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Kyruus Health System Product Updates

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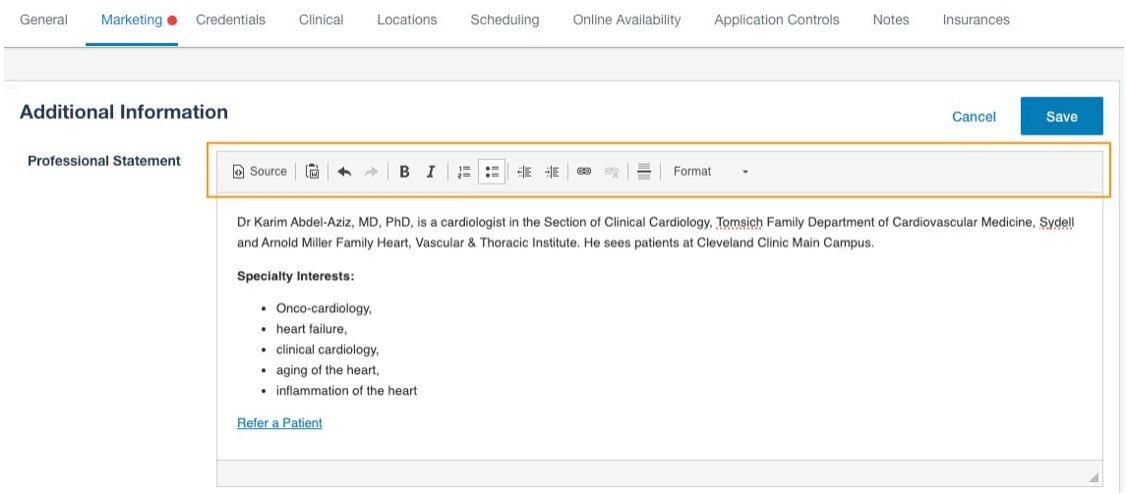
/ Kyruus Connect - Administrator

Aug 5, 2026. Connect Enhancement: Rich Text Support for Provider and Location Fields

Connect now supports rich text formatting for provider and location description fields, so administrators can format content within headings, links, and lists instead of plain text alone.

What's New

- The Description field on location profiles and the Professional Statement field on provider profiles, including custom fields, now support a rich text editor, bold, italics, bullet lists, numbered lists, and hyperlinks.
- Formatted content renders correctly wherever it is displayed to patients — including location pages, Guide for Providers, and on the search experience.
- This also works with our Reach — Listings Management product. We handle the formatting cleanup for you before content goes out to publishers.



Impact

Location and provider description fields previously only supported plain text, limiting how customers could structure information for patients. Cleanup happens automatically wherever plain text is still required.

Rich text formatting is available to all customers upon request. Reach out to your customer success partner to have it enabled for your account.

/ Analytics

August 2026. Enhancements and Bug Fixes

- **Enhancements**
  - The Audit Log dashboard now contains an "Edit Source" filter to differentiate between manual and ingestion edits.
- **Bug Fixes**
  - The Reach dashboard fixed a bug in the revenue calculation that now includes Kyruus Schedule clicks.

/ Reach: Reputation Management

Aug 7, 2026. Coming Soon: A Cleaner Look for Your Review Sources Chart

We're giving the Review Sources widget on your dashboard a visual refresh — the legend is moving to the right side of the chart, and each review source will show its actual logo instead of a plain color dot, making it easier to scan at a glance.

Click Straight from Your Ratings Chart to the Reviews Behind Them

Curious what's behind a 3-star rating? Now you can just click it. The Average Rating chart on your dashboard is now interactive — click any star rating to instantly filter your review list down to just those reviews, saving you the extra step of filtering manually.

/ Recap: Health Systems Clinical Configurations Best Practices

Missed our Clinical Configurations best practices session? Our product and clinical experts covered a high-level overview of new features, template management best practices, and provider clinical maintenance best practices for Health Systems

clients.

Watch the session recording and recap, or catch up on key takeaways in our Clinical Configuration FAQ Guide, including clinical keyword templates, provider-level edits, and ongoing maintenance guidance.

/ Reminder: Upcoming Best Practices Session

Join us for our next Health Systems best practices session, where we'll cover Guide for Providers and Provider Directory best practices — including how the two products work together, key differences to help you position the right solution, and a live demo of different configuration scenarios.

Session Details

- **Date:** Wednesday, September 9th
- **Time:** 3:00 PM EST | 12:00 PM PST
- **Topic:** Guide for Providers & Provider Directory Best Practices
- 🔗 Register for the Session - Register for the upcoming session.

/ August Roundtable

Join our product and customer success experts on **Wednesday, August 19th at 12:00 PM EST | 9:00 AM PST** for the Health System Roundtable to hear about upcoming enhancements, roadmap highlights, and opportunities.

Register for the August Roundtable

Looking forward to seeing you there! The recording will be distributed here.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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