View in browser

Kyruus Health System Product Updates

View All Release Notes

/ Schedule

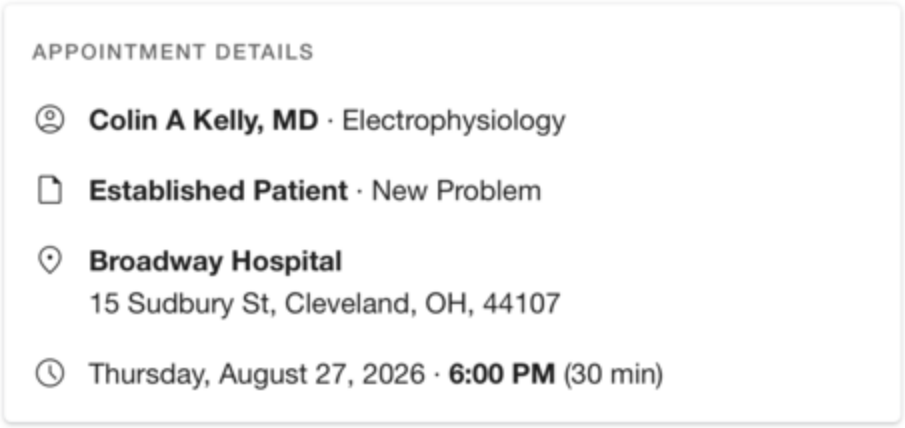
August 24, 2026. Now in Production: Updated Appointment Summary Card

We've redesigned the appointment summary card patients see throughout the scheduling flow, and it's now consistent across desktop and mobile.

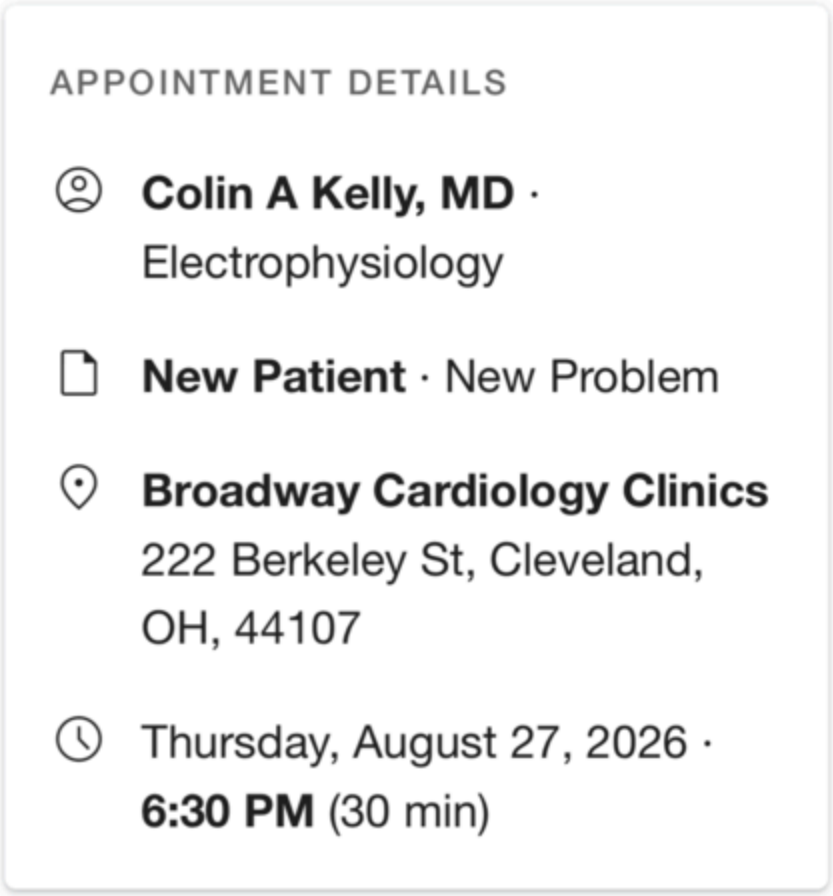
What's new

- **Consistent across mobile and desktop:** The summary card now appears the same way on every step of the flow on both mobile and desktop, for a clearer and more consistent patient experience.
- **New icon-based layout with clearer organization:** Each field on the card (provider, patient type, location, date/time, appointment ID) now has a leading icon and an "Appointment Details" title, making it easier for patients to scan and find what they need. The provider's photo has been replaced with a generic icon in this new layout.

New mobile view



New desktop view



This update is **now live for all customers**. No configuration is required.

/ Search

August 24, 2026. Coming Soon! Migrating from Imperva to AWS WAF for Search Vanity Domains

We're migrating the web application firewall protecting Search Vanity Domains from Imperva to AWS WAF, strengthening the security and reliability of the infrastructure behind your Search product.

- **Backend security upgrade:** This is an infrastructure level change to how traffic is filtered and routed. It does not change how Search looks or works for your patients or members.
- **Individualized scheduling:** Rather than a single cutover date for all customers, we'll be reaching out to each organization directly to coordinate a migration date and walk through the steps with your IT or DNS team.
- **Brief coordination window:** The process involves a few DNS and certificate steps ahead of a short cutover window, designed to minimize any disruption to Search.

Before this update, Search Vanity Domains were secured behind Imperva WAF. Moving to AWS WAF strengthens our security posture and keeps things consistent with the rest of our AWS based infrastructure, with no visible change for the people using Search.

Helpful resources

Once your migration date is scheduled, your IT or DNS team will need to complete a few steps ahead of the cutover. Review the guide that matches your setup so you're ready when the time comes:

- AWS WAF Migration for Kyruus Search: What to Expect - overview of the migration and what it means for your organization
- AWS WAF Migration: Kyruus Health-Hosted SSL Certificate - step-by-step guide if Kyruus Health manages your certificate
- AWS WAF Migration: Customer-Provided SSL Certificate - step-by-step guide if your organization provides its own certificate

This migration will be rolled out to customers individually over the coming weeks. If you have questions or would like to get your cutover scheduled, please open a ticket by emailing support.

/ Search

August 25, 2026. Consistent Badge Colors Across Search Results and Provider Profiles

For health systems on grid view with the latest UI, badges (such as "Accepting New Patients" or "Online Booking") now match across both search result cards and provider profile pages. Both surfaces render the same badge colors, defaulting to the your health system's theming, and can be customized with brand colors as needed.

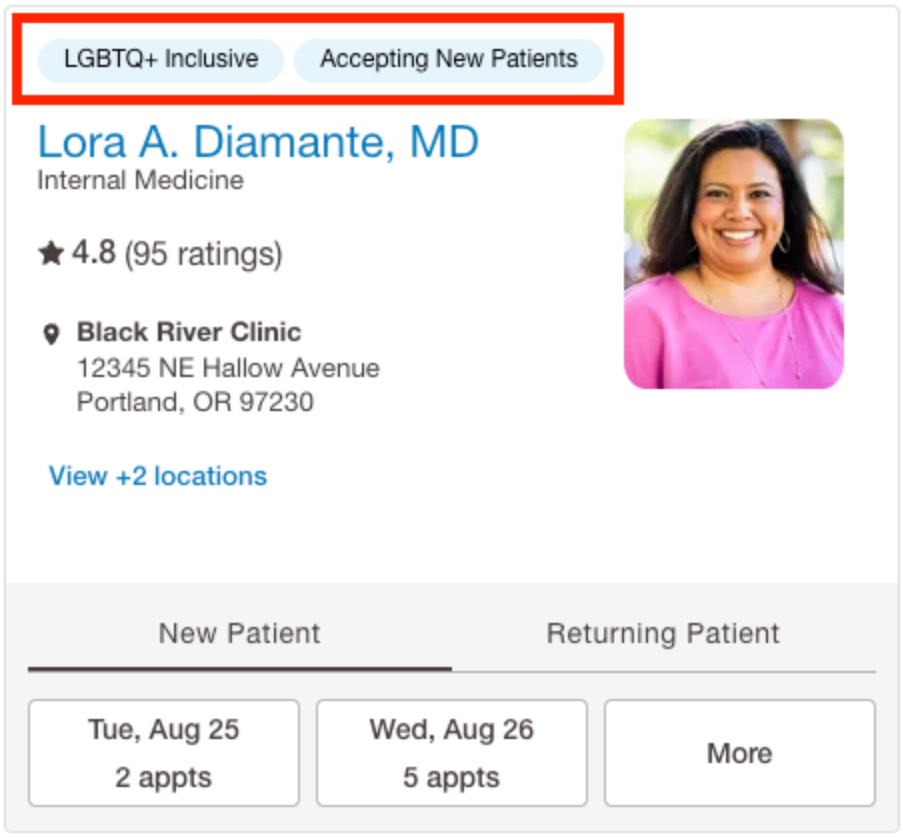
What's new

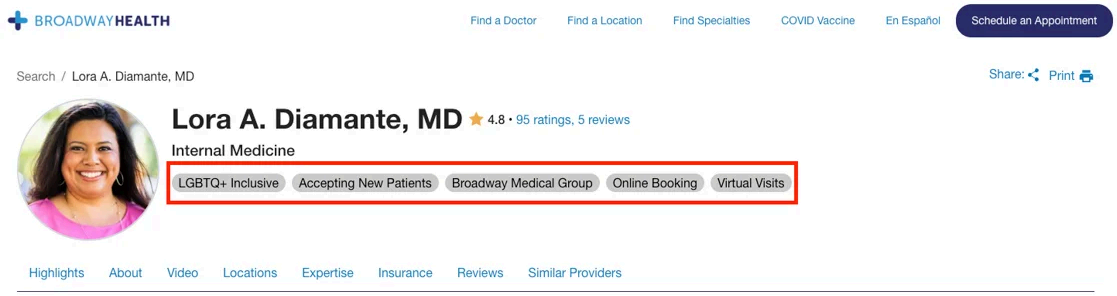
- By default, badges on provider profile pages now match the badges on search result cards.
- Badge colors can be customized to align with your brand, including the ability to set colors for each badge type.

Impact

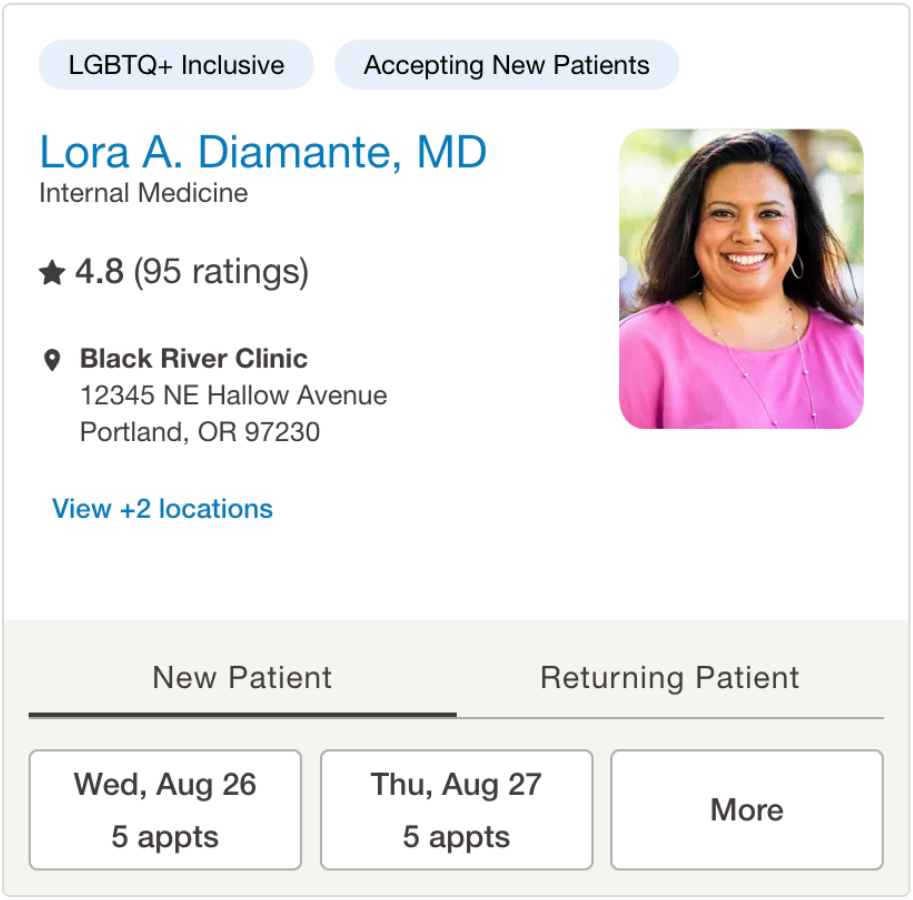
- A cohesive, on-brand experience as patients move from search results to a provider's profile.
- Removes the previous inconsistency where a badge appeared one color on the result card and another on the profile.
- More flexible color options while keeping badges readable and accessible.

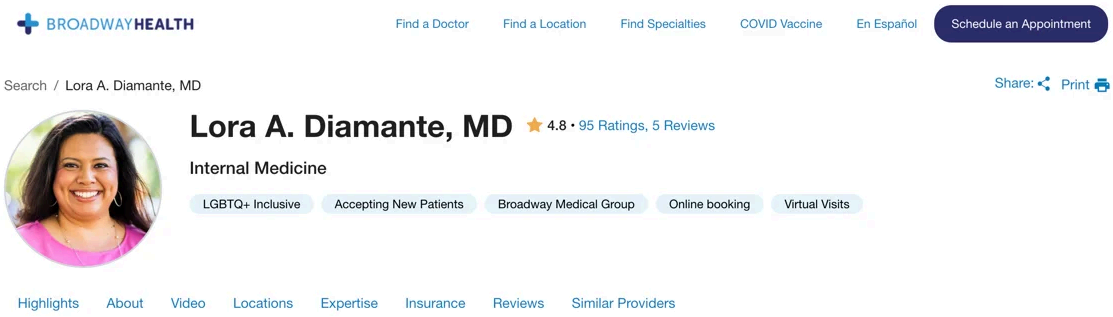
Before


LGBTQ+ Inclusive
Accepting New Patients
Lora A. Diamante, MD
Internal Medicine
4.8 (95 ratings)
Black River Clinic
12345 NE Hallow Avenue
Portland, OR 97230
View +2 locations
New Patient
Returning Patient
Tue, Aug 25
2 appts
Wed, Aug 26
5 appts
More


BROADWAYHEALTH
Find a Doctor
Find a Location
Find Specialties
COVID Vaccine
En Español
Schedule an Appointment
Search / Lora A. Diamante, MD
Share:
Print
Lora A. Diamante, MD
4.8 • 95 ratings, 5 reviews
Internal Medicine
LGBTQ+ Inclusive
Accepting New Patients
Broadway Medical Group
Online Booking
Virtual Visits
Highlights
About
Video
Locations
Expertise
Insurance
Reviews
Similar Providers

After





Enablement

Automatically on for all health systems — profile and search results badges now match by default, no action required. If you'd like to customize your badge colors or align them to your brand, please coordinate with customer support.

Questions

For questions, please reach out to email support or your customer success partner.

/ Reminder: Upcoming Best Practices Session

Join us for our next Health System best practices session, where we'll cover Guide for Providers and Provider Directory best practices - including how the two products work together, key differences to help you position the right solution, and a live demo of different configuration scenarios.

Session Details

- **Date:** Wednesday, September 9th
- **Time:** 9:00 AM PST | 12:00 PM EST
- **Topic:** Guide for Providers & Provider Directory Best Practices
- 🔗 **Sign Up for the Session** - Register for the upcoming session.
- 📼 **Access Previous Recordings** - Catch up on anything you missed.

/ September Roundtable

Join our product and customer success experts on **Wednesday, September 16th at 9:00 AM PST | 12:00 PM EST** for the Health System Roundtable to hear about upcoming enhancements, roadmap highlights, and opportunities.

Register for the September Roundtable

Looking forward to seeing you there! The recording will be distributed here.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)
Release Notes | Help Center | Access Academy | StatusPage Outage

Connect With Us

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