Avenue	Portland	OR	97230
3432092	Broadway Breast Imaging Center - 19		Clinic	1001 Lakeside Avenue East, Suite 14	Cleveland	OH	44114
3432080	Broadway Breast Imaging Center - 21304886		Clinic	2401 Ontario Street, Suite 404	Cleveland	OH	44115
3432068	Broadway Breast Imaging Center - 20		Clinic	120 North Freedom Street, Suite 311	Ravenna	OH	44266
3432052	Broadway Cardiology Clinic	2	Clinic	222 Berkeley St	Cleveland	OH	44107
3432039	Broadway Children's Hospital	13	Clinic	870 West Main Street, Street 2	Geneva	OH	44041
3432055	Broadway Family Medicine	2279508	Clinic	230 West Huron Road, Suite 7218	Cleveland	OH	44113
3432058	Broadway Gastroenterology and L	23	Clinic	11 Continental Boulevard, Suite 34	Merrimack	NH	03054

Rows per page: 10 1-10 of 57

Location Data Management: Q2 Roadmap

In Development & Discovery

Coming soon!

Granular Location Permissions

Introducing a dedicated "Create Location" permission in Connect Admin, allowing admins to grant field-level edit access to location profiles without also granting the ability to create new location

Simpler Navigation

Adding Purpose Field (Marketing / Practicing /Both) as a sortable, filterable column on the Location List and make it inline-editable on the Location Detail page

Discovery

Location Hierarchy enhancements

Group child locations under their parent on the Location List page for faster navigation and clearer hierarchy visibility

Ingest location hierarchy relationships directly from data pipelines, eliminating manual setup in the UI

Clinical Keywords for Locations

Extending KCL clinical taxonomy to locations , bring location-level search relevance up to the same level as provider profiles.

Rich text & HTML support for Text Fields

Introducing support for Rich Text and HTML in LDM UI text fields

Location Data Management Search by Location Identifiers

AI Bios

AI Enrichment: What we're focused on in Q2

APPROVAL WORKFLOWS

Human-in-the-loop review before every publish

A review-and-approve workflow built into the core bio generation pipeline. No bio publishes without explicit sign-off, giving health system teams full control over what reaches patients.

Discovery signal: Beta customers named human review as a non-negotiable prerequisite for adoption.

Expected GA Release: Early Q3

CUSTOMER CONFIGURATIONS

Brand voice and template settings per health system

Per-customer settings for reading level, bio length, tone, and ruleset structure. Each health system gets a configuration that matches their brand standards and communication guidelines.

Discovery signal: Customers expect brand-voice customization as a baseline – a one-size-fits-all output feels too generic.

Expected GA Release: Early Q3

AI Enrichment: What's next & later

In discovery & on the horizon

NEXT – In Discovery

Clinical Keywords for Health Systems

AI-derived, claims-informed keywords mapped to each provider's actual practice patterns – not just specialty labels.

Health Scores for Provider Profiles

Automated SEO + GEO + patient friendliness scoring to surface profile gaps and prioritize improvements.

LATER – On the Horizon

Insurances Accepted

Verified, continuously-updated payer data surfaced at the individual provider level.

Frequency of Services

Claims-derived procedure volume to validate and enrich clinical keyword accuracy.

Unclaimed Listings

Detection of health system listings on third-party sites with no current owner.

Per-Location Equipment

Facility-level capability data to improve searchability and patient routing decisions.

Approval Workflow for AI Enrichment

AI suggests, Humans Approve

- **Supports Multiple Drafts** - the profile never locks, even with multiple approval drafts in progress
- **Builds on the existing structure with more flexibility**, now supporting roles instead of only specific users as reviewers
- **Approval workflows for all** - starting with an MVP for AI data enrichment, but scalable to all products

Apps / Review and Approve / AI Approval Queue

Review AI Suggestions

Provider type Practice group Specialty

Search Show filters

Profile	Field	Current value	Suggested value	Submitted ↓	AI confidence	Approve	Reject
Sarah Smith, M.D.	Professional Statement	Dr. Smith is a cardiologist.	Dr. Sarah Smith is a Professor of Clinical Medicine at the Johns Hopkins University School of Medicine. She serves as the Interim Director of the Division of General Internal Medicine an...	03/10/25 9:00 AM	High	Approve	Reject
Marilyn Booker, MD	About the Provider	⚠ Dr. Marilyn Booker specializes in Cardiology at the Heart & Vascular Institute of Florida. She received her Medical Degree from the University of Miami Miller School of Medicine....	Dr. Marilyn Booker is an Associate Professor of Clinical Pediatrics at the Northwestern University Feinberg School of Medicine. She serves as the Chief of the Division of Pediatric...	03/10/25 9:00 AM	Medium	Approve	Reject
Martin Diamond, MD	About the Provider	--	Dr. Martin Diamond is a Professor of Surgery at Harvard Medical School and the Chair of Surgical Oncology at the Dana-Farber Cancer Institute. He is a Fellow of the American College of Sur...	03/10/25 9:00 AM	High	Approve	Reject
Elaina Francis, MD	Professional Statement	Dr. Francis is a cardiologist.	Dr. Elaina Francis is a Professor of Clinical Medicine at the Johns Hopkins University School of Medicine. She serves as the Interim Director of the Division of General Internal Medicine an...	03/10/25 9:00 AM	Low	Approve	Reject
Elizabeth Kersik, MD	Professional Statement	Dr. Kersik is a cardiologist.	Dr. Elizabeth Kersik is a Professor of Clinical Medicine at the Johns Hopkins University School of Medicine. She serves as the Interim Director of the Division of General Internal Medicine an...	03/10/25 9:00 AM	High	Approve	Reject
Sanjay Lahiri, MD	About the Provider	--	Dr. Sanjay Lahiri is a Professor of Clinical Medicine at the Johns Hopkins University School of Medicine. He serves as the Interim Director of the Division of General Internal Medicine and Clinic...	03/10/25 9:00 AM	High	Approve	Reject
Jonathan Peters, MD	Professional Statement	--	Dr. Jonathan Peters is a Professor of Clinical Medicine at the Johns Hopkins University School of Medicine. He serves as the Interim Director of the Division of General Internal Medicine an...	03/10/25 9:00 AM	Medium	Approve	Reject
Eleanor Wonderson	Professional Statement	Dr. Wonderson is a cardiologist.	Dr. Eleanor Wonderson is a Professor of Clinical Medicine at the Johns Hopkins University School of Medicine. She serves as the Interim Director of the Division of General Internal Medicine an...	03/10/25 9:00 AM	High	Approve	Reject
Bethany Anderson-Killen, MD	About the Provider	--	Dr. Bethany Anderson-Killen is a Professor of Clinical Medicine at the Johns Hopkins University School of Medicine. She serves as the Interim Director of the Division of General Internal Medi...	03/10/25 9:00 AM	Medium	Approve	Reject
Thomas Carroll, MD	Professional Statement	Dr. Carroll is a cardiologist.	Dr. Thomas Carroll is a Professor of Clinical Medicine at the Johns Hopkins University School of Medicine. He serves as the Interim Director of the Division of General Internal Medicine an...	03/10/25 9:00 AM	High	Approve	Reject

Rows per page: 10 1-10 of 100

Provider Search Updates

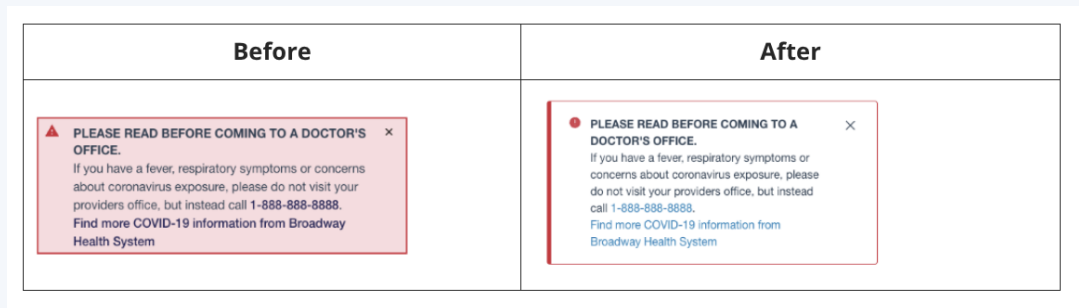
Released • Generally Available

Refreshed Banner Alerts

Modern outlined borders with rounded corners across Provider Search & Schedule workflows

- Warning alerts: red outline
- Advisory: yellow outline
- System errors: solid red fill

All existing configurations preserved – no action needed.



Released • Generally Available

WCAG 2.2 AA Accessibility Compliance

- All critical accessibility issues resolved in the Provider Directory to meet the federal mandate deadline
- Themes:
 - ARIA & attribute corrections
 - Accessible names/labels
 - Element/role structure
 - Color contrast
 - Heading structure
- Accessibility reviews built into standard development process

New Modern Provider Cards - Ready to Preview

Search for a condition, specialty or provider name

PLEASE READ BEFORE COMING TO A DOCTOR'S OFFICE.
If you have a fever, respiratory symptoms or concerns about coronavirus exposure, please do not visit your providers office, but instead call 1-888-888-8888.
[Find more COVID-19 information from Broadway Health System](#)

All Filters

15 providers found [Clear All Filters](#) [Best Match](#) | [Availability](#) | [A-Z](#) | [Z-A](#)

Turn on to see available appointment times across providers.

Accepting New Patients

Lynda D. McDowell, MD
Internal Medicine

★ 4.8 (95 ratings)

The Oregon Clinic
800 Southwest 13th Avenue
Portland, OR 97205

+2 locations

New Patient

Fri, May 08
1 appt

Sat, May 09
2 appts

Accepting New Patients

Rebecca B. Middleton, MD
Family Medicine, LGBTQ+ Medicine

★ 4.8 (95 ratings)

Broadway Hospital
15 Sudbury St
Suite 150
Cleveland, OH 44107

+1 location

New Patient

Fri, May 08
1 appt

Mon, May 11
2 appts

Accepting New Patients

Shane K. Rodriguez, MD
Internal Medicine

★ 4.8 (95 ratings)

Campus Internal Medicine
29101 Health Campus Drive
Westlake, OH 44145

New Patient

Mon, May 11
3 appts

Tue, May 12
3 appts

LGBTQ+ Inclusive

Bradley B Mckenzie, MD
Pediatric Cardiothoracic Surgery

★ 4.8 (95 ratings)

Pediatric Specialists
13207 Ravenna Road
Chardon, OH 44024

+1 location

Accepting New Patients

Luke Pittman, MD
Pediatric Cardiothoracic Surgery

★ 4.8 (95 ratings)

Pediatric Specialists
13207 Ravenna Road
Chardon, OH 44024

+1 location

Accepting New Patients

Damon Armstrong, MD
Interventional Cardiology

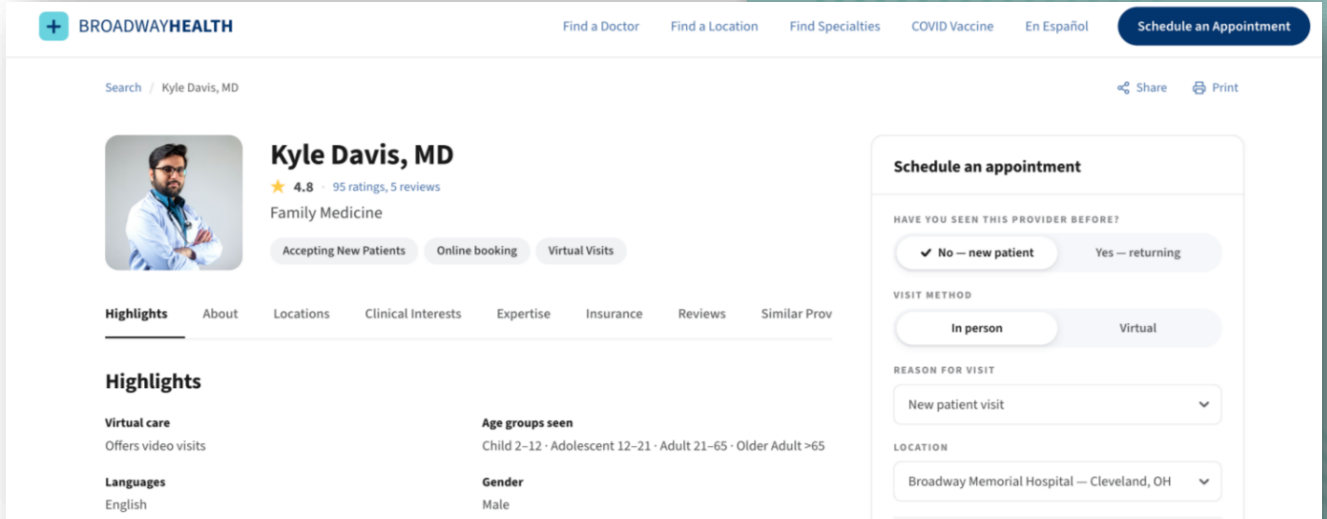
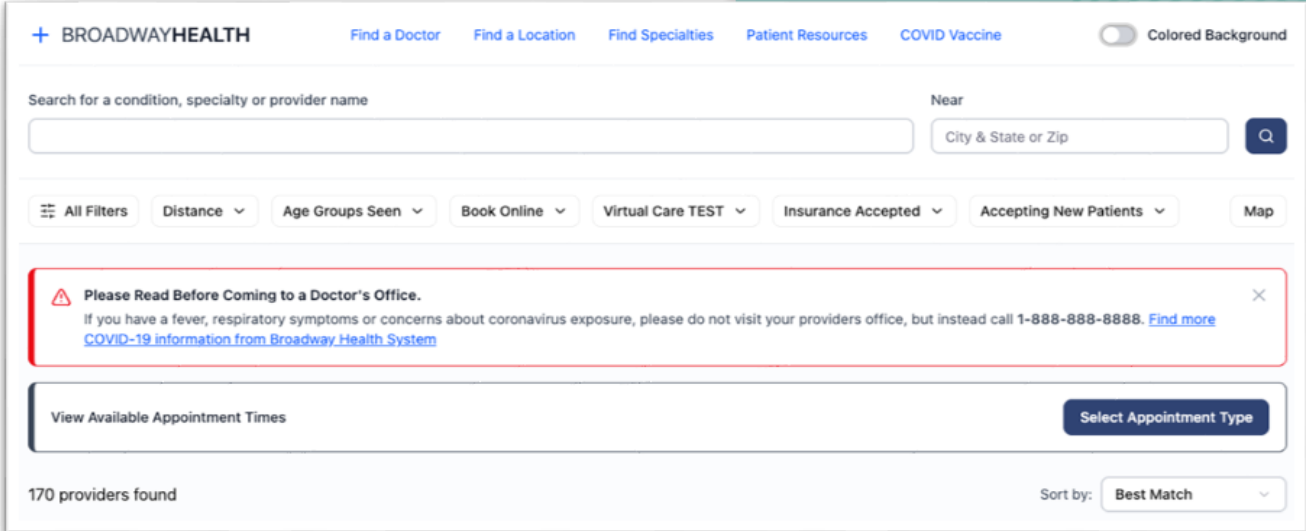
★ 4.8 (95 ratings)

Main Street Hospital
123 Main Street
Cleveland, OH 44106

- **Cleaner search results** – Minimalist cards to achieve "speed-to-schedule". Patients see only the information needed to schedule an appointment
- **Compare and book** – Allow patients to "window shop" more providers simultaneously, making the choice feel easier and faster.
- Currently **auto-off** but available to turn on and test out in preview
- Will launch as auto-on for all health systems utilizing grid view on June 2

Continuing the Directory UI transformation with Phase 2 Enhancements

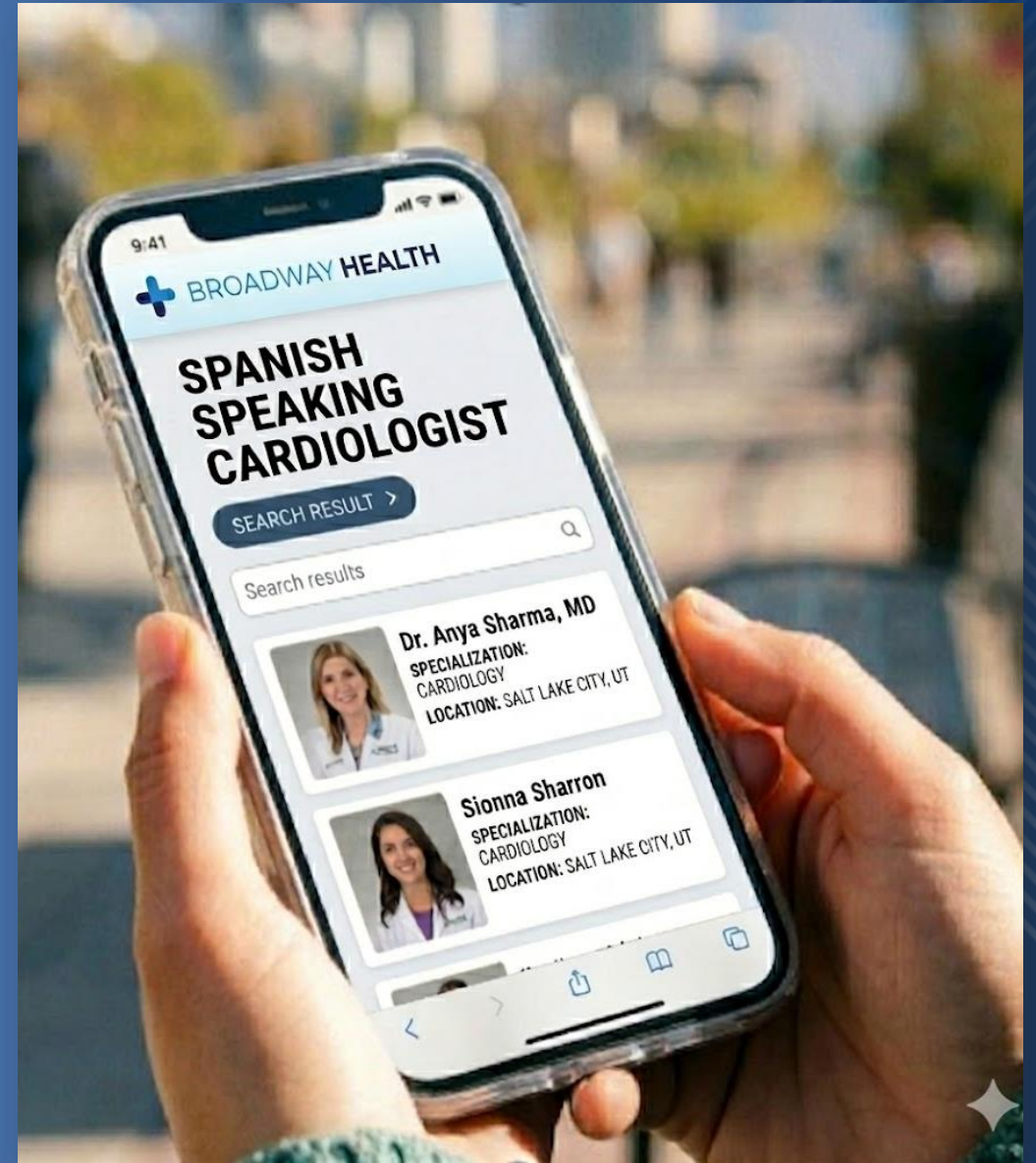
- Cleaner, more intuitive patient experience that keeps pace with evolving consumer expectations
- Refreshed search input and filtering UI for a more intuitive, streamlined way to explore and narrow results
- Extending modern theming to provider profile pages and scheduling components, creating a consistent end-to-end experience



Enhanced Natural Language Processing (NLP)

Filters like language, gender, and credentials are detected automatically from natural phrasing.

- **Credentialed search:**
 - Searches for "NP" returns nurse practitioners, "RN" returns registered nurses etc.
 - Credential recognition handles abbreviations, full titles, and common shorthand interchangeably
- **Language preference:**
 - "Spanish-speaking cardiologist" and "cardiologist who speaks Spanish" resolve to the same filter, regardless of how the preference is phrased
 - Language preference detected from natural phrasing so patients don't need to use the exact filter term



Structuring Provider Pages for Generative Engine Optimization (GEO)

Provider pages built for AI: provider data is clearly structured and labeled on every profile page, resulting in clean data that is crawlable and identity-verified

All **provider profiles link to an official government NPI record** – agents prioritize citing verified providers in AI responses for care recommendations

Maintain and update a list of approved AI crawlers – new bots are added as needed to keep up with the growing landscape of AI-powered search

Patient Search Refiner Beta Results

WY HEALTH Find a Doctor Find a Location Find Specialties COVID Vaccine En Español Schedule

We can help find doctors who specialize in what you need.

What body part do you need care for?

- Hand and wrist**
concerns or deformities of the hand and wrist
- Shoulder or Elbow**
issues like rotator cuff tears, tennis elbow or injuries
- Hip or Knee**
arthritis, joint pain, replacement surgery or injuries
- Foot or Ankle**
bunions, sprains, fractures or other foot/ankle pain
- Back or Spine**
issues like herniated discs, scoliosis, back pain or spine injuries
- Something more general**
general bone and joint issues or sports injuries

[Skip to search results](#)

This screening tool helps you find providers by narrowing search results based on your preferences. This tool does not provide medical advice, diagnosis, or treatment recommendations. The choice of healthcare provider remains entirely yours in consultation with your current providers. If this is a medical emergency, call 911.

555-898-1020 Charlotte

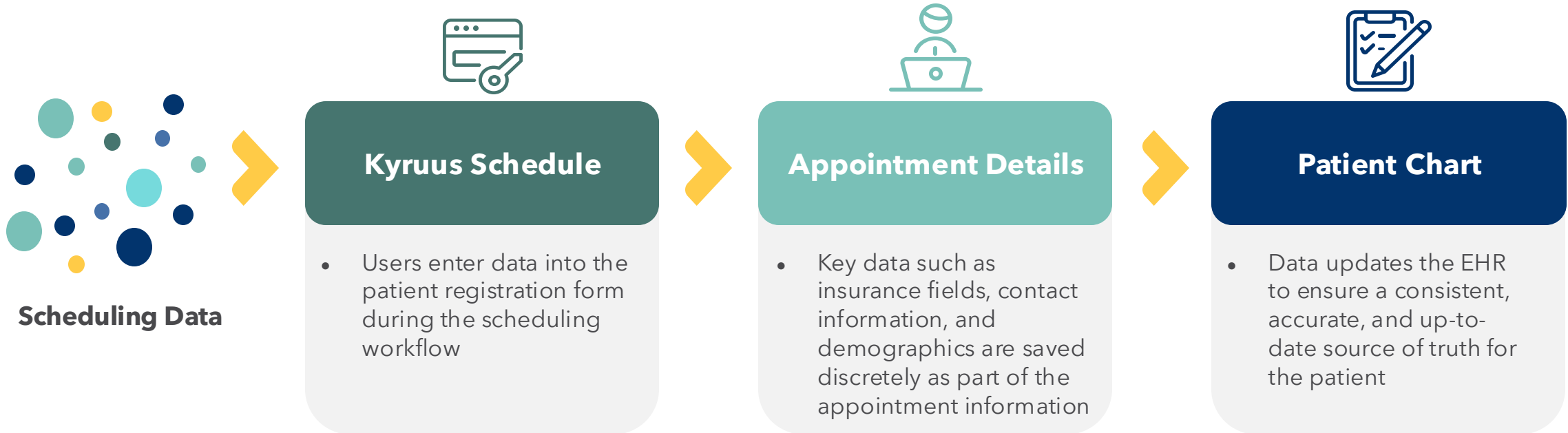
Street Cleveland, Suite 607, Cleveland, OH 44106 • Map

- **+194% more sessions reached an active scheduling interaction** – patients are actually engaging with search results instead of bouncing.
- **+604% appointment booking rate** – from 0.41% to 2.85% of sessions. Over 7× the historical conversion - this held across all three clients.
- **+527% net kept appointments per session.** Cancellations ticked up slightly but increase is not statistically significant – volume of new bookings overrides it.


Insurance Card Capture & Scheduling Workflow Updates

From Schedule to EHR

Allow data to populate discrete EHR fields.



Automatically capture patient insurance from a photo

 [Find a Doctor](#) [Find a Location](#) [Find Specialties](#) [COVID Vaccine](#) [En Español](#) [Schedule an Appointment](#)


[← Back to search results](#)

✓ Details — ✓ Date & Time — 3 Insurance — 4 Registration

Insurance Details

Autofill your insurance details with a photo of your insurance card.

[Take a photo](#) [Upload image](#) [Skip, I'll type it in myself](#)



Colin A Kelly, MD
Electrophysiology

Appointment Details

Established Patient

EstablishedTest

Broadway Hospital

15 Sudbury St, Suite 150,
Cleveland, OH 44107

Monday, May 11, 2026

7:05 PM

Match the right patient to the right appointment

Additional flexibility to guide patients and ensure the right patient comes through the door.



Flexible questions that can launch conditionally based on patient inputs




Expand the question types available to ensure the patient is right for this provider




Trigger conditional logic to streamline the patient workflow and instructions based on your needs

Aggregated appointment scheduling

Enable provider-agnostic scheduling for locations.


Find a Doctor Locations Services Patient Resources Billing & Insurance [Book Appointment](#)



Broadway Health Hospital

Hospital
★★★★★ 4.4 stars 1,208 ratings

Open Now • Closes at 6pm

[About](#) [Location](#) [Insurance](#) [Services](#) [Specialties](#) [Reviews](#) [Providers](#)

Hours

Monday Open 24 hours
 Tuesday Open 24 hours
 Wednesday Open 24 hours
Thursday Open 24 hours
 Friday Open 24 hours
 Saturday Open 24 hours
 Sunday Open 24 hours


Contact

Phone [800-555-5555](tel:800-555-5555)
 Fax [504-555-5555](tel:504-555-5555)
 Website BroadwayHealth.com

Additional Information

- Accessible
- Valet Parking
- Interpreters - foreign language
- Interpreters - American Sign Language
- Parking validation

Broadway Health Hospital has consistently been ranked in the Top 10 hospitals for the Midwest.



Schedule Appointment

Patient Type

New Returning

Visit Method

Office Visit Virtual Visit

Appointment Type

New Patient (Office visit) ▾

Provider

Soonest Available ▾

Tuesday, July 13

9:00 AM 10:00 AM 11:30 AM 11:45 AM
 12:00 PM 1:00 PM 1:30 PM 3:00 PM
 3:45 PM 4:45 PM 5:30 PM [View more](#)

Wednesday, July 14

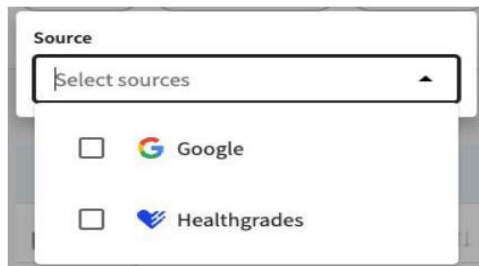
9:00 AM

Reach: Listings & Reputation Management

May 5, 2026 • Generally Available

Publisher Icons in the Reviews Table

- Google "G" and Healthgrades logos now replace plain text publisher names in the Reviews tab Source column
- Source filter now shows both publisher logo + name together
- Review Detail page displays the publisher logo alongside the name
- Tooltips added to all publisher icons – hover to see full name



May 5, 2026 • Bug Fix / Enhancement

Improved Messaging for Non-Compliant Listings

- Previously, reviews for suspended/disabled Google listing could incorrectly mark that review as "Deleted at Source"
- Now shows a clear in-platform message explaining replies are temporarily unavailable with automatic sync of the latest listing status
- No action needed – once the Google listing issue is resolved, reviews and reply functionality restore automatically
- Review statuses now accurately reflect what is happening with your listings

- ✓ Eliminates incorrect status changes
- ✓ Accurate listing status display for all customers

Listings UI

Manage all listings in a single location.

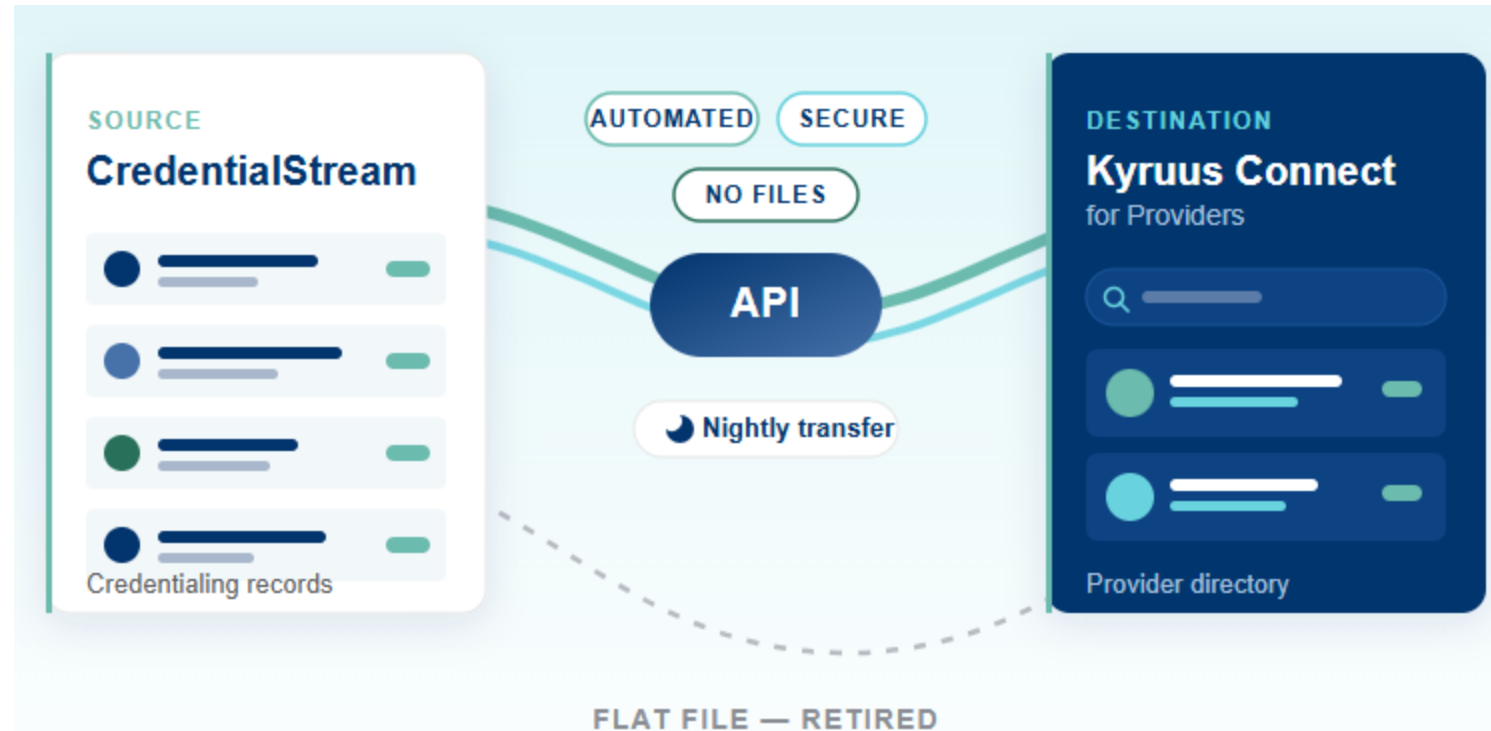
- Simplify listings management by utilizing a single UI for easy viewing, tracking and updating
- View high level metrics to determine listings that need attention or special handling
- Filter the list to view the most relevant listings to you

The image displays two screenshots of the KYRUUS HEALTH Listings management interface. The top screenshot shows the 'Overview' tab, providing a high-level summary of 4,361 managed listings. Key metrics include 423 listings needing attention, broken down into: Missing required fields (450), Needs verification (200), Data mismatch (58), Duplicate listing found (39), and User-suggested change (32). Other metrics include 3,794 Live listings, 250 Pending listings, and a Listings health score of 71/100 (Good). It also shows 842 Providers (156 Not enabled for listings) and 189 Locations (23 Not enabled for listings). The bottom screenshot shows the 'Listings' tab, displaying a table of listings for various publishers. The table includes columns for Publisher, Location, Status, Needs attention, Operating status, Address, and City. Publishers listed include Amanda Scott, M.D., Amanda Taylor, M.D., Andrew Chen, D.O., Angela Torres, D.O., Arthur Flores, D.O., Barbara Evans, M.D., Betty Cook, M.D., and Brian Foster, M.D. Each publisher entry includes a summary of their listing status (e.g., 3 live, 8 pending, 2 with errors).

CredentialStream Integration

CredentialStream Integration for Kyruus Connect for Providers

- For users of CredentialStream, move from flat file data exchange to a nightly API based transfer of credentialing data to Kyruus Connect for Providers
- Remove burden of maintaining and updating nightly file delivery



RevSpring MCP: Health System Use Case Review

What is an MCP?

- **MCP** stands for **Model Context Protocol**
- There can be multiple MCPs that are then used as a universal plug adapter for AI
- Essentially an MCP is a tool that **helps connect AI to tools or data sources** which provide context to AI



What does an MCP Enable?



Access Real-Time Data

Securely connect AI to live provider directories, referring data, EHR availability, and pricing—not just stale training data.



Take Actions

Move beyond answering questions: schedule appointments, verify benefits, and execute commerce through specialized tools.



Stay in Context

Persistent semantic memory and structured protocols keep AI grounded in the patient and the journey, across sessions.

MCP: An Analogy

Here's the analogy: when **you travel internationally**, you bring a **plug adapter so your devices can connect to any outlet, regardless of the country**. An **MCP does the same thing for AI assistants** like Claude. It's a standardized "adapter" that lets an AI connect to virtually any software system, database, or tool – so the AI can actually *do things* inside those systems, not just talk about them.



MCP: Are You Ready?

There are several important questions to ask to see if this is something you and your organization are ready for:

- Where are you in your AI journey today - are you actively deploying AI-powered tools for patients or staff, or still evaluating where to start?
- When you think about AI in your organization, what's the biggest concern keeping your leadership team up at night - accuracy, cost, patient experience, or something else?
- Right now, when an AI agent needs to reference provider data, network status, scheduling availability - where is it pulling from? How confident are you that the information is current and accurate?
- Do your AI initiatives have a way to reflect data outside of your current systems? If so what?

Use Case 1: Internal Golden Record – EHR & AI Agentic Workflows

Private server · Credentialed access only · Live EHR integration

INTERNAL

WHAT IT IS

A **private, credentialed MCP** that exposes the Kyruus golden record of provider and location data to an AI agent platform and EHR workflows for a Health System. This is the authoritative internal source – not a copy, not a sync – the live golden record.

HOW IT WORKS

The AI's **agentic workflows** call the MCP tools in real time as a patient or care team member is on the line. The agent looks up providers by specialty, confirms live EHR schedule availability, validates location hours and access, and executes booking – all within a single, grounded conversational turn. EHR acts as both a data source and the booking endpoint. **No phantom slots. No stale addresses.**

TOOLS EXPOSED

get_provider

get_location

check_availability

book_appointment

THE VALUE

Contact center agents stop relying on outdated printed directories or manual EHR lookups. Every call is backed by the same data quality the health system publishes on its consumer website – with the **added power of live scheduling and PHI-protected data flows**. Reduces handle time, eliminates misdirected referrals, and converts more calls to booked appointments.

Use Case 2: Network Intelligence MCP – Business Operations & Referral Leakage

Internal network data · Physician engagement · Replaces spreadsheet-based workflows

NETWORK OPS

WHAT IT IS

A dedicated MCP with access to **the health system's network relationship and referral data** – including physicians who refer in or out, SER (Service & Engagement Records) status, credentialing state, and activity flags. Often this workflow is manual, requiring static spreadsheets to be maintained. This replaces the current state and makes it a queryable, agent-ready operational intelligence layer.

HOW IT WORKS

A physician liaison or operations analyst asks: *“Show me credentialed physicians who referred in the last 18 months but have gone inactive.”* The agent calls the MCP, which surfaces a targeted list – **ex-network docs who refer in and out, have a SER on file but no recent activity** – prioritized by historical referral volume. A manual spreadsheet cross-reference becomes a single tool call with a structured, actionable result.

TOOLS EXPOSED

find_lapsed_referrers

get_ser_status

flag_inactive_credentialed

get_referral_patterns

THE VALUE

The health system loses meaningful revenue every year to **referral leakage from lapsed referring physicians** who are credentialed but not engaged. This MCP makes that population visible, prioritized, and actionable – enabling liaison teams to re-engage the right physicians at the right time with verified contact and relationship data. Turns a passive spreadsheet into a live, intelligent outreach engine.

NEW

Release Notes Now Publicly Available

Past weekly Thursday release notes emails are now accessible on our support page – no login required.



Every Thursday

Weekly release notes delivered consistently on Thursdays



No Login Needed

Access past release notes publicly without a support account



Full Archive

Browse past emails on the Kyruus Health Support page

Find them at

kyruushealth.zendesk.com
Release Notes section

Release Notes

Check out our latest release notes and updates to all products here

Weekly Release Notes Emails

[Health Plan Weekly Release Notes](#)

[Health System Weekly Release Notes](#)



REVSPRING

Kyruus Health Product Updates

[View All Release Notes](#)

/ Upcoming May 20th Roundtable!

We are excited to share an update on our **Q2 2026 Payer Product Roadmap**, highlighting the key initiatives designed to streamline the member experience and enhance data interoperability.



REVSPRING

Next Roundtable

June 17, 2026

9:00 AM PST / 12:00 PM EST

Mark your calendars – we look forward to seeing you there!