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/ NEWSLETTER

Kyruus Health Product Updates

The following product updates were released on or before January 22, 2026.

/ Kyruus Connect

January 22, 2026. Generally Available: User Export Downloads

We updated the user export workflow for Kyruus Connect Admin to ensure user exports are saved and stored in a central location. Admins can now access and download completed files in one place, rather than wait for a file to download to their computer that may be incomplete or stall due to file size. All exports will be stored in this location for up to 30 days.

This update has been deployed for all customers.

January 15, 2026. Generally Available: Improved Sorting for Provider Filter Options

We have deployed usability enhancements to the provider search and profile interfaces to ensure a more intuitive data management experience. These updates focus on streamlining how administrators locate and identify critical data, specifically regarding provider filtering and location management

- **Alphabetical Sorting for Provider Filters:** Options within the dropdown menus for Provider Types, Specialties, and Practice Groups are now automatically sorted in alphabetical order (A-Z). This change

applies to the main Providers list page filters as well as the category selections within individual provider profiles, ensuring a consistent and predictable browsing experience across the platform

- **Enhanced Visibility for Location Identifiers:** The primary, non-expanded view of the Location section on provider profiles now displays the following fields by default: Location ID, Location EHR ID, Org ID, Source System, and Source System Type. This update eliminates the requirement to manually expand individual practice location entries to access essential metadata. By surfacing these identifiers directly on the summary view, administrators can rapidly distinguish between practice sites and manage provider data with greater operational efficiency

This update has been deployed for all customers.

/ Search

January 22, 2026. Generally Available: Search Results Grid View
We've redesigned the search results page to a modern grid layout, allowing patients and agents to compare more providers at a glance.

- **Streamlined Comparison:** View 3 providers per row, 12 results per page (on desktop) to quickly identify the best care options.
- **Responsive Design:** The layout automatically adjusts to your screen size, maintaining a single-column view on mobile for optimal readability.
- **Smart Location Visibility:** Primary location is displayed "face-up" on the card. Additional locations are easily accessible via the + locations link. Location order can be configured in admin.
- **Map Integration:** The new grid layout remains fully compatible with the side-by-side Map View showing 2 providers per row in grid view on desktop.

This change is automatic for all Search customers **without availability tiles** enabled. Please contact your Customer Success Partner or reach out to support@kyruushealth.com.

Note: For health systems **with availability tiles**, this feature will not be enabled automatically. Please reach out to your Customer Success Partner if you are interested in activating this view.

January 22, 2026. Generally Available: Highlighting Specialties and Star Ratings

We've streamlined specialties and star ratings on provider cards for patients to easily view important care information.

- **Highlighting Specialties:** Specialties have been moved under the provider name. Any "Specialty" columns previously configured by health systems have been automatically removed.
- **Streamlined star rating display:** While the full row of stars has been removed to save space, patients can still clearly see the average star rating, number of ratings, and total reviews at a glance.

This change is automatic for Search customers. Please contact your Customer Success Partner or reach out to support@kyruushealth.com with any questions.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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