Kyruus Health Product Updates

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/ Search

April 21, 2026. Generally Available: Refreshed Banner Alerts

We've refreshed banner alerts UI within our Provider Search and Schedule workflows. This is one of many exciting updates as we continue to evolve the Provider Directory UI into a more modern, user-friendly experience.

What is New?

- **Modern Design:** Introduced clean, outlined alerts with rounded corners for a softer, more integrated feel within the search interface.
- **Default Configurations Based on Severity:** Updated default styles to improve visual hierarchy:
  - **Warning alerts** have a clean red outline for important cautionary guidance.
  - **Advisory alerts** have a subtle yellow outline for helpful, non-urgent updates.
  - **System errors** have a solid red fill to communicate a functional interruption.
- **Seamless Upgrade:** All existing configurations are preserved with no effort required from health systems. Banner colors can still be customized (based on severity level) by working with your customer success manager and our support team.

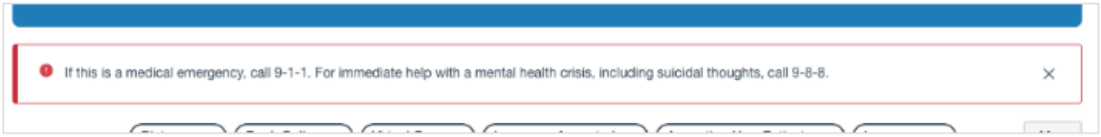
If you have questions on banner alerts, please reach out to kyruussupport@revspringinc.com or your customer success partner.

Emergency disclaimer at the top of the search results page:

Before:



After:

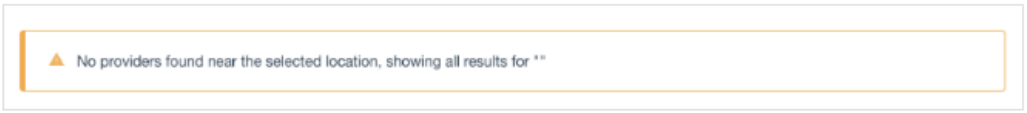


"No providers found in your search radius" message:

Before:

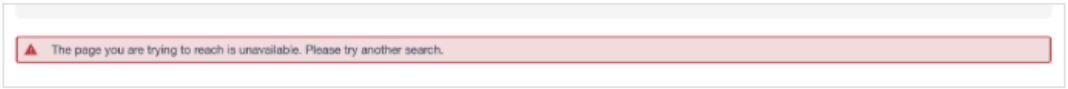


After:

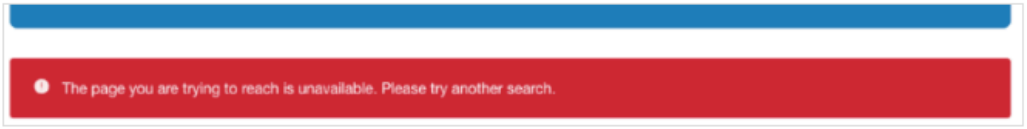


Page not found error:

Before:



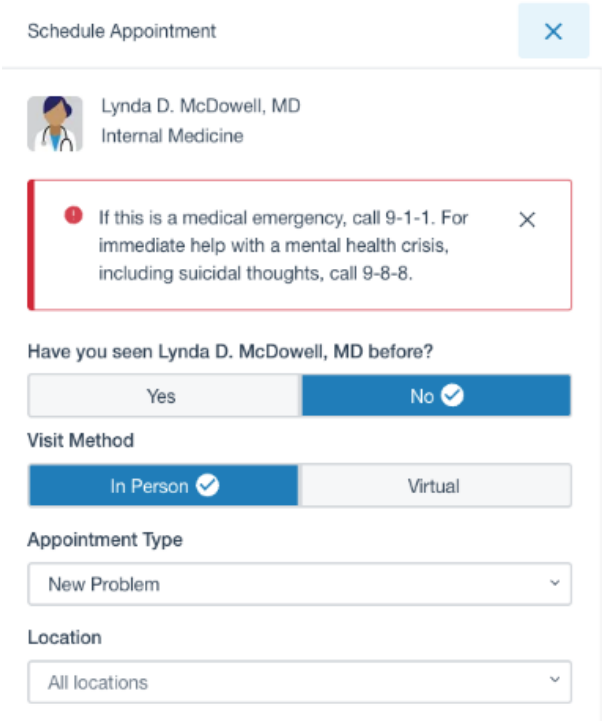
After:



/ Search

Coming Soon: Additional Banner UI Updates

We are making additional UI refinements and will share updates in our weekly release notes. Please keep an eye out for scheduling-specific banners—such as the pre-booking alert shown below—which will be launching soon.



/ Kyruus Connect

April 21, 2026. Enhancement: Search Providers by EHR/External Provider ID in Connect Admin

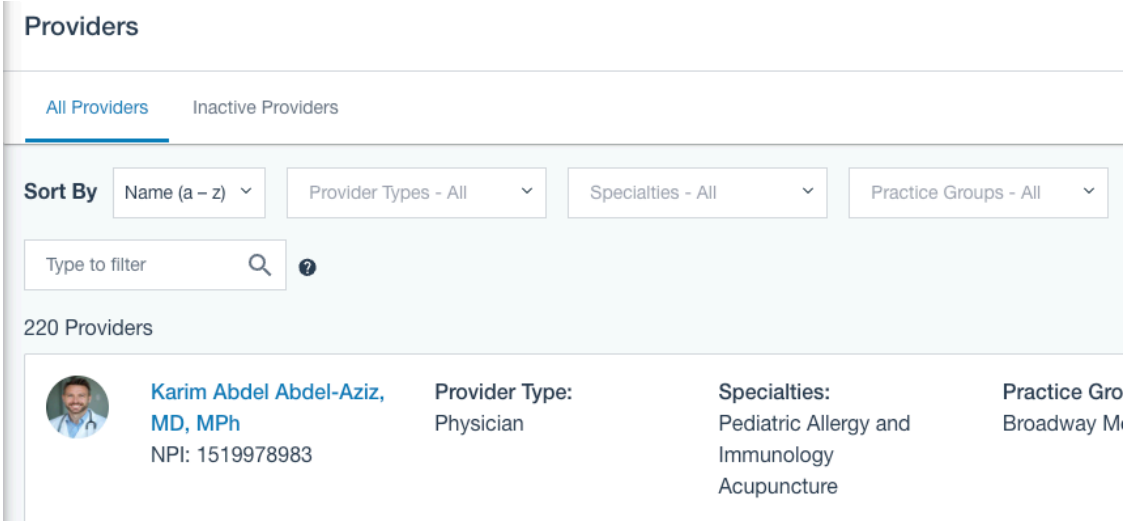
We have added support for searching providers by EHR or external provider ID (e.g., Epic IDs) in Connect Admin. Health Systems that maintain provider IDs in an EHR system can now use those identifiers directly in provider search, making it faster and more precise to locate the right provider record.

What's New:

- Provider search now accepts an external provider ID as a search parameter, either on its own or combined with other criteria such a provider name
- Search performs an exact match against external IDs stored across all connected data sources
- No impact to search performance

The Impact: Teams that rely on EHR-based provider IDs no longer need to search by name alone or manually cross-reference records. This eliminates a common workflow friction point and directly addresses feedback from customers who manage provider data across both their EHR system and Connect Admin.

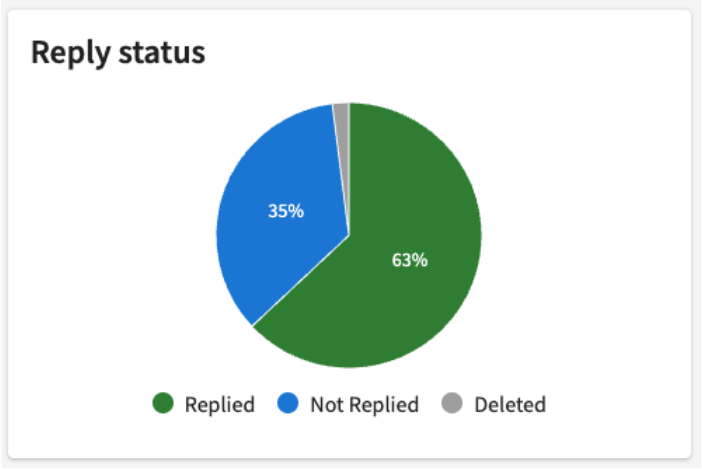
This update has been deployed for all customers.



/ Reputation Management

April 20, 2026. Reply Status Pie Chart Added to Overview

The Overview tab now includes a Reply Status Distribution pie chart, providing an at-a-glance breakdown of your reviews by reply status — Pending, Suppressed, Deleted, Replied, and Not Replied. Hover over any slice to see both the count and percentage. The chart automatically updates when you apply date range or data filters, making it easy to assess your reply backlog and track management efficiency over any time period.



/ Reputation Management

April 20, 2026. Default Landing Page and Tab Rename

Reputation Management now opens to the Overview tab by default when you log in, giving you an immediate snapshot of your review data before diving

into individual reviews. As part of this update, the "Dashboard" tab has been renamed to "Overview" for consistency across the Reach product suite. If you navigate directly to the Reviews URL, you will continue to land on the Reviews tab as before.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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Kyruus Health, 50 Milk Street, 18th Floor, Boston, MA 02109, United States

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