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Kyruus Health System Product Updates

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/ Reach: Reputation Management

AI ↗

September 9, 2026: Coming Soon: AI Suggested Reply Recommendations
Responding to patient reviews is about to get a lot faster. We're building AI-suggested reply drafts for your Google and Healthgrades reviews, so your team can review and post a response in seconds instead of starting from a blank page.

- **Sentiment-aware drafts:** Each draft reflects the review's star rating and content, so a glowing review gets a thank-you and a tough one gets an appropriate, thoughtful response — never the wrong tone.
- **Your choice of tone:** Pick from Professional (the default), Descriptive, Empathetic, or Friendly before generating a draft.
- **You're always in control:** AI drafts are never posted automatically. Every reply — AI-assisted or not — is reviewed and submitted by your team, with a required confirmation step to help keep sensitive patient information out of public responses.
- **Not the right draft? Regenerate it:** If the first suggestion isn't a fit, you can generate a new one with a single click.

Keep an eye out for this feature coming soon!

/ Search & Guide for Providers Best Practices Recap

Thank you to everyone who joined our Search & Guide for Providers Best Practices info session yesterday, **Wednesday, September 9th**. The recording is now available for your team to watch at your convenience.

You can also access the full recap and recording here.

/ Next Best Practices Session

Our next info session, covering Location Data Management (LDM) Solutions Best Practices, is scheduled for **Wednesday, October 14th at 1:00 PM ET | 10:00 AM PT.**

Register Now for LDM Best Practices Session

/ September Roundtable

Join our product and customer success experts on **Wednesday, September 16th at 12:00 PM ET | 9:00 AM PT** for our monthly Health System Roundtable to hear about upcoming enhancements, roadmap highlights, and opportunities.

Register for the September Roundtable

Looking forward to seeing you there! The recording will be distributed here.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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