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Kyruus Health Product Updates

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/ Upcoming May 20th Roundtable!

We are excited to invite you to a deep-dive session focused on the **Q2 2026 RevSpring/Kyruus Health Roadmap**, where we will explore the strategic initiatives shaping the future of our provider and patient experiences. This event will highlight our high-priority items featuring a comprehensive look at:

- **Search & UX Overhaul:** Including the Card UI Refresh, Modular Components, and the implementation of AI Mode and Knowledge Graph & NLP.
- **Scheduling & Listings:** Critical updates such as Insurance OCR for streamlined scheduling and significant Listings UI enhancements.
- **Kyruus Connect expansion:** Deep dives into new features like AI Bios, Approval Workflows, and Clinical Keyword Management.
- **Data & Integrations:** An exploration of our technical core, focusing on CredentialStream, Bulk Provider APIs, and MCPs!

Join us to gain firsthand insight into how these innovations in scalability and AI integration will drive our mission forward this quarter. The recording will be distributed here.

Register Now!

/ Reach: Reputation Management

May 5, 2026: Publisher Icons Now Displayed in the Reviews Table

The Reviews tab has been updated with a cleaner, more visual experience for identifying review sources. Publisher names in the Source column have been replaced with recognizable publisher logos — Google now displays as the familiar "G" icon and Healthgrades shows its logo.
Additional updates include:

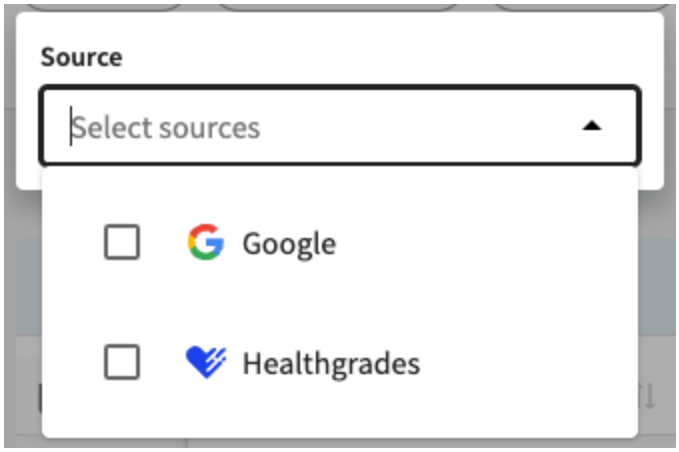
- The Source filter now shows both the publisher logo and name together for easy identification
- The Review Detail page displays the publisher logo alongside the publisher name
- Tooltips have been added to all publisher icons — hover over any icon to see the full publisher name

Improved Messaging When Replies Are Blocked on Non-Compliant Listings

We have improved how Reputation Management handles reply failures caused by Google listing compliance issues. Previously, attempting to reply to a review on a suspended or disabled Google listing could cause that review to be incorrectly marked as "Deleted at Source." This has been resolved.

When Google blocks a reply due to a listing compliance issue, you will now see a clear message in the platform explaining that replies are temporarily unavailable and that the system is automatically syncing the latest listing status. No action is needed on your end — once the underlying listing issue is resolved on Google's platform, reviews and reply functionality will be restored automatically.

This update ensures your review statuses accurately reflect what is happening with your listings, and eliminates confusion caused by incorrect status changes.



/ Search

May 12, 2026. Provider Directory – Accessibility Compliance

We have successfully resolved all critical accessibility issues within the Provider Directory, achieving full compliance with WCAG 2.2 AA standards to meet the federal mandate deadline. Following a thorough accessibility audit, any high-priority issues have been identified, reviewed and resolved. We will continue to address lower-priority issues in upcoming releases as needed.

Accessibility Improvements:

1. ARIA and attribute corrections
2. Accessible names and labels
3. Element and role structure
4. Color contrast
5. Page and heading structure
6. Multi-component accessibility improvements

Accessibility review and testing are built into our standard development process, and we will continue to ensure compliance with each product release.

Please reach out to kyruussupport@revspringinc.com or your customer success partner with any questions.

/ Kyruus Connect

May 14, 2026. Location Custom Fields Now Exporting in Connect Admin Location Data Management (LDM)

Customers can now export, edit, and re-import location data with custom fields included, bringing back the full bulk management workflow.

What's new

- Location CSV exports now include all configured custom fields as columns, even if some or all values are empty. Previously, custom columns were dropped if no data appeared in the first batch of results.
- Bulk location uploads now accept custom field columns, completing the export → edit → re-import flow customers use to manage location data at scale.

This update is now live for all customers.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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