View in browser

Kyruus Health System Product Updates

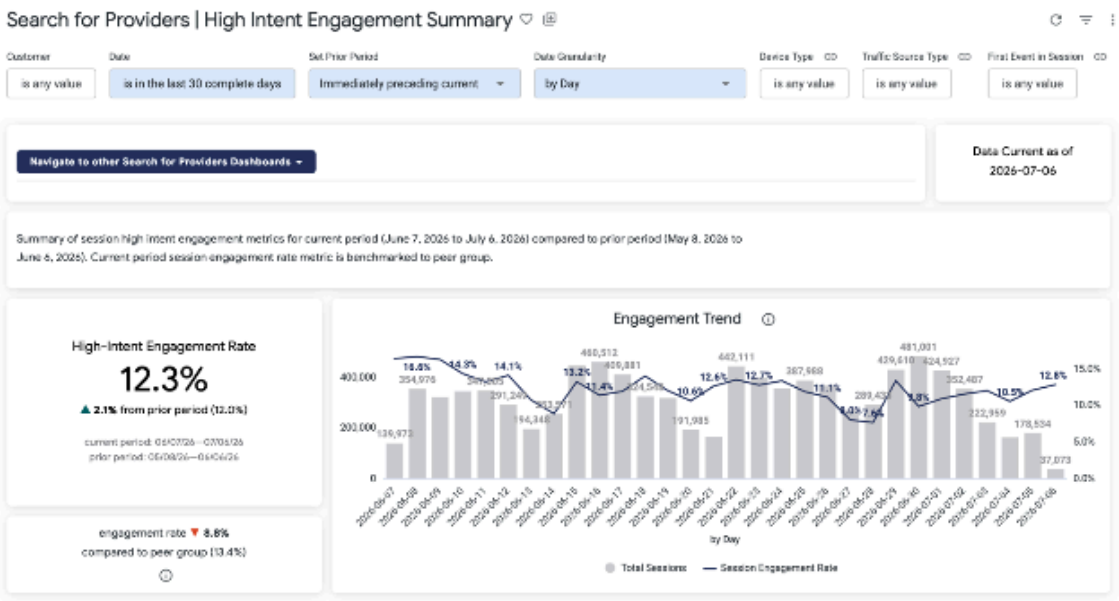
View All Release Notes

/ Schedule

July 6, 2026. Fixed: Improved Logging Events in the Availability Drawer

We have resolved an issue where some availability drawer clicks were not being tracked in the High Intent Engagement Summary for Search for Providers. These interactions are now being correctly logged. This is an analytic tracking fix only — it did not affect booking or drawer click functionality.

This update has been deployed for all customers.



/ Kyruus Connect - Administrator

July 9, 2026. Clinical Keyword Template Subscription

Providers can now subscribe to a clinical keyword template, so their taxonomy stays in sync automatically, no more manually reapplying template updates through the Bulk Edit Console every time your clinical team changes a template.

What's new

- Subscribe a provider to a clinical keyword template from the Bulk Edit Console, individually or in bulk.
- From that point on, any keyword added, removed, or updated in the template flows through to every subscribed provider automatically. Searchable, Promoted, and Clinical Interest attributes stay in sync too.
- A new "Manage Subscribed Providers" screen gives you a single place to see and manage everyone subscribed to a template, with search and pagination built in.
- Unsubscribing is just as easy, and it only removes the subscription, so a provider's existing keywords stay exactly as they are.
- Subscribed providers are automatically protected from bulk "Merge" and "Replace All" operations, so a routine bulk edit elsewhere can't accidentally undo what the template is managing.

Impact

Clinical Keywords are some of the most edited fields in Connect Admin, and keeping them current after a template change used to mean manually reapplying that template to every affected provider. With subscriptions, that upkeep disappears: update the template once, and every subscribed provider picks up the change automatically.

For more details, see the help document here.

This update is now live for all customers.

/ July Roundtable

Join our product and customer success experts **Wednesday, July 15th, at 12:00 PM EST/9:00 AM PST,** for the July Roundtable to hear about upcoming enhancements, roadmap highlights, and opportunities.

Register Now

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

Release Notes | Help Center | Access Academy | StatusPage Outage

Connect With Us

Kyruus Health, 50 Milk Street, 18th Floor, Boston, MA 02109, United States

Manage preferences