



REVSPRING

Kyruus Health RevSpring

June Health Plan Roundtable

Agenda

- Product Updates Summary
- Enhanced Search Cards Location
- Virtual Care Shortcut
- Search By Plan Menu
- Medicare Plan Finder

Product Releases

Health Plans
May 12 – June 5, 2026

UAT

Search by Plan v2 UI Enhancements

Plan search UI improvements now in UAT
(previously Coming Soon to UAT 5/27)

PROD

Provider Photo Display Fix

Fixed provider photo rendering in enhanced search cards

PROD

Enhanced Mobile Navigation

Mobile nav improvements shipped to production

PROD

Accessibility - WCAG 2.2 AA Compliance

Accessibility improvements now in production

Validate (Health Plans)

PROD

Attested Date Added to Daily Report

Daily report in Validate now includes the attested date field

NEW

Release Notes Now Publicly Available

Past weekly Thursday release notes emails are now accessible on our support page – no login required.



Every Thursday

Weekly release notes delivered consistently on Thursdays



No Login Needed

Access past release notes publicly without a support account



Full Archive

Browse past emails on the Kyruus Health Support page

Find them at

Support.Kyruushealth.com

Release Notes section

Release Notes

Check out our latest release notes and updates to all products here

Weekly Release Notes Emails

[Health Plan Weekly Release Notes](#)

[Health System Weekly Release Notes](#)



Kyruus Health Product Updates

[View All Release Notes](#)

/ Upcoming May 20th Roundtable!

We are excited to share an update on our **Q2 2026 Payer Product Roadmap**, highlighting the key initiatives designed to streamline the member experience and enhance data interoperability.

Three enhancements, one cohesive experience

Continuing the rollout of enhanced search cards across all surfaces. This release brings the updated card experience to location displays in search results, including the map view tab, and to the selected location and other locations on the profile page.

01

Enhanced Search Cards in Map View

The map view on the search results page now shows the new enhanced search cards.

02

Enhanced Card for Selected Location on Profile

The selected location on the provider profile page now uses the new enhanced card design.

03

Profile "Other Locations" Replaced with Interactive Map

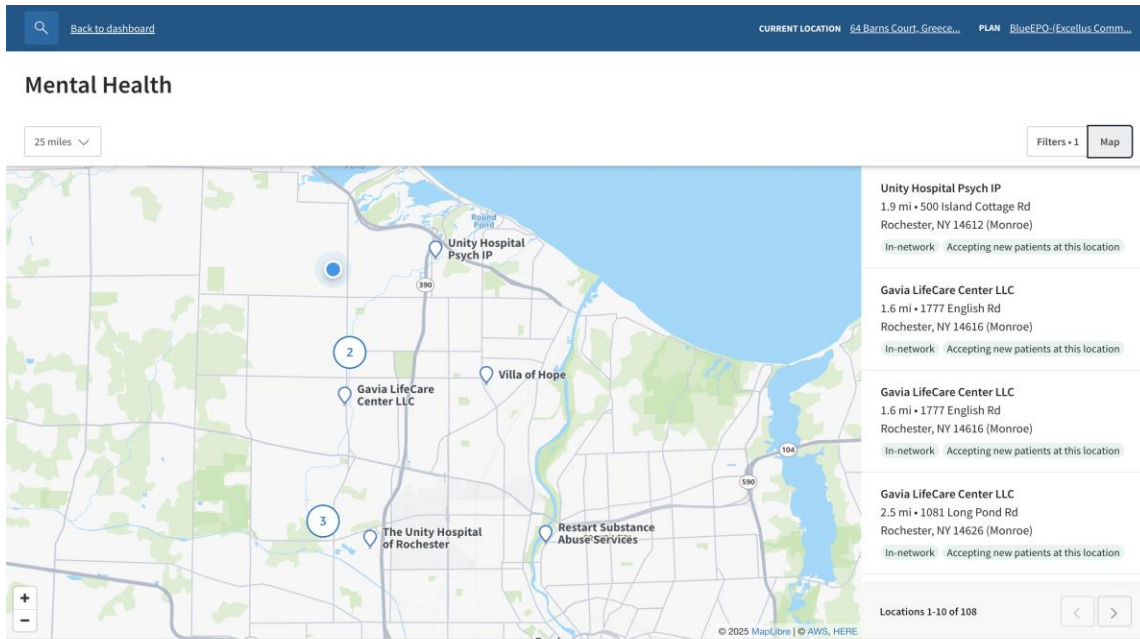
The collapsible "Other Locations" card list is replaced with an interactive map. All provider locations appear as pins with enhanced mini cards alongside.

ENHANCEMENT 1:

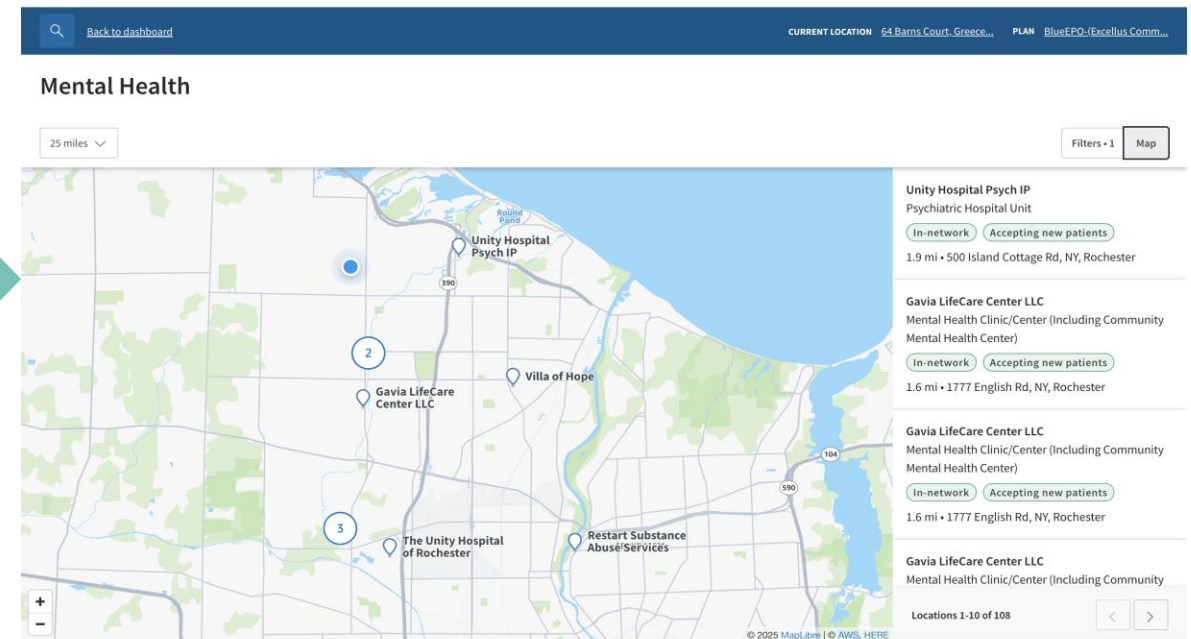
Enhanced search cards in map view

When members switch to map view, both collapsed cards and expanded cards now use the new enhanced search card design.

BEFORE



AFTER



ENHANCEMENT 2:

Enhanced card for selected location on profile

The selected location on the provider profile page now uses the enhanced card design, same look as search results, with all attributes included that were in the previous design.

BEFORE

Locations

Tell us if something needs to change

112 NW Irvington Avenue

Portland, OR 97209 • [8.4 mi](#)

Sports Medicine (Emergency Medicine)

In-network Accepting new patients

Specialties

Sports Medicine
(Emergency Medicine)

Area of focus

Women's Cardiovascular
Disease, Diabetes, Bone
Metabolism

Remote services

Virtual care

Office hours

Sunday - Closed
Monday - 9:00AM-5:00PM
Tuesday - 9:00AM-5:00PM
Wednesday - 9:00AM-5:00PM
Thursday - 9:00AM-5:00PM
Friday - 9:00AM-5:00PM
Saturday - Closed

Contact

Main: [\(503\) 731-7447](#)
Fax: [\(503\) 731-7448](#)

Location services

Wheelchair Accessible,
Has office location

Staff languages

English, Spanish,
Mandarin

\$1,000 - \$1,200 / you pay

Tier 1

[More details](#)

QUALITY SCORE

83 out of 90

[Embold](#)

Quality

Blue
Distinction.
Center

BlueDistinction.
Total Care

[Quality details](#)

☐ Compare

Search who works here

Call [\(503\) 731-7447](#) to schedule an appointment

Important

Preapproval may be required. Please call the customer service number on the back of your Blue Cross ID c... [More details](#)

Important

Please double check the age restrictions. The member may not be covered for this service. [More details](#)



AFTER

Locations

Tell us if something needs to change

112 NW Irvington Avenue

Sports Medicine (Emergency Medicine)

In-network Accepting new patients

[8.4 mi](#) • 112 NW Irvington Avenue, Portland, OR 97209
[\(503\) 731-7447](#) • 9:00AM - 5:00PM

Specialties

Sports Medicine (Emergency
Medicine)

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[Quality details](#)

Tier 1

You pay **\$1,000 - \$1,200**

[More details](#)

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Important

Please double check the age restrictions. The member may not be covered for this service. [More details](#)

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ENHANCEMENT 3:

Profile "Other Locations" replaced with map

The collapsible "Other Locations" card list on the profile page is replaced with an interactive map. All locations appear as pins with enhanced cards alongside.

BEFORE

Other locations

The Unity Hospital of Rochester
1561 Long Pond Rd, Ste 404, Rochester, NY 14626 (Monroe) • 4.8 mi
Obstetrics & Gynecology
Offers video visits In-network Accepting new patients at this location

The Unity Hospital of Rochester
2655 Ridgeway Ave, Ste 180, Rochester, NY 14626 (Monroe) • 5.2 mi
Obstetrics & Gynecology
Offers video visits In-network Accepting new patients at this location

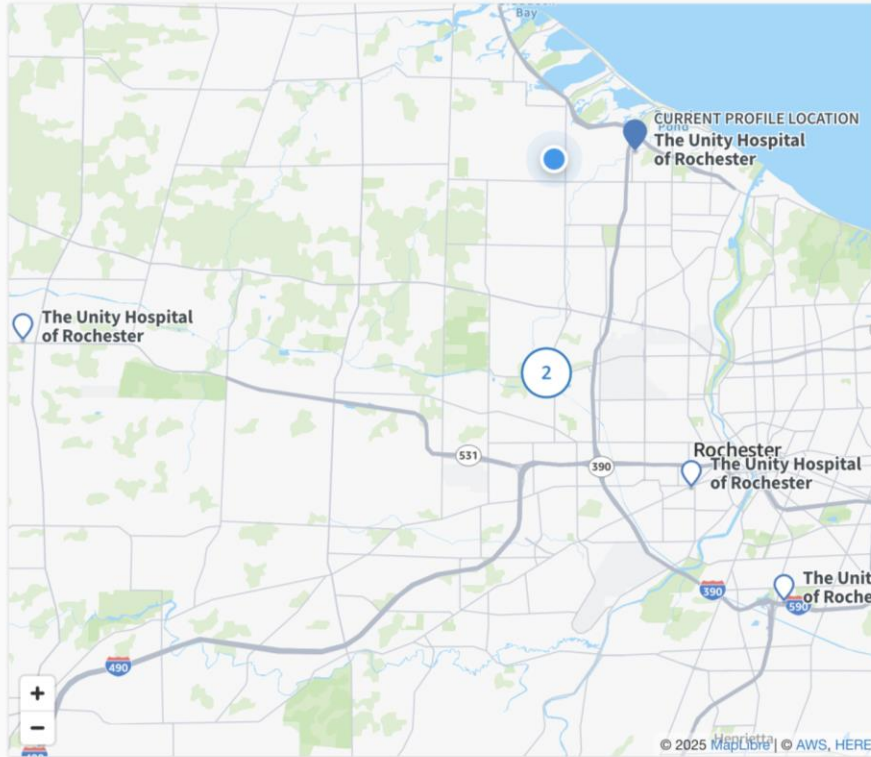
The Unity Hospital of Rochester
65 Genesee St, Fl 1 Ste 2, Rochester, NY 14611 (Monroe) • 8.3 mi
Obstetrics & Gynecology
Offers video visits In-network Accepting new patients at this location

The Unity Hospital of Rochester
995 Senator Keating Blvd, Ste 210, Rochester, NY 14618 (Monroe) • 11.7 mi
Obstetrics & Gynecology
Offers video visits In-network Accepting new patients at this location

The Unity Hospital of Rochester

AFTER

In-person locations



The Unity Hospital of Rochester
Obstetrics & Gynecology
Offers video... In-net... Accepting new p...
1.9 mi • 500 Island Cottage Rd, NY, Rochester

The Unity Hospital of Rochester
Obstetrics & Gynecology
Offers video... In-net... Accepting new p...
4.8 mi • 1561 Long Pond Rd, NY, Rochester

The Unity Hospital of Rochester
Obstetrics & Gynecology
Offers video... In-net... Accepting new p...
5.2 mi • 2655 Ridgeway Ave, NY, Rochester

The Unity Hospital of Rochester
Obstetrics & Gynecology
Offers video... In-net... Accepting new p...
8.3 mi • 65 Genesee St, NY, Rochester

Locations 1-6

Location enhanced search cards release timeline

UAT Release- June 30: All three enhancements will be available in UAT starting June 30. Maps will not render automatically in UAT – click the button to load the map. In Production, maps will render automatically.

Auto-On: Once moved to Production, all three enhancements will be auto-on. No configuration or opt-in required.

Next Steps:

Preview in UAT: Log in to your UAT environment after June 30 to see the updated map and profile card experience.



June 30
UAT Release



July 21
Production Release

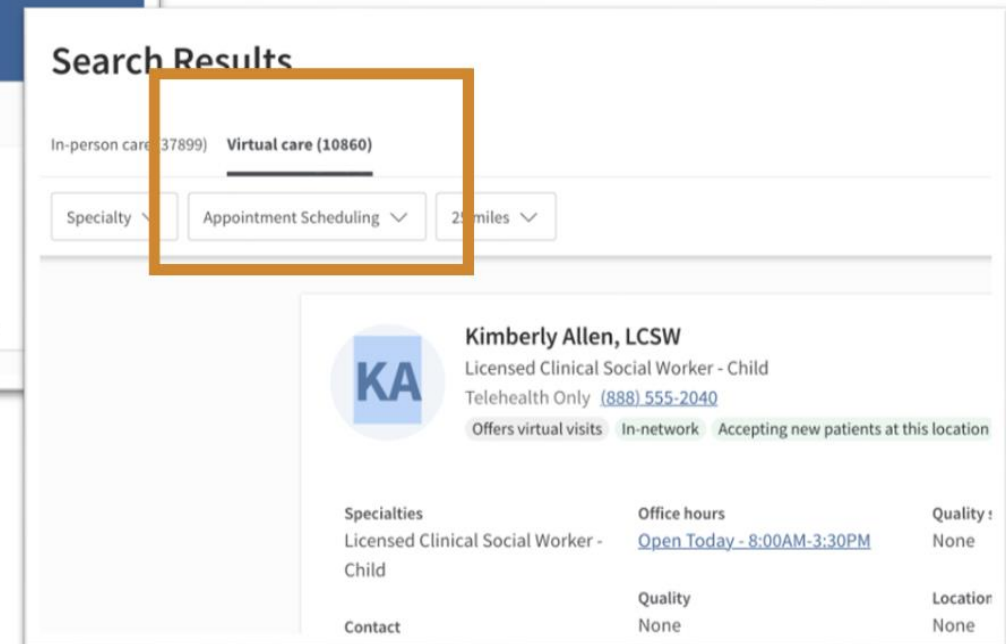
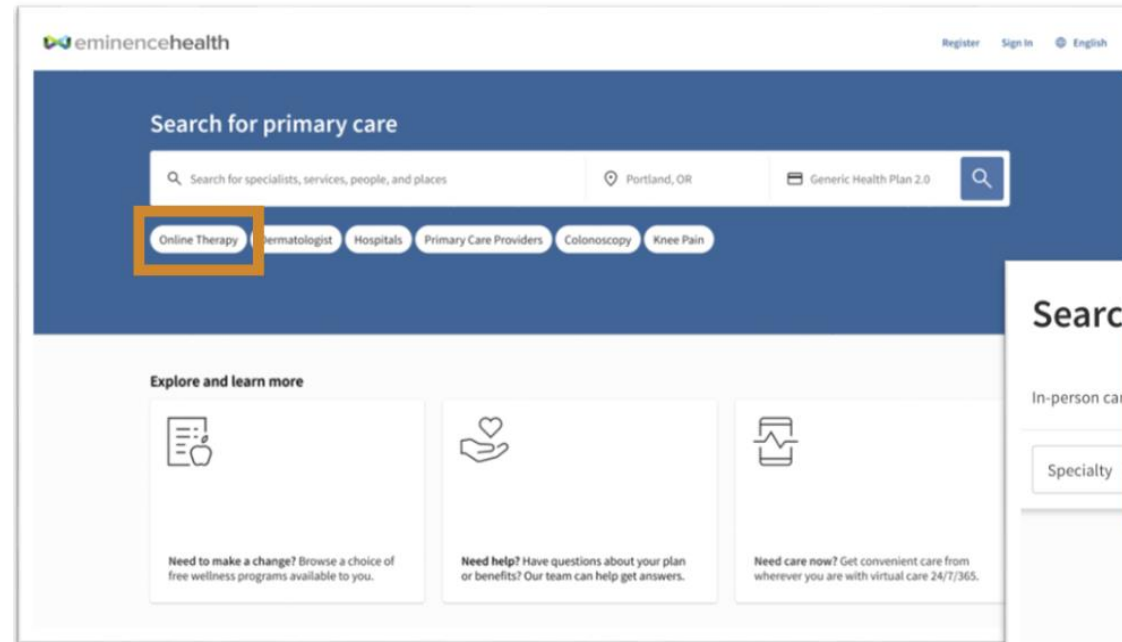
Virtual shortcuts

When shortcuts were set up for virtual-only care types, members landed on the in-person tab and saw no results, even when virtual providers existed. This update fixes that.

Shortcuts Default to Virtual Care Tab: Shortcuts can now be configured to land members directly on the Virtual Care tab instead of the in-person tab.

External Deep Linking: Customers can link to the Virtual Care tab from their own website, which was not possible before.

Opt-In: Determine the language and wording you'd like displayed on the shortcut, then contact your Customer Success Partner to submit your request.



Use **shortcuts** to link members straight to the **Virtual Care tab**, preventing the confusion of landing on an empty "In-Person" results page.

Search by plan menu UI update

Optimizing the plan selection user journey

What is SBP?

Search by Plan (SBP) is the tool health plan members use to find in-network providers by selecting their health plan. In April, we deployed a UI upgrade to UAT, a step forward in making that journey faster, cleaner, and more intuitive.

What We Released in April UAT

Progress Bar

Knowing how much is left keeps users from dropping off before they finish.

Simplified Get Started Page

Reduced friction right at the entry point of the flow.

Consistent Button Placement

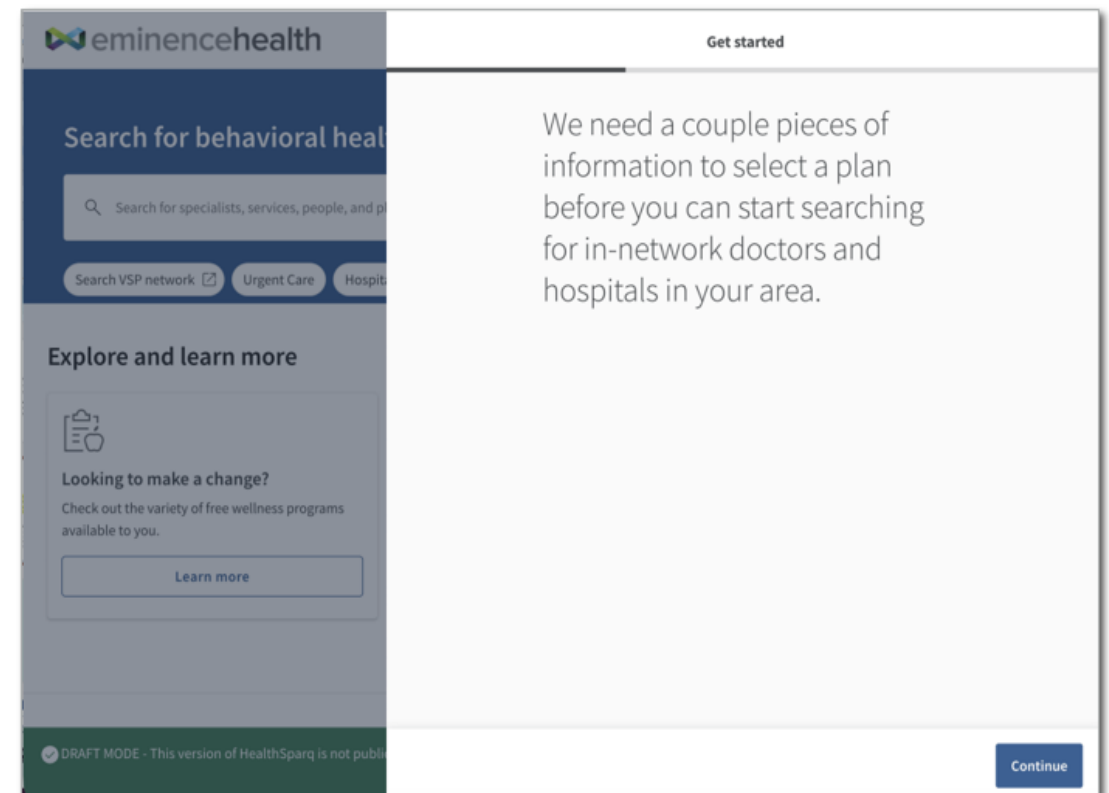
Same spot every time creates an autopilot effect for users.

Confirmation Step

A final check that builds trust and prevents time-consuming mistakes.

Fewer Decorative Elements

Less clutter makes the task feel lighter and easier to complete.



The Member Journey: Then vs. Now

Here's what changed – and why it matters for your members

PAST		NOW
6 screens to complete the flow	➤	3-4 screens depending on configuration
Plan information asked, then location, then more plan information asked again	➤	Location collected first; more intuitive order
One entry point for all Blues customers	➤	Configurable for customers with Plan-Prefix: Prefix-first, Plan-first, or member's choice(Default)
Intro screen was standalone	➤	Intro combined with location; member starts making progress immediately
No warning before plan-prefix redirect	➤	Member informed before leaving the site

Get started

Let's find in-network providers and facilities near you.

Please share a few details to help us target your search, or sign in.

[Sign in](#)

Get started

Find in-network care near you
We just need a couple pieces of information to begin.

Location
New York, NY

Enter the city, ZIP code, or address where you're seeking care

[Use my location](#)

[Sign in](#) [Continue](#)

Configurations for plan prefix + plan flows

Select a plan

Find your plan

Enter the first three letters of your member ID (your plan prefix). You can find it on your ID card. Don't have it? Search by plan name instead.

Plan prefix

First 3 letters of your member ID

Healthplan ID Card

PLAN PREFIX
ABC12345678

Back

Search by plan name

Continue

Get started

How do you want to search?

☒ Search by plan name

Find your plan using the full plan name

☐ Enter my plan prefix

Use the first three letters on your insurance card to find your plan name.

Back

Continue

Select a plan

Find your plan

Browse the list below or type to narrow your results.

Plan name

Scroll to browse plans, or type to filter the list

Pennsylvania

☐ AffordaBronze

☐ HealtheLife

☐ Insurance Plan

☐ PPO Plan First

☐ MMO Plan First

West Virginia

☐ AffordaBronze

☐ HealtheLife

☐ Insurance Plan

☐ PPO Plan First

☐ MMO Plan First

Back

Search by plan prefix

Continue

SBP release timeline

UAT Preview Available Now: All customers' Search by Plan menu is now live in UAT with the full updated experience.

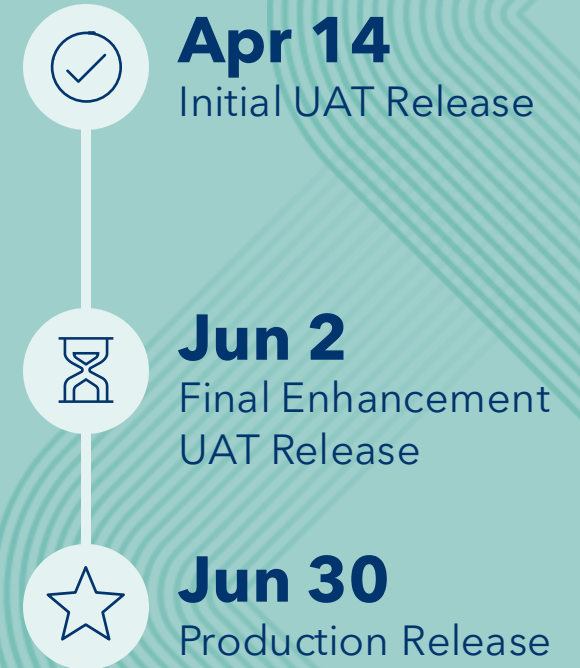
Configuration for Blues Plan Prefix + Plan Customers: Customers can configure which screen members see first: prefix-first, plan name-first, or a fork screen. Please connect with your Customer Success partner to set your preference before Production.

Next Steps:

Preview in UAT: Log in to your UAT environment to see the updated SBP experience.

Configure your experience: If you have plan prefix + plan flow, reach out to your customer success partner to set your preferred default entry point and to set up any text customizations before Production.

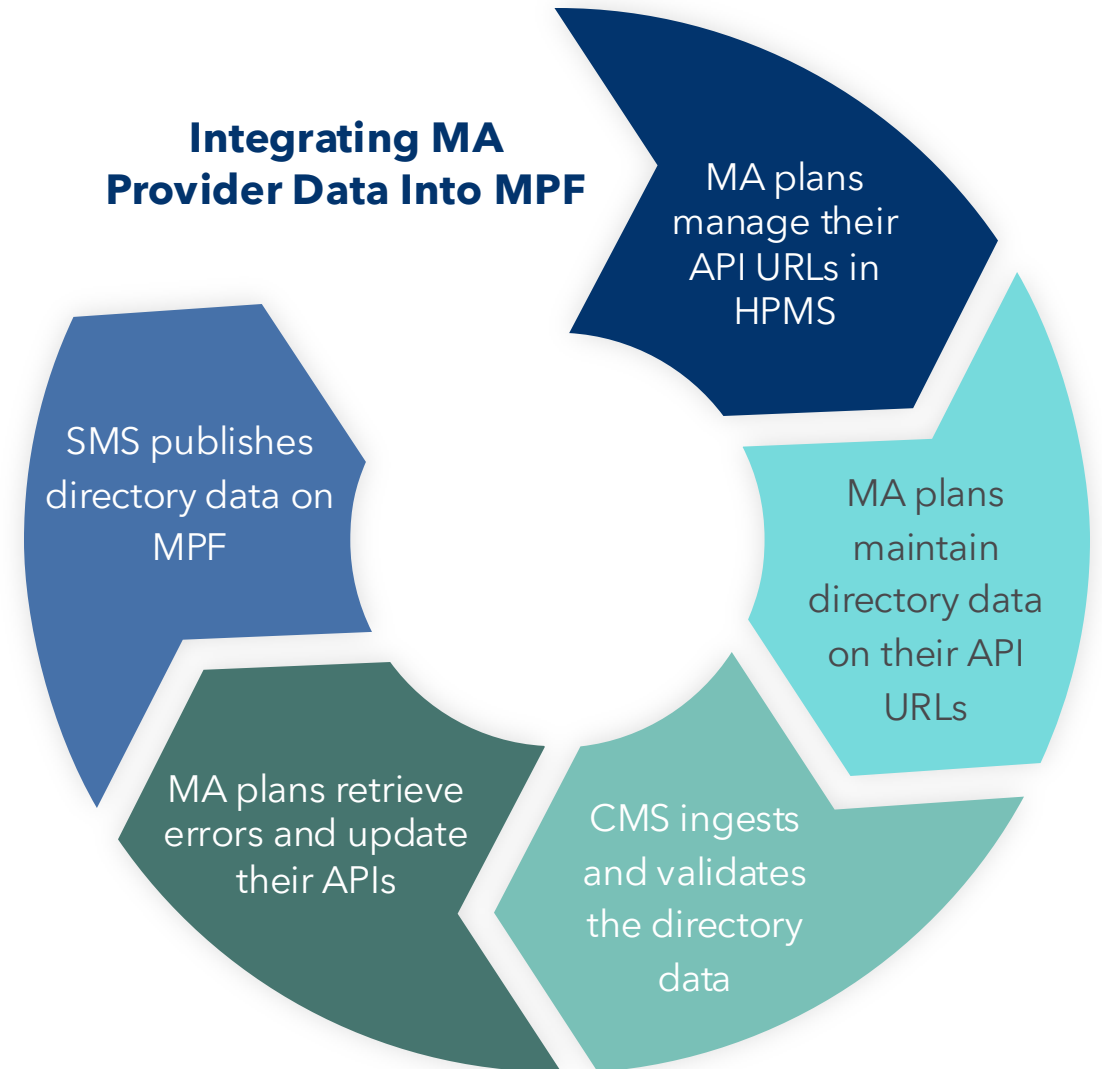
Future Enhancements: We are aware of open feedback items and are actively researching solutions, including confirmation screen configurability and layout adjustments to reduce visual distance between content and the Continue button. We will share updates as these progress.



Medicare Plan Finder Phase 2

Medicare plan finder phase 2: overview

- All payers who offer Medicare Advantage (MA) Plans must supply provider directory data for all individual MA plans to CMS for display in Medicare Plan Finder (MPF) **beginning with Contract Year (CY) 2027.**
- Data will be supplied to CMS, leveraging either **Machine Readable JSON files or FHIR-Based JSON API Files.**
- These files are made available to CMS via a URL defined in a payer's Health Plan Management System (HPMS) Basic Contract Management module which **CMS will crawl and validate the data daily.**
- Plans will be responsible for **ensuring accuracy** of the provider data and must **attest to its accuracy annually.**



RevSpring Responsibilities

During testing, **RevSpring** is responsible for:

Generating the right file(s) and URL(s)

- Index URL(s), index files, and FHIR-based JSON files are generated per contract year / contract ID
- Index URL(s) are functional and publicly accessible

Meeting CMS specifications

- Index file(s) adhere to CMS' technical specifications
- FHIR-based JSON file(s) adhere to CMS' technical and field-level specifications
- FHIR-based JSON file(s) are updated at least every 30 days

Keeping the client informed

- Share index URL(s) and any data-issue feedback with client technical and business contacts

Client Responsibilities

During testing, **clients** are responsible for ensuring:

Providing network crosswalk

- Share the network crosswalk file with RevSpring, including all individual (not employer-only) plans / segments offered

Configuring HPMS

- Enter the index URL(s) provided by RevSpring into the HPMS Contract Management module
- Define the FHIR-based JSON file as the approach in HPMS

Validating and resolving issues

- Provide CMS validation results to RevSpring if any issues arise
- Make data updates as needed to meet CMS' field-level specifications

RevSpring Testing Overview

Target date: Now - 8/31/2026

1. **Client** provides RevSpring with the network crosswalk for testing
2. **RevSpring** engineering kicks off FHIR store population and generates the required artifacts (initial errors are evaluated and corrected by engineering):
 - Production index URLs
 - Production index files
 - Production FHIR-based JSON files
3. **RevSpring** Customer Success and Data Operations provide the index URLs to the client's business and technical contacts
4. **Client** shares any CMS validation feedback with RevSpring; engineering reviews and provides next steps

RevSpring Testing Status

Status: In Progress · 10 clients in testing

Findings

2

Completed

3

In progress

4

Systemic errors

1

Client-specific error

5

Pending crosswalk

Next steps

- **RevSpring** Data Operations and Customer Success will provide index URLs to client business and technical contacts for completed clients
- **RevSpring** development is actively investigating and resolving the errors
- **Clients**, once index URLs are received, should update their HPMS Contract module accordingly



REVSPRING

Next Roundtable

July 15, 2026

12:00 PM PST / 3:00 PM EST

Mark your calendars – we look forward to seeing you there!

Thank You!