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Kyruus Health Product Updates

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/ Search

May 6, 2026. Coming Soon: Introducing Enhanced Provider Search Result Cards (Grid View)

We've redesigned the provider search results UI in grid view, and it's now available for early access. The updated cards take a minimalist approach — surfacing only the most essential information to help patients move quickly from search to scheduled appointment.

What's new:

- **Cleaner results** — Streamlined cards reduce visual noise so patients focus on what matters most: booking.
- **Easier comparison** — A more compact layout lets patients view more providers at once, making the decision feel faster and simpler.
- **Modern design** — Refreshed, contemporary styling that elevates the overall search experience.
- **Faster scheduling** — New and returning patient tabs surface available time slots by patient type directly on the card, so patients can jump straight into booking.

How to preview it:

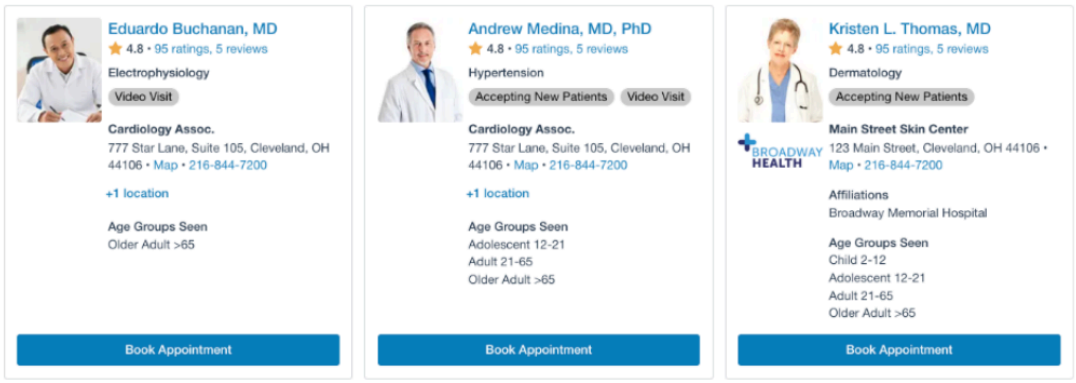
- This update is currently auto-off by default. To be an early adopter and preview this in a testing environment ahead of the general rollout, please contact your customer success partner or kyruussupport@revspringinc.com.
- The new cards are designed to fit seamlessly within your brand. Several configurations are available for customization, including background

color, badge theme, and provider image size/alignment. While the badge colors won't carry over automatically due to concerns with accessibility, they are still configurable and can be updated as needed.

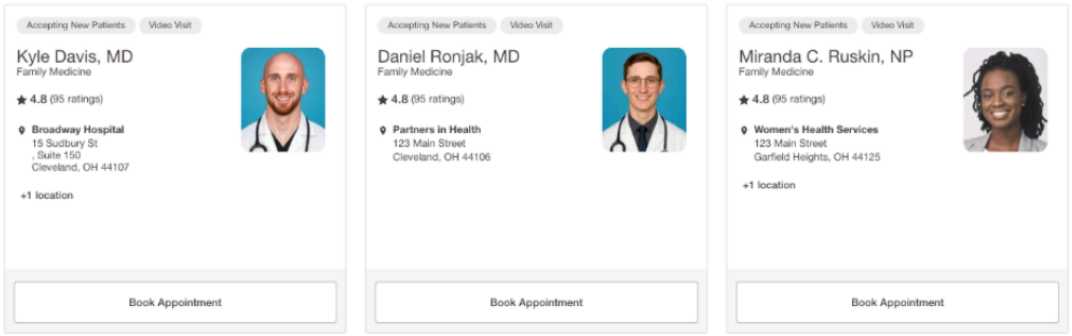
Release plan:

In the next few weeks, these changes will be auto on for all health systems already using grid view. Please reach out with any questions, comments, or feedback.

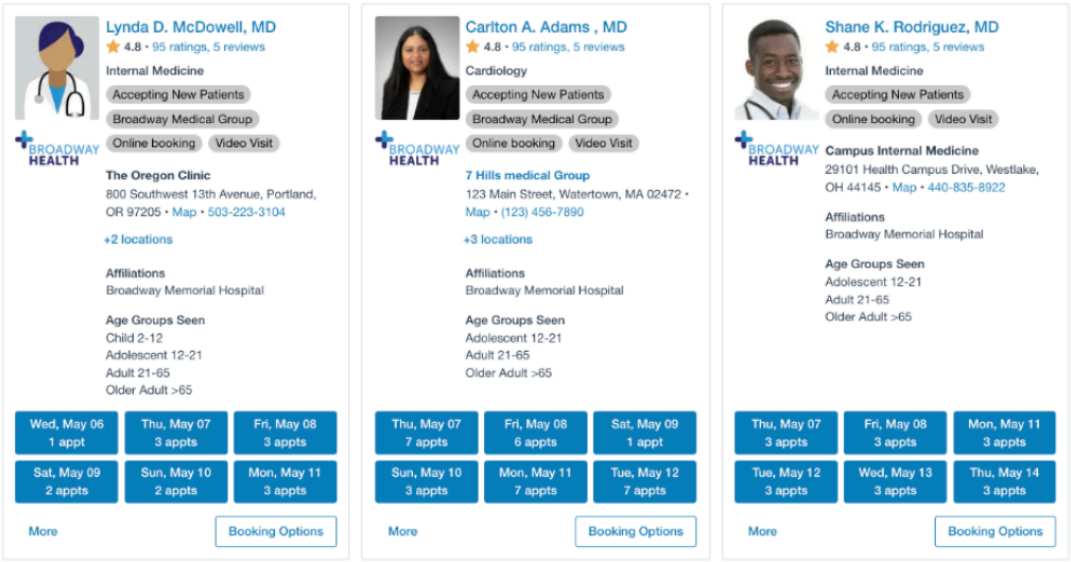
Current:



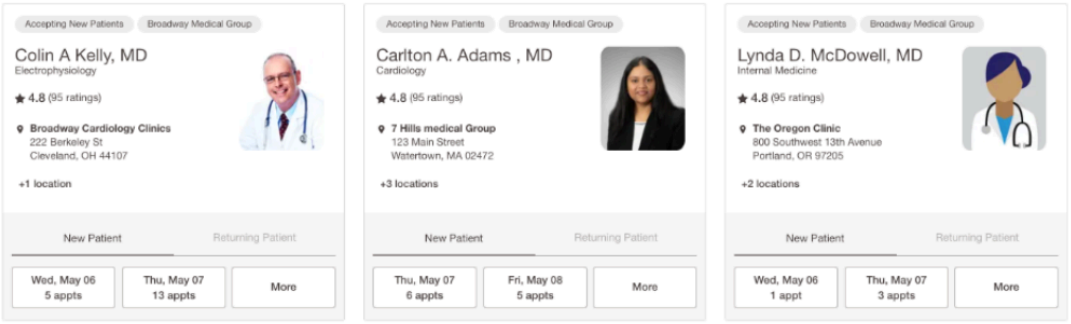
Coming Soon:



Current (with availability tiles):



Coming Soon:



/ Kyruus Connect

May 6, 2025: OCR Insurance Card Capture in the Schedule Flow

Patients can now photograph or upload their insurance card during the scheduling process, allowing their insurance details to be automatically extracted and pre-filled into the registration form — reducing manual entry and improving data accuracy at the point of booking.

How It Works

When the feature is enabled, a new **Insurance Details** step is inserted into the scheduling workflow before the patient registration form. Patients are prompted to capture or upload the front and back of their insurance card. The images are processed, and the extracted data — including carrier, group ID, member ID, and policy holder name — is used to pre-populate the insurance form. Patients can review and edit the pre-filled information before continuing or skip the step and enter their details manually.

Privacy & Data Handling

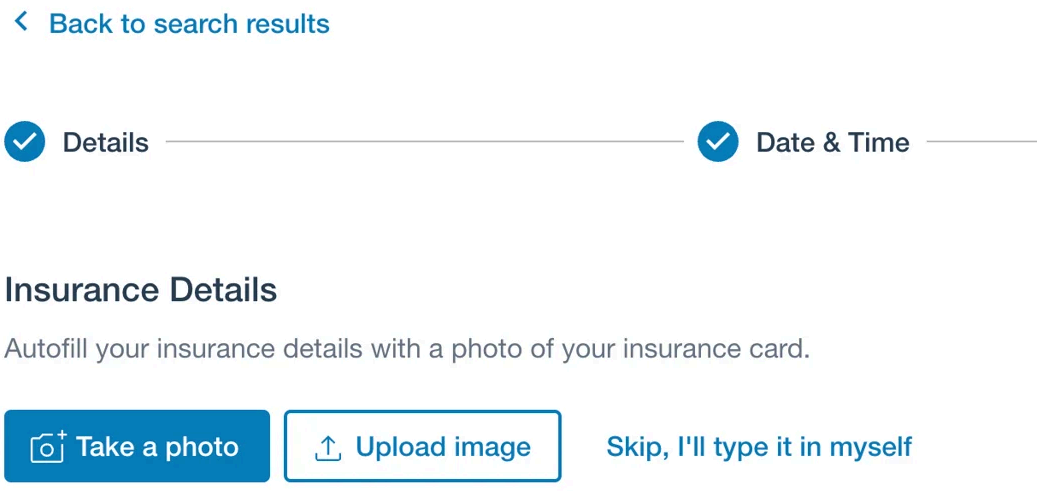
Insurance card images are used only for data extraction during the scheduling flow and are not stored or retained after processing. No protected health information (PHI) from insurance card images is maintained by the OCR system.

What This Means for Your Patients

- **Faster check-in:** Insurance details are captured upfront, reducing time spent on manual data entry.
- **Fewer errors:** OCR extraction minimizes transcription mistakes on common fields like member ID and group number.
- **Flexible fallback:** Patients who prefer to type their information can skip the capture step entirely.

Configuration

To enable OCR Insurance Card Capture, please reach out to our support team or your Customer Success Partner.



For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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