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KYRUUS HEALTH

A REVSPRING COMPANY

/ NEWSLETTER

Kyruus Health Product Updates



/ Search

February 20, 2026. Generally Available: Optimized Provider Images

For health systems looking to improve provider images, we've added intelligent, automated image processing through focal point recognition and dynamic resizing across Provider Search results and profile pages.

- **Automated Focal Point Recognition:** Implemented automated centering to identify and prioritize facial features, ensuring consistent framing and eliminating "head cropping".
- **Dynamic Aspect Ratio & Resizing:** Optimized oversized or non-standard images to meet system specifications, removing the need for manual adjustments.
- **WebP Format Support:** Added native support for WebP, providing compression for faster load times without sacrificing visual fidelity.
- **High-Resolution Mobile Delivery:** Optimized images for mobile devices, resulting in crisp profile images on mobile screens.

If you would like to turn on profile image optimization, please reach out to kyruussupport@revspringinc.com or your customer success partner.

/ Reach: Reputation Management

February 26, 2026. Sentiment Analysis Released

We are excited to announce a major upgrade to how you manage customer feedback. Instead of scrolling through endless pages of text, you can now get the "big picture" in seconds with our new summary engine.

Our system now goes beyond simple star ratings. By leveraging advanced sentiment analysis and data embeddings, the platform aggregates every single review into a concise, high-level overview. This summary instantly highlights:

- Overall sentiment
- Key Positive Themes
- Key Concerns
- Actionable Recommendations
- Pie chart break down of sentiment on individual reviews

To power these insights, we utilize AWS Comprehend, a leading AI tool for natural language processing. Learn more here!

/ Analytics

February 26, 2026. Retirement of the Availability Match Dashboard

The Availability Match dashboard will no longer be available. Originally designed to reconcile legacy calendar-based (CBL) files with real-time slot data in the EHR, this dashboard is now obsolete as our systems have transitioned to API-First Availability (AFA).

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

Release Notes | Help Center | Access Academy | StatusPage Outage

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