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KYRUUS HEALTH

A REVSPRING COMPANY

/ NEWSLETTER

Kyruus Health Product Updates

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/ Roundtable Summary

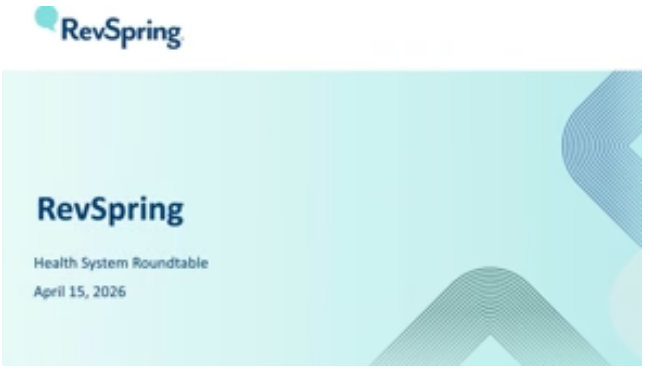
April 15, 2026. Q2 2026 Roadmap Overview

- **Provider Directory Search (Mid-2026):** NLP upgrades will enable conversational queries (e.g., "tightness in my chest" → cardiology) and complex multi-attribute searches. A Knowledge Graph is being built to reduce manual keyword maintenance and improve search accuracy.
- **Provider Directory UI Refresh (Q2 2026):** Modernized result cards, a "Next Available" scheduling toggle, configurable branding options, and a refreshed map feature now available to all health systems.
- **Modular / Embeddable Scheduling (In Development):** Full appointment booking can be embedded directly into health system websites — no patient redirect needed. Contact your CSP to get started.
- **Guide for Providers & Guide AI (Available):** Guide AI offers conversational, action-oriented search (book, call, find location) to drive appointment conversion. Demos available now — contact your CSP.
- **Web Accessibility (WCAG) — Action Required:** Federal deadline is approaching. Run an accessibility scan now using free browser tools

and submit issues via a support ticket. Custom CSS/branding may introduce violations you'll need to address.

- **Listings Management (Available):** New Yelp integration is live. Centralized dashboard manages listings across Google, Apple, Bing, and Yelp. Reputation management and automated review solicitation now available. Reserve with Google booking is in limited pilot.
- **Scheduling Enhancements (Q2):** EHR Write-Back now includes demographic data. Insurance Card OCR (Q2) auto-populates insurance info from a photo. Multi-provider scheduling view launches June 2026, letting patients see all available slots across providers at a location.
- **Credentialing & Data Access (In Development):** On-demand API (in testing) enables real-time provider/location data pulls. Credentialing platform integration is in development. Warehouse-as-a-Service (Snowflake) and MCP for AI agent access are being explored.

View recording and deck here!



/ Search Compliance

As part of our commitment to providing inclusive digital experiences, we are reaching out regarding the upcoming federal mandate requiring all health systems to be conformant with **WCAG 2.1 accessibility standards**.

Our Commitment to Accessibility

We prioritize accessibility in our core product development. We are currently:

- Performing rigorous internal testing on our **standard site builds** to ensure they meet conformance standards.
- Completing a formal **VPAT (Voluntary Product Accessibility Template)**, which will be available by the end of April.

Your Responsibility: Customizations & Branding

While our standard products are built for compliance, customizations made during your implementation—such as **specific brand colors, themes, and contrast choices**—can impact your site's final accessibility rating. For example, certain light colors against white backgrounds may fail contrast audits.

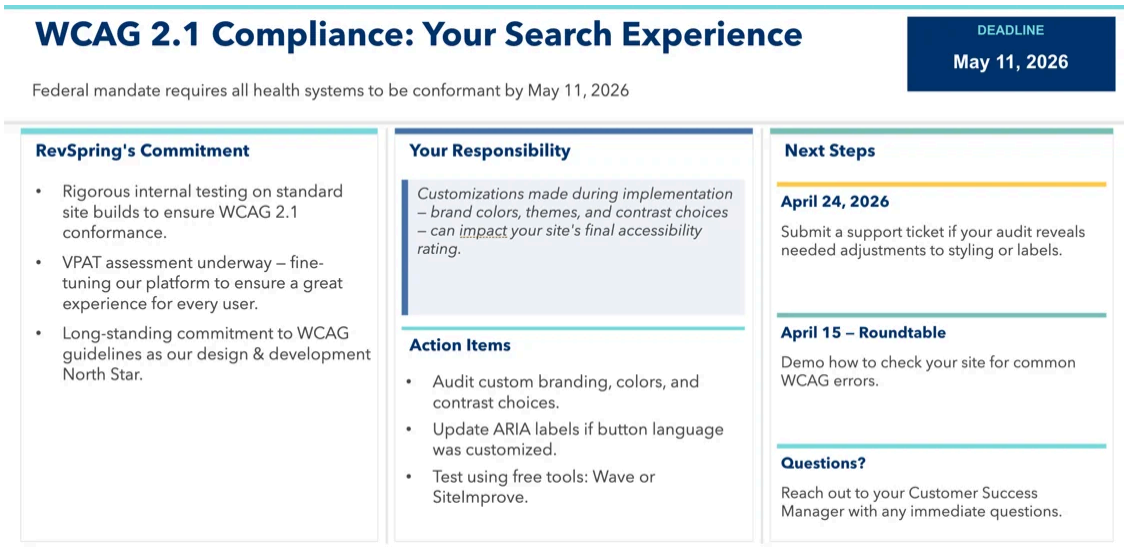
Your Call to Action:

- **Audit Your Customizations:** Review any custom branding, colors, and contrast choices on your search directory.
- **Check ARIA Labels:** If you have customized the language for buttons or other controls, ensure the matching ARIA labels are also updated for screen readers.
- **Use Testing Tools:** You can perform a preliminary check using free browser-based tools like **Wave** or **Site Improve** to identify immediate contrast errors.

Next Steps & Support

- **Submission Deadline:** If your internal audit reveals necessary adjustments to your custom styling or labels, please **submit a support ticket.** This will allow our team sufficient lead time to implement changes before the mandate takes effect.
- **Customer Roundtable:** We hosted a deep-dive session on this mandate and demonstrate how to check your site for common errors.

We are here to support you in your journey toward full digital accessibility. Please reach out to your Customer Success Manager with any immediate questions.



For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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