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KYRUUS HEALTH

A REVSPRING COMPANY

/ NEWSLETTER

Kyruus Health Product Updates



/ Upcoming Roundtable

April 15, 2026. Q2 2026 Roadmap Overview

Agenda includes:

- **Bulk Provider and Location API (Beta):** Your data on your schedule.
- **Search UI:** Upgrading to NLP/Knowledge Graph ("Clinical Brain") and refreshing UI cards with a "New vs. Returning" patient toggle.
- **Maps & Widgets:** Standardizing map versions and launching Modular Scheduling widgets for embedding on any webpage.
- **Reach:** Integrating with Yelp (for ChatGPT visibility), enabling location-based booking, and launching automated SMS review generation.
- **Scheduling:** Pushing data directly to Epic/Athena and launching OCR for insurance card photo-capture.

Register For Our April 15th Roundtable Now!

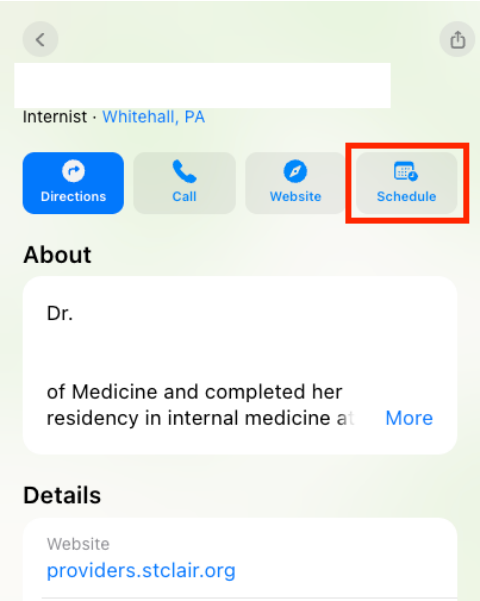
/ Reach: Listings Management

April 9, 2026. Generally Available: Apple Booking URL

Listings Management now supports displaying the Scheduling button on Apple listings. When present, this button allows patients to access scheduling directly from your provider or location listing within Apple products (Maps, Intelligence, etc.).

This update is automatically enabled for all customers who are currently live with the Apple integration and have scheduling configured. No additional setup is required.

To learn more about Listings Management or the Apple integration, contact Kyruus Health Support.



/ Reach: Listings Management

April 9, 2026. Generally Available: Category Field Updates

Listings Management has updated how publisher category fields are named and managed within Kyruus Connect. The Derived and Override category fields have been replaced with two new fields:

- Primary [Publisher] Category
- Additional [Publisher] Category

These fields give you direct read and write access to manage your publisher category data, providing greater flexibility and control over how your listings are categorized on the publisher search experiences. The previous Derived and Override category fields will no longer be visible in the provider portal.

Implementation templates have been updated to reflect this change. Learn more about Listings Management.

This update is deployed for all customers.

/ Reach: Reputation Management

April 9, 2026: New Review Status — Listing Not Compliant

The Reputation Management product has introduced a new review status: Listing Not Compliant. This status indicates that the listing as a whole has been suspended, disabled, or requires verification by the publisher. When a review carries this status, the associated listing has an unresolved issue on the publisher's platform. Users must resolve the issue directly on the publisher website to reinstate both the reviews and reply functionality. Learn more about Reputation Management.

Key behaviors to be aware of:

- Reviews that transition from a *Published* status to *Listing Not Compliant* may remain visible to the public.
- Reply functionality is disabled for any review under this status — responses cannot be submitted until the listing is reinstated.
- Once the underlying listing issue is resolved on the publisher website, the reviews and reply functionality will be restored.

This update is deployed for all customers.

/ Kyruus Connect

April 8, 2026. Bug Fix: Approval Workflow Reviewers Can Now Access Provider Profiles

We have resolved an issue in Connect Admin where provider users who are also configured as Approval Workflow reviewers were unable to access other providers' profiles to approve pending changes. Affected users were continuously redirected to their own profile instead.

What's Fixed:

- Provider users with the manage_other_providers:access permission can now navigate directly to specific provider profiles without being

incorrectly redirected
- Redirect to own profile now only occurs on the home page, not on all URLs
- Providers without other-provider access continue to be redirected to their own profile as expected

The Impact: Approval Workflow reviewers can now successfully access and approve pending provider profile changes without disruption. This restores the intended Approval Workflow functionality and eliminates the need for manual workarounds or administrator intervention to process approvals.

This update has been deployed for all customers.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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