



REVSPRING

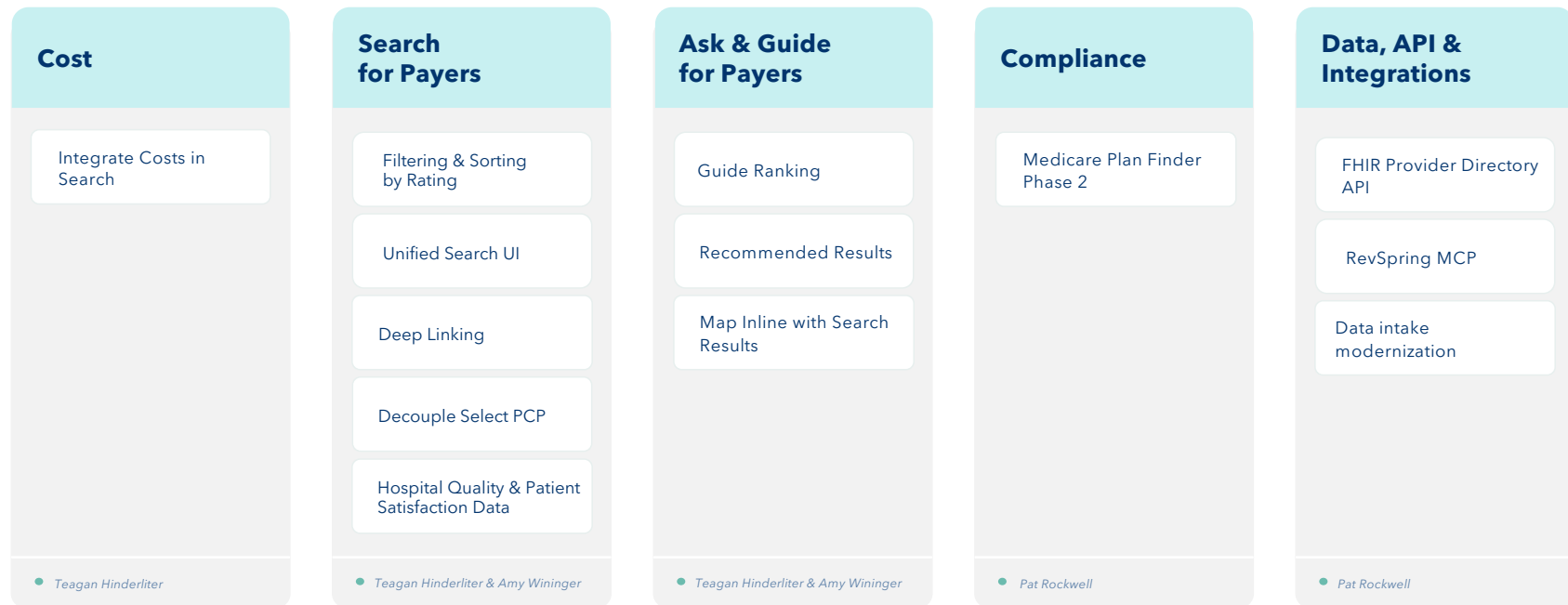
RevSpring

Short-Term Health Plan Roadmap

Updated Q3 2026

Q3 RevSpring/Kyruus Health - Health Plan Roadmap

Search ➤ Platform ➤ Data





REVSPRING

● HEALTH PLANS

What's new since acquisition

Connecting care access, engagement & financial resolution

How our story has evolved

We've gained the ability to engage members and drive digital payments across the entire member journey.



HUMAN UNDERSTANDING

Member-level behavior & financial context

- Scoring models that personalize member engagement and billing strategy
- Tuned by channel preference and payment propensity



OPERATIONAL IMPACT

Inside the systems your operations teams already run

- Member access, billing, EOBs, communications, and statements
- Consolidated with one partner



DYNAMIC INTELLIGENCE

Personalized messaging through preferred channels

- Member intelligence infused into strategic outreach
- Billing workflows and selective print delivery

WHY WE'RE DIFFERENT

Most vendors solve half the problem

Today, provider data, engagement and billing teams each run their piece well – but they struggle to align and they operate across many vendors. RevSpring connects them on one data layer, while personalizing experiences along the way.



Others solve isolated moments in the patient journey | **RevSpring connects every interaction from first search to final payment—on one data foundation.**



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Payer solutions

Q3 2026

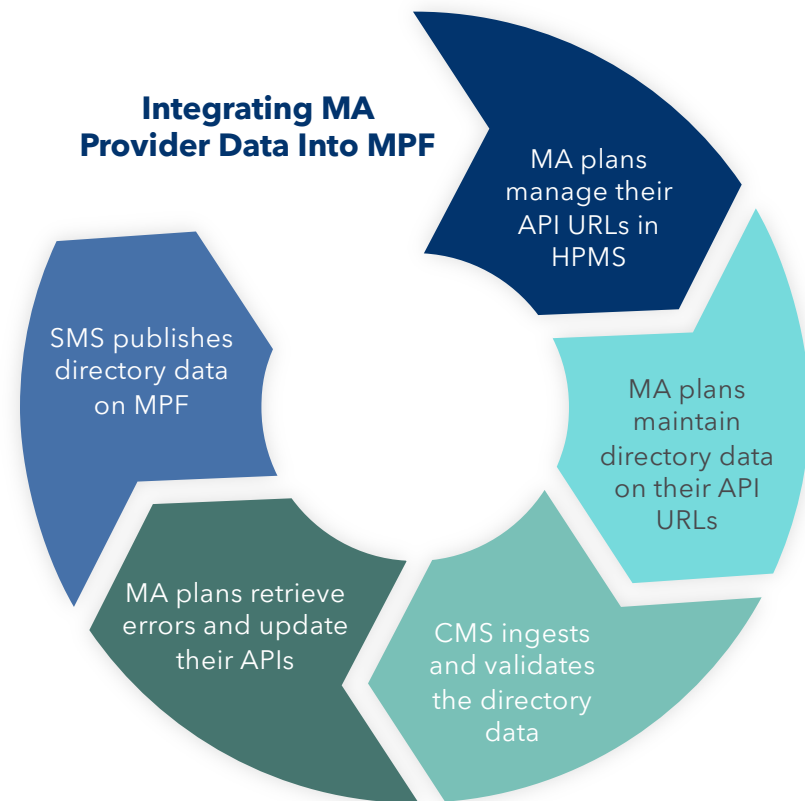


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Compliance

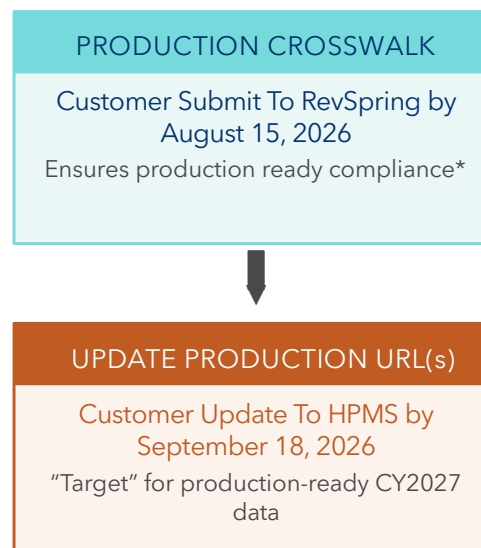
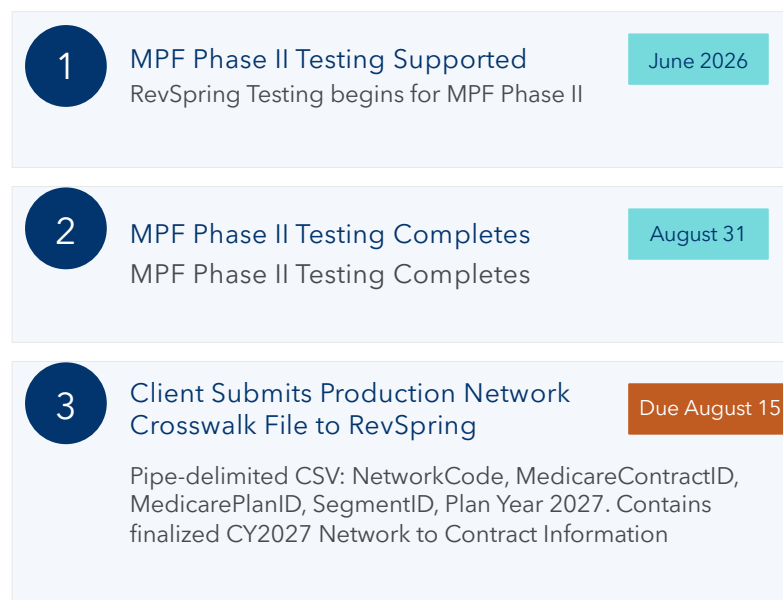
Medicare Plan Finder Phase 2: Overview

- As part of final rule **CMS-4208-F2**, all payers who offer Medicare Advantage (MA) Plans must supply provider directory data for all individual MA plans to CMS for display in Medicare Plan Finder (MPF) **beginning with Contract Year (CY) 2027**.
- Data will be supplied to CMS via **FHIR-Based JSON flat files**.
- These files are made available to CMS via an MPF Provider Directory URL defined in a payer's Health Plan Management System (HPMS) which **CMS will crawl and validate the data daily**. This URL is defined on a per CMS contract number/contract year basis.
- Plans will be responsible for **ensuring accuracy** of the provider data and must **attest to its accuracy annually within their HPMS system**.



Medicare plan finder phase II implementation

Production Rollout



KEY DATES

- Early June**
Testing window opens
- July 10**
Enter MPF Provider Directory URL in HPMS
- August 15**
Provide Finalized CY2027 Crosswalk Data
- Late August**
Testing Completes
- Sept 1**
2027 HPMS attestation deadline
- Sept 18**
"Target" for production-ready CY2027 data
- Oct 1**
MPF 2027 production release

*Some clients may not be able to provide final Network to CMS Contract information by 8/15/2026 due to CMS finalizing the contracts with the Plan. RevSpring will work with Plans on a case by case basis to accommodate.

FHIR Provider Directory API—an emphasis on provider data access

Accelerating Interoperability to Secure a future proof compliance for Health Plans

Mandate Overview

CMS-9115-F (Interoperability and Patient Access) requires impacted payers to maintain a publicly accessible **Provider Directory API** without consumer authentication or app registration.

Core Requirements:

- Publicly accessible In-Network & Contracted provider data
- Unauthenticated read access (No developer registration)
- Must conform to FHIR R4 & Da Vinci PDex Plan-Net IG

Regulated payers: *Must comply with CMS-9115-F*

MA Plans

Medicaid

CHIP

QHP (FFE's)

Three core mandates: *Required API capabilities*

Patient Access
API for claims data

Directory API
Provider listings

Payer-to-Payer
Data portability

Built on the FHIR standard

MAR 2020

CMS-9115-F final rule published

JUL 2021

Enforcement begins –
Provider Directory API required

OCT 2026

RevSpring Plan-Net 1.2 upgrade –
target go-live

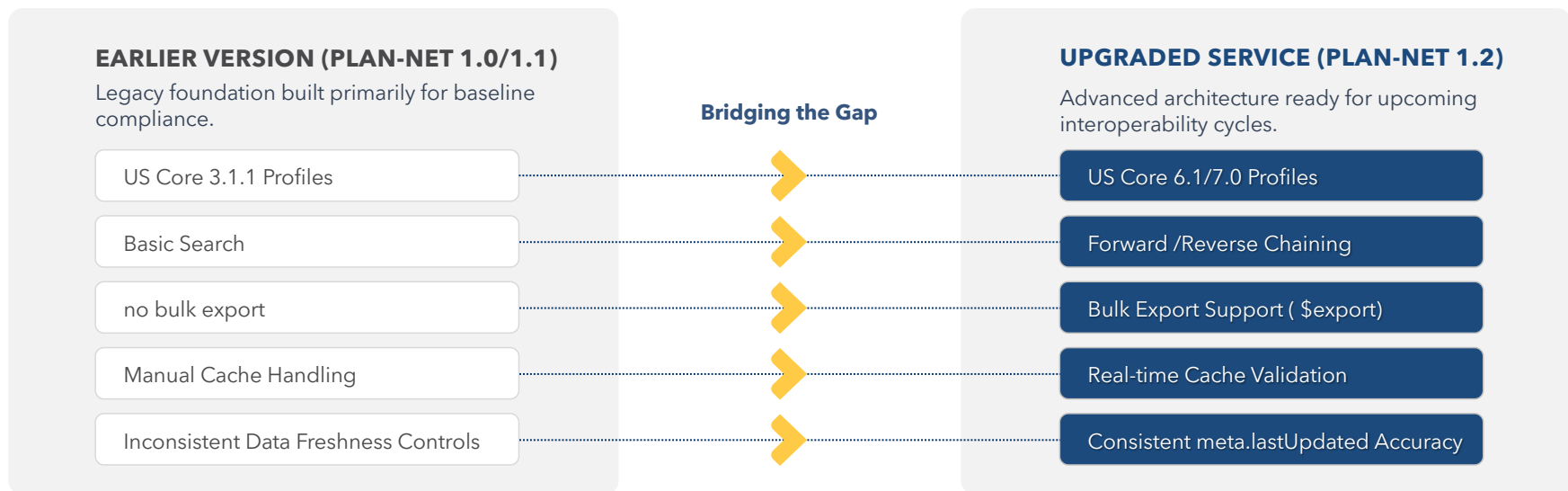
JAN 2027

CMS-0057-F deadline

92-DAY LEAD TIME

FHIR Provider Directory - Evolution

Upgrading FHIR Provider Directory to future-proof Health Plan compliance ahead of it

**Public, no-auth API**

No consumer login or app registration for read access

**FHIR R4 + Plan-Net IG**

Conforms to HL7 Da Vinci PDex Plan-Net

**Mandated data set**

All required and must support fields available

RevSpring ensures plans are compliant for today while building the infrastructure for 2027 and beyond.



REVSPRING

Cost

Integrate & simplify costs in search

Bridging the gap between finding care and comparing costs

Benefits

- **Costs Applied to Specialty Searches:**
Integrate negotiated rates directly into the care journey, enabling members to weigh financial impact without leaving search results.
- **Empower Informed Decisions:**
Billing jargon is replaced with a curated list of member-friendly services, enabling users to instantly understand and apply accurate costs to their results.

This Quarter

- Status: In review with early adopter customers
- Next steps: Collect feedback and fine tune, then bring GA early Q3

The screenshot displays the Eminence Health website's search interface for Primary Care Providers. At the top, there's a navigation bar with 'Register', 'Sign In', 'English', and a 'Menu' button. Below this is a search bar and a breadcrumb trail: 'Dashboard / Primary Care Provider'. The current location is set to 'Generic town, MI' and the plan is 'Generic Health Plan 2.0'. A 'Get cost estimate' button is visible in the top right corner of the search results area.

The search results are filtered for 'In-person care (18)' and 'Remote services (0)'. Filters include '25 miles', 'Accepting new patients', 'Specialty', and 'Gender'. There are 'Filters • 1' and a 'Map' button. The results show '12,340 search results' and a 'Sort by' dropdown.

Two provider profiles are shown:

- Lora Diamante, MD** (4.8 stars, 127 reviews): Internal Medicine. Location: 3.1 mi • The Oregon Clinic, 800 SW 13th Ave, Portland, OR 97205. Services: Offers virtual visits, In-network, Accepting new patients, Primary care provider. Specialties: Internal Medicine, Sports Medicine (Internal Medicine). Office Hours: Call (503) 555-5555. Contact: Main: (503) 221-0161, Web: www.HealthCare.com. Areas of focus: Internal Medicine, Sports Medicine (Internal Medicine). Location services: Wheelchair accessible. Online Services: Virtual visits. A 'Compare' button is present. Next appointment: May 13. View availability button.
- Julie Kim, MD** (4.3 stars, 22 reviews): Internal Medicine. Location: 4.5 mi • Urgent Care Systems 800 SW 13th Ave, Portland, OR 97205. Services: Offers virtual visits, In-network, Accepting new patients, Primary care provider. Specialties: Internal Medicine, Sports Medicine. Office Hours: Call (503) 555-5555. Areas of focus: Internal Medicine, Sports Medicine. Online Services: Virtual visits.

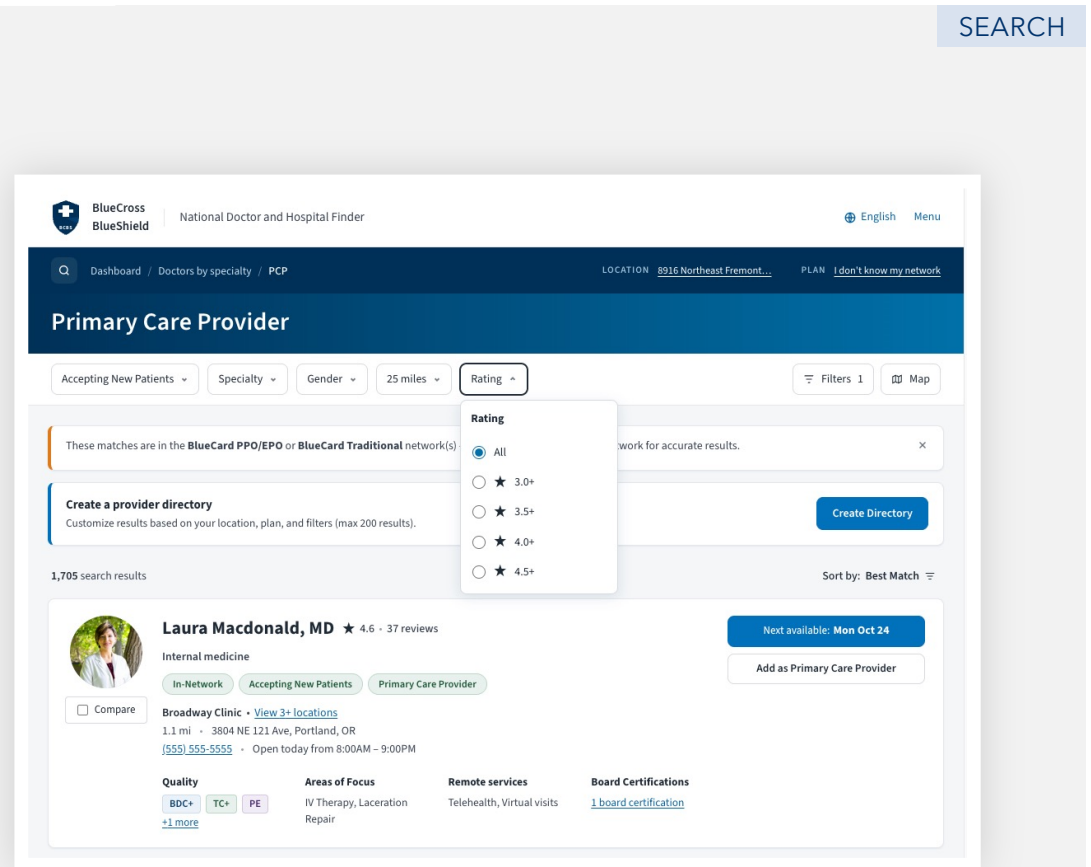


REVSPRING

Search for payers

Help members choose
confidently, faster

Instantly narrow results to the highest-rated providers, cutting down profile-by-profile comparison and building trust that they're choosing quality care.



Representative designs only. Final product may differ in appearance and functionality.

SEARCH

Unified search UI optimization

Improving the typeahead so members can tell result types apart at a glance and move to the right care path with confidence.

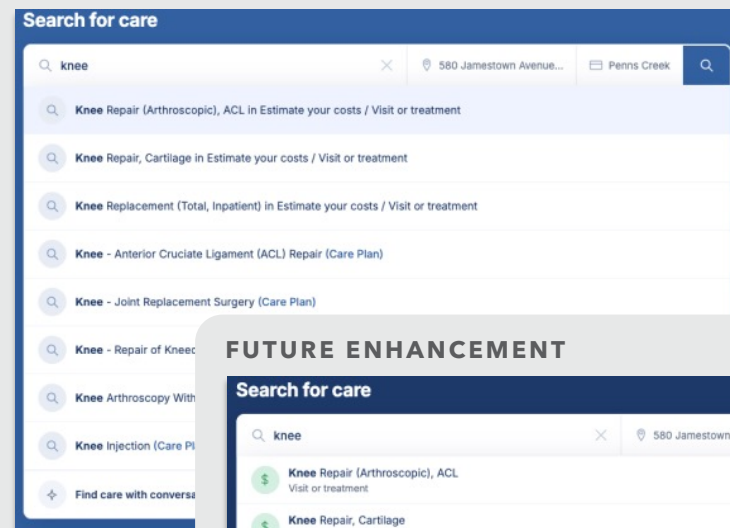
The Problem

The dropdown mixes provider, cost, and care-plan suggestions as near-identical text lines. Members can't visually distinguish them, or tell which path each one leads to.

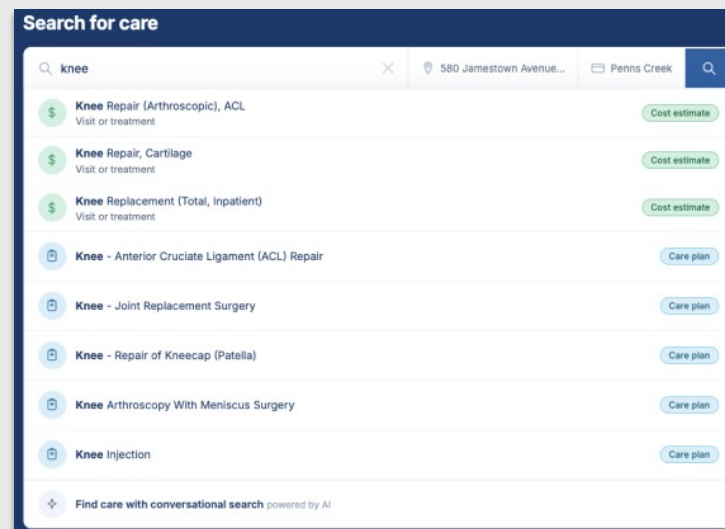
This Quarter

- Distinct result-type icons on the left signal what each item is
- Cleaner labels so members understand what each result means
- Action-oriented badges on the right for Cost estimate and Care plan

TODAY



FUTURE ENHANCEMENT



Representative designs only. Final product may differ in appearance and functionality.

Deep linking enhancement

Expanded capability of the Require Location feature: Will fully support deep links for greater flexibility.

The Problem

When Require Location Selection is on, the app can deep link or require a location, but not both. After the member enters their location, the deep-linked search term is dropped and they land on an empty homepage.

The Enhancement

- The entered location persists into the deep-linked search
- Members land on the expected results, as if they'd typed it themselves
- Require Location customers can finally rely on deep links

~1/2

of customers have
Require Location enabled

Monthly

member complaints today from
a single broken portal link

TODAY

DEEP LINK

?query=urgent+care

ENTER LOCATION

Columbus, OH

✗ QUERY LOST

Empty homepage,
no results

WITH THE ENHANCEMENT

DEEP LINK

?query=urgent+care

ENTER LOCATION

Columbus, OH

✓ QUERY RETAINED

Urgent care results
in Columbus

Hospital quality & patient experience data

For Blues: surface national CMS quality data members can trust

Clinical Quality, at a Glance:

Hospital Quality Measures (HQM) shows how a hospital performs on safety and quality against national benchmarks (e.g. infection rates, care for specific conditions).

Real Patient Feedback, Made Simple:

HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) reflects what actual patients say about their care, covering things like communication, cleanliness, and overall experience, shown as an easy-to-read star rating.

One Trusted View for Members:

Together, these give members a fuller picture of hospital quality, right on the profile and search results, so they can choose care with confidence.

Quality Measures

See how this hospital performs on measures of safety and quality. Missing performance information doesn't mean that standards of care weren't followed.

Effective Care

MEASURE NAME	RATING
Process of Care (CMS)	Above expectations
Heart Attack Care	Above expectations
Pneumonia Care	Average

Safety of Care

MEASURE NAME	RATING
Central Line Infections	Above expectations
Patient Safety Indicators (CMS)	Average

A valid and reliable measure for a particular medical situation may not be available. In other cases, the alliance may not collect the specific information. It's also possible that there isn't enough data to observe, but missing data doesn't necessarily mean that the hospital doesn't provide acceptable overall care.

HCAHPS Patient Experience

Hospital patient survey ratings show what actual patients think about care they received.

MEASURE	RATING
Overall patient rating	★★★★☆
Nurses always communicated well	★★★★☆
Doctors always communicated well	★★★★☆
Patients always received help as soon as they wanted	★★★★☆
Staff always explained what to expect with medications	★★★★☆
Staff consistently provided information about recovery at home	★★★★★
Patients who strongly agree they understood care when leaving	★★★★☆
Area around patient rooms always quiet at night	★★★★☆
Rooms and bathrooms always clean	★★★★☆
Patients would definitely recommend the hospital	★★★★☆

Three Enhancements, One Cohesive Experience

Continuing the rollout of enhanced search cards across all surfaces. This release brings the updated card experience to location displays in search results, including the map view tab, and to the selected location and other locations on the profile page.

01

Enhanced Search Cards in Map View

The map view on the search results page now shows the new enhanced search cards.

02

Enhanced Card for Selected Location on Profile

The selected location on the provider profile page now uses the new enhanced card design, matching what members see in the search results list.

03

Profile "Other Locations" Replaced with Interactive Map

The collapsible "Other Locations" card list is replaced with an interactive map. All provider locations appear as pins with enhanced mini cards alongside.

**July 7**

UAT Release

**July 28**

Production Release

UAT Release- July 7: All three enhancements are available in UAT. Maps will not render automatically in UAT, click the button to load the map. In Production, maps will render automatically.

Auto-On: Once moved to Production, all three enhancements will be auto-on. No configuration or opt-in required.



REVSPRING

Guide for Payers

Guide ranking algorithm

MVP Approach: Weighted Scoring Model

The Problem

"Best Match" does not optimize for factors that drive value. Other sort options rely on single-dimension sorts (quality, distance, tier). No holistic provider ranking exists.

MVP Approach: Weighted scoring model

Build a weighted scoring model combining multiple attributes to rank high-quality, low-cost providers. Design intentionally to enable a Learning-to-Rank (LTR) model later.

Ranking Inputs

- Specialty / Area of Focus
REQUIRED
- Quality
Score or recognitions
- Tier
Cost
- Distance
REQUIRED
- "Book Now" Availability
CONFIGURABLE
- Strategic Networks
CONFIGURABLE

**Weighted
scoring model**

Crawl

Weighted scoring
model



Walk

Customizable weights
Provider affiliation support



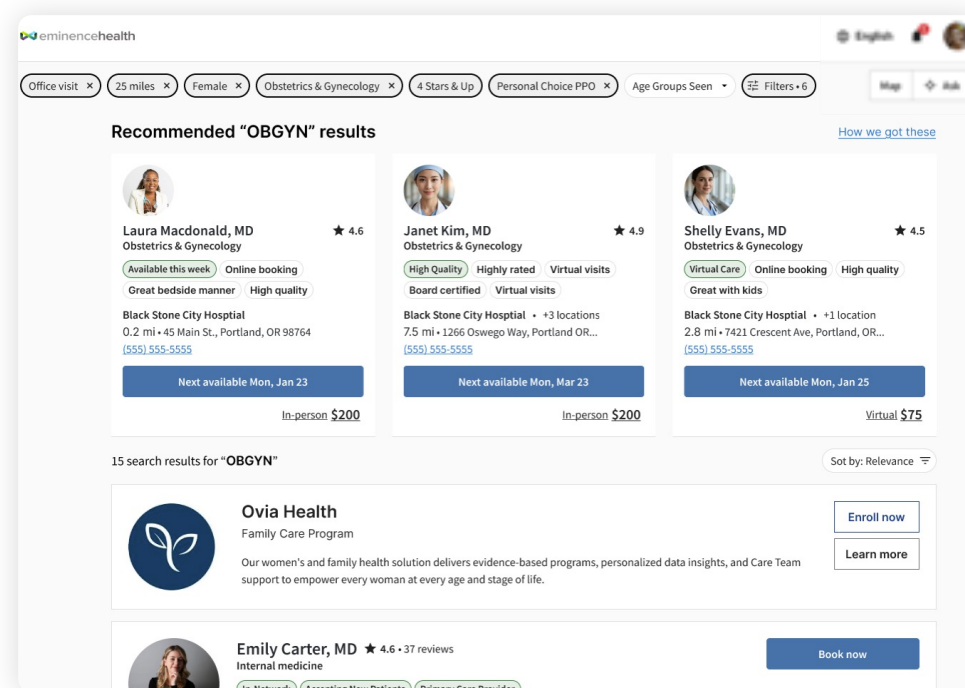
Run

Learn to Rank Model
Review signals + personalization



Drive faster care selection with recommended results

Surface and pin the top three providers, providing a **consumer-grade experience that reduces "choice overload"** and helps members find high-quality care faster.



Map inline with search results

EminenceHealth Search for care English

Office visit x 25 miles x Virtual visit Provider Gender Age Groups Seen Accepting Status Insurance Accepted Filters • 2 Ask

77 search results for "obgyn"



Ovia Health
Family Care Program

Our women's and family health solution delivers evidence-based programs, personalized data insights, and Care Team support to empower every woman at every age and stage of life.

Enroll now
Learn more



Laura Macdonald, MD ★ 4.6 • 37 reviews
Obstetrics & Gynecology

In-Network Accepting New Patients Primary Care Provider

University Hospital • +3 locations
0.2 mi • 3804 NE 121 Ave. Portland, OR
(555) 555-9876 • Open today from 8:00AM - 9:00PM

Areas of Focus: Complex Family Planning, Infertility
Remote services: Telehealth, Virtual visits
Board Certifications: 1 board certification

Tier 1
In-person \$135
Virtual \$35

Next available: Mon Oct 24

Compare



Janet Kim, MD ★ 4.8 • 79 reviews
Obstetrics & Gynecology

In-Network Accepting New Patients Primary Care Provider

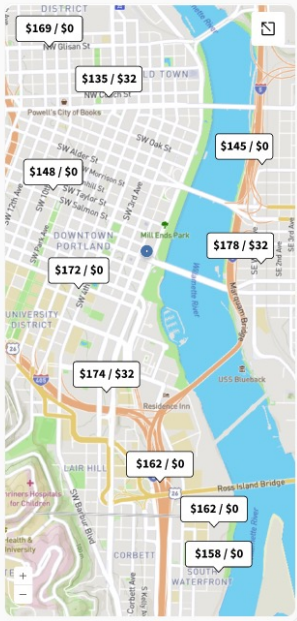
Midtown City Hospital
2.2 mi • 1266 Oswego Way, Portland Or 97655
(555) 555-5894 • Open today from 8:00AM - 9:00PM

Areas of Focus: Menopause and Midlife
Remote services: Telehealth, Virtual visits
Board Certifications: 1 board certification

Tier 1
In-person \$135

Book Now

Compare



Map showing search results with price tags: \$169 / \$0, \$135 / \$32, \$145 / \$0, \$148 / \$0, \$172 / \$0, \$174 / \$32, \$178 / \$32, \$162 / \$0, \$162 / \$0, \$158 / \$0.

Bring an inline map into Guide search results so members can see where care is, right alongside the list.

WHY IT MATTERS

- **Location in context**
members see proximity without leaving results, combining the separate map tab and list
- **Cost-forward where available**
cost shows on the pin and card so members weigh price and place together
- **Easier to scan**
reuses the enhanced search card and map pattern members already know

Enterprise health plan MCP

Source of truth for your agents to recommend care



Private MCP server

that gives AI agents direct, secure access to your health plan's own verified provider and network data



Acts as a translation layer between AI agents and our existing Search API

, so agents can query provider and location data without custom integration work



Isolated instance grounded in your data

that allows health plan to own internal AI initiatives



REVSPRING

Next Roundtable

August 19, 2026

9:00 AM PST / 12:00 PM EST

Mark your calendars – we look forward to seeing you there!



Thank you!
Questions?