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Kyruus Health Product Updates

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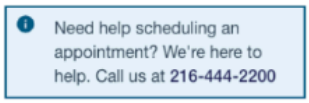
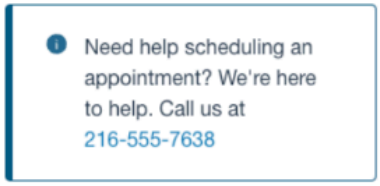
April 28, 2026. Generally Available: Additional Refreshed Banner Alerts

As part of our continued UI upgrade to the provider directory, we've released another batch of refreshed banner alerts.

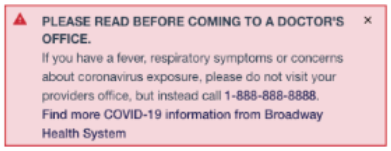
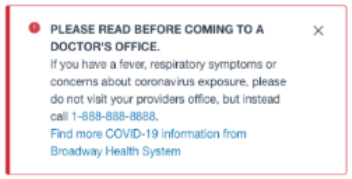
- As with the previous release, the banner designs have been updated with outlined borders and rounded corners for a more modern look and feel.
- All existing configurations are preserved with no effort required from health systems.
- Below are a few examples of the alerts in this release. We will continue to release all remaining banner UI updates in the coming weeks.

This update has been deployed for all customers.

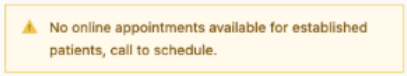
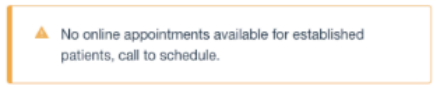
1. "Scheduling Help" banner that appears in the sidebar in Schedule

Before	After
	

2. "Emergency Disclaimer" in the availability drawer and within the Schedule flow

Before	After
	

3. Alert message in the availability drawer when the provider has no slots for a returning patient

Before	After
	

4. "Insurance disclaimer" on the profile alerting patients to call and confirm their insurance is accepted.

Before	After
	

/ Kyruus Connect

April 30, 2026. Enhancement: Clinical Keywords Bulk Operations in Connect Admin

We have added bulk operations support to the Clinical Keywords section in Connect Admin. Clinical Data Admins managing providers with large keyword sets can now select and update multiple keywords at once, eliminating the need to make hundreds of individual clicks for routine flag management tasks.

What's New:

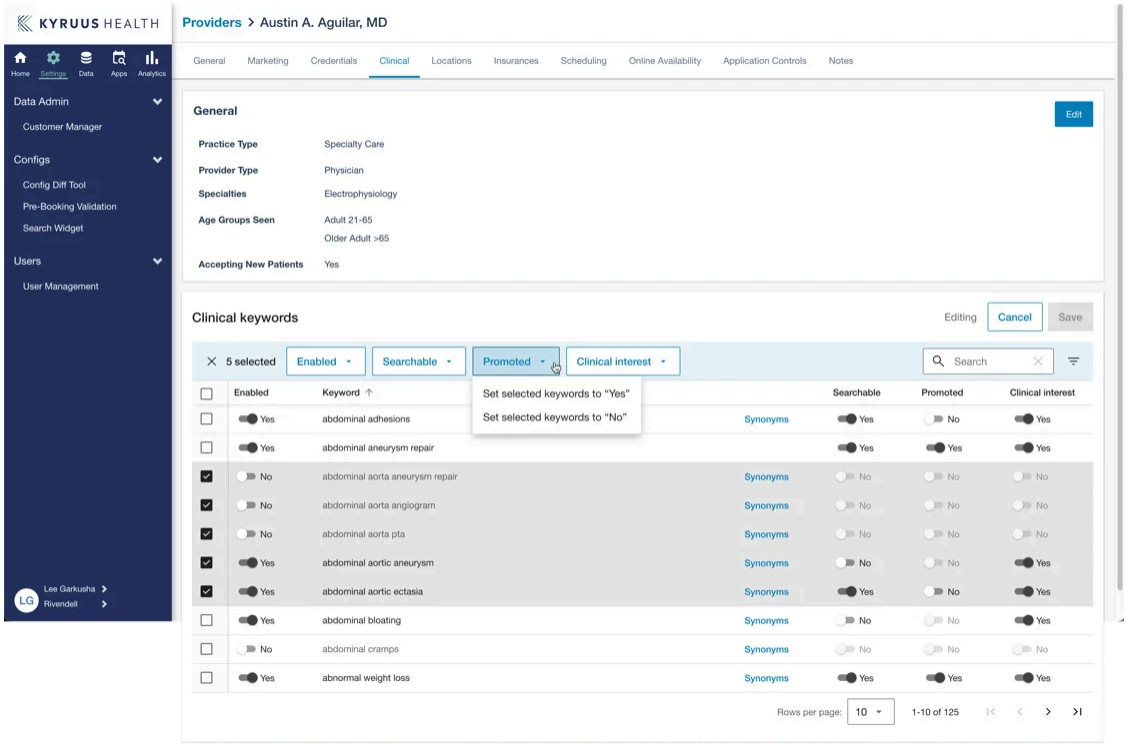
- A "Select All" checkbox in the table header lets admins select all keywords at once; individual row checkboxes support multi-select as

well

- Bulk action buttons appear when one or more keywords are selected, allowing Enabled, Searchable, and Promoted flags to be updated across all selected keywords in a single action
- Dependency validation is enforced automatically — if setting a keyword as Searchable or Promoted requires it to be Enabled first, admins are prompted to resolve the dependency in the same action
- A new "Enabled" column is visible in view mode, showing Yes/No status per keyword; disabled keywords are grayed out and can be re-enabled with a single click
- All changes remain in a draft state until "Save" is clicked; "Cancel" discards all pending changes

The Impact: Admins managing providers with 100+ clinical keywords previously had to toggle flags one at a time, making bulk updates time-consuming and error-prone. This change reduces multi-step operations to a single action, directly addressing feedback from clinical data teams who regularly manage large keyword sets across provider profiles.

This update has been deployed for all customers.



/ Reputation Management

April 29, 2026: Multi-Select Filters for Reply Status and Review Status

The Reply Status and Review Status filters on the Reviews tab now support multi-select. Previously, you could only filter by one status at a time — you can now select multiple statuses simultaneously to view exactly the combination of reviews you need. Deselecting a single value keeps your other selections active, and clearing all selections returns the filter to its default unfiltered state.

This update has been deployed for all customers.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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