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Kyruus Health Plan Product Updates

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/ Search

September 28, 2026. Now Available to Enable in UAT and Production: Side-by-Side Search Map

We're introducing a side-by-side search map, giving members full provider detail and location context in the same view instead of having to choose between list view and a separate map tab.

What's new

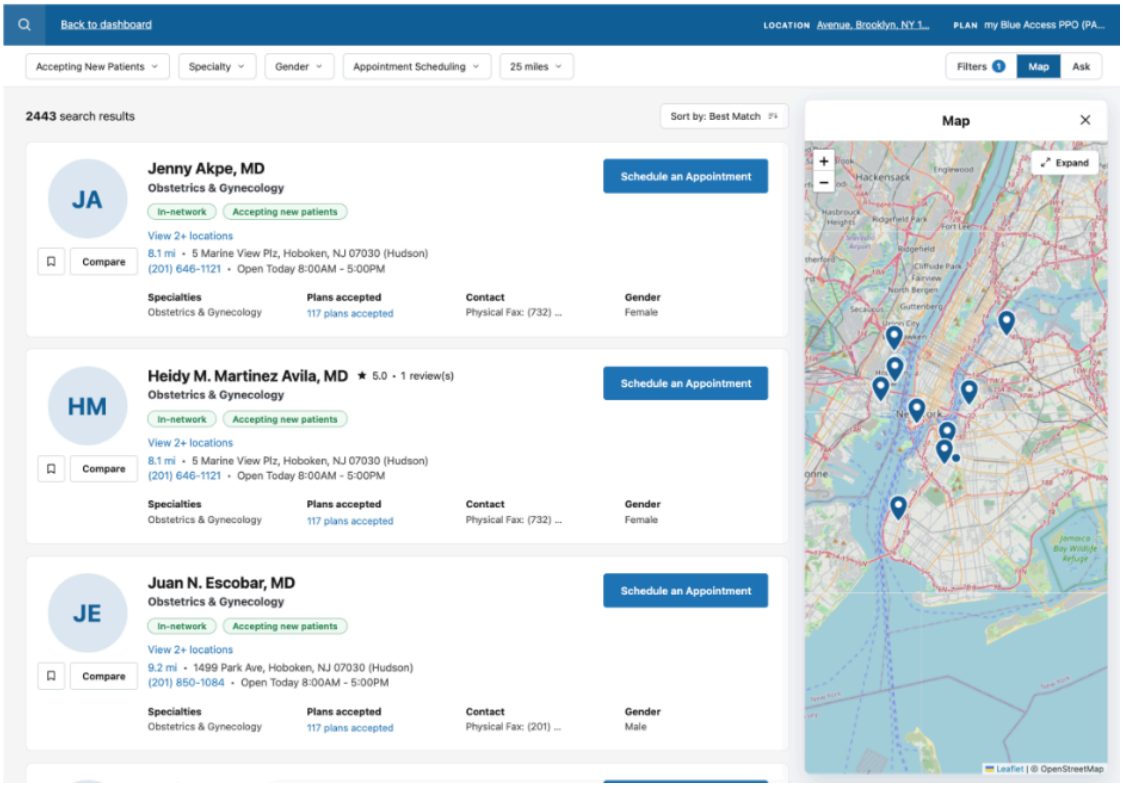
- **Inline map panel:** The map now displays as a panel alongside the results list, opening by default when a member completes a search.
- **Switch between Map and Filters:** A "Map" button sits next to Filters (and Ask, if you have it) above the results. Only one panel is open at a time, so opening one replaces the other.
- **Expand for a closer look:** Members can expand the inline map to a larger, more detailed view with enhanced provider cards by clicking the “Expand” button on the map.
- **Pan and search this area:** The inline map supports the same pan-and-search-this-area functionality members have today.
- **Cost on the map:** Provider cards on the map show estimated cost when your plan has cost data enabled.
- **Mobile experience**: The inline map panel is not shown on mobile. Search results display as the current list view, with a button available to open the existing full-screen map view, unchanged from today's experience.

Before this update, members had to choose between viewing full result details in list view or seeing providers on a map with more limited card information. Now they get both at once, making it easier to compare providers by location without losing detail.

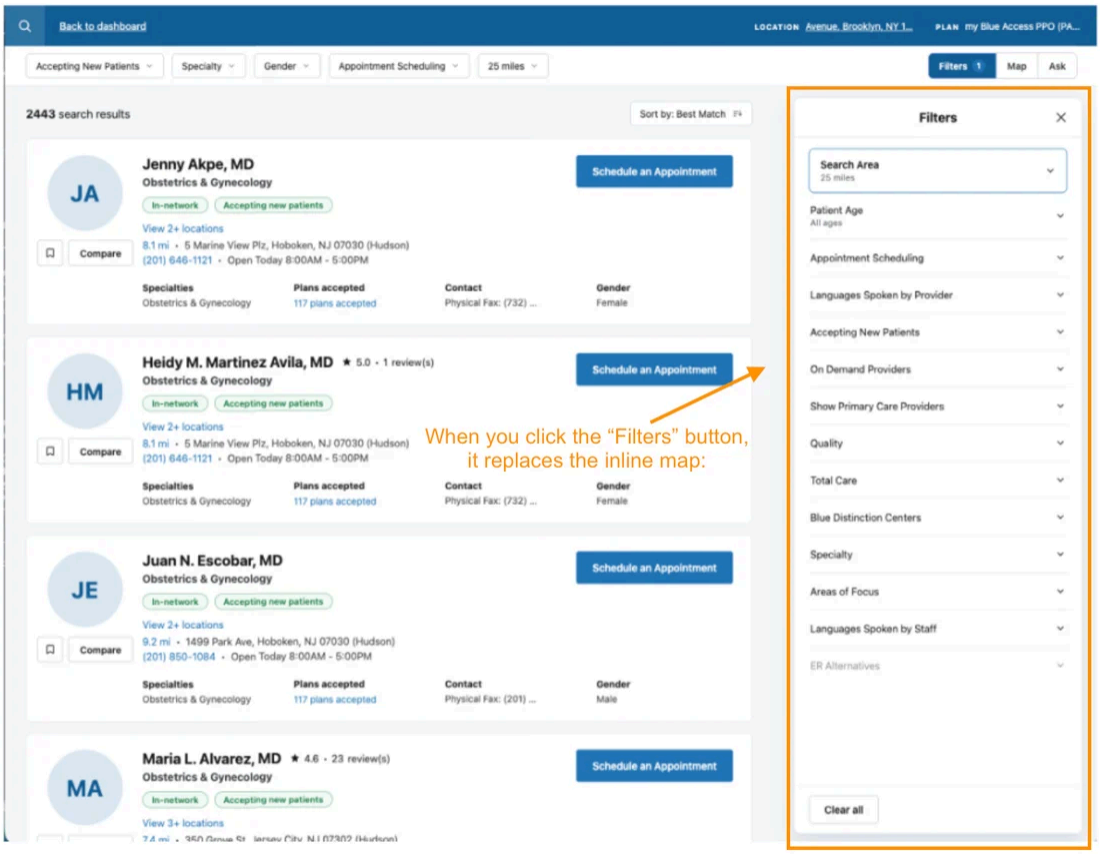
Why we made this change

- **Location matters to provider choice.** Members weigh location heavily when picking a provider, and a written address or distance figure alone doesn't give them the geographic context they need to judge whether a provider is convenient.
- **Members were missing the map.** When a map is hidden behind a separate tab, most members never think to look for it. Showing it by default means members actually get the benefit of it.
- **This matches patterns members already know.** Split-view map layouts are a familiar experience from other large products, so this brings us in line with something members already expect.

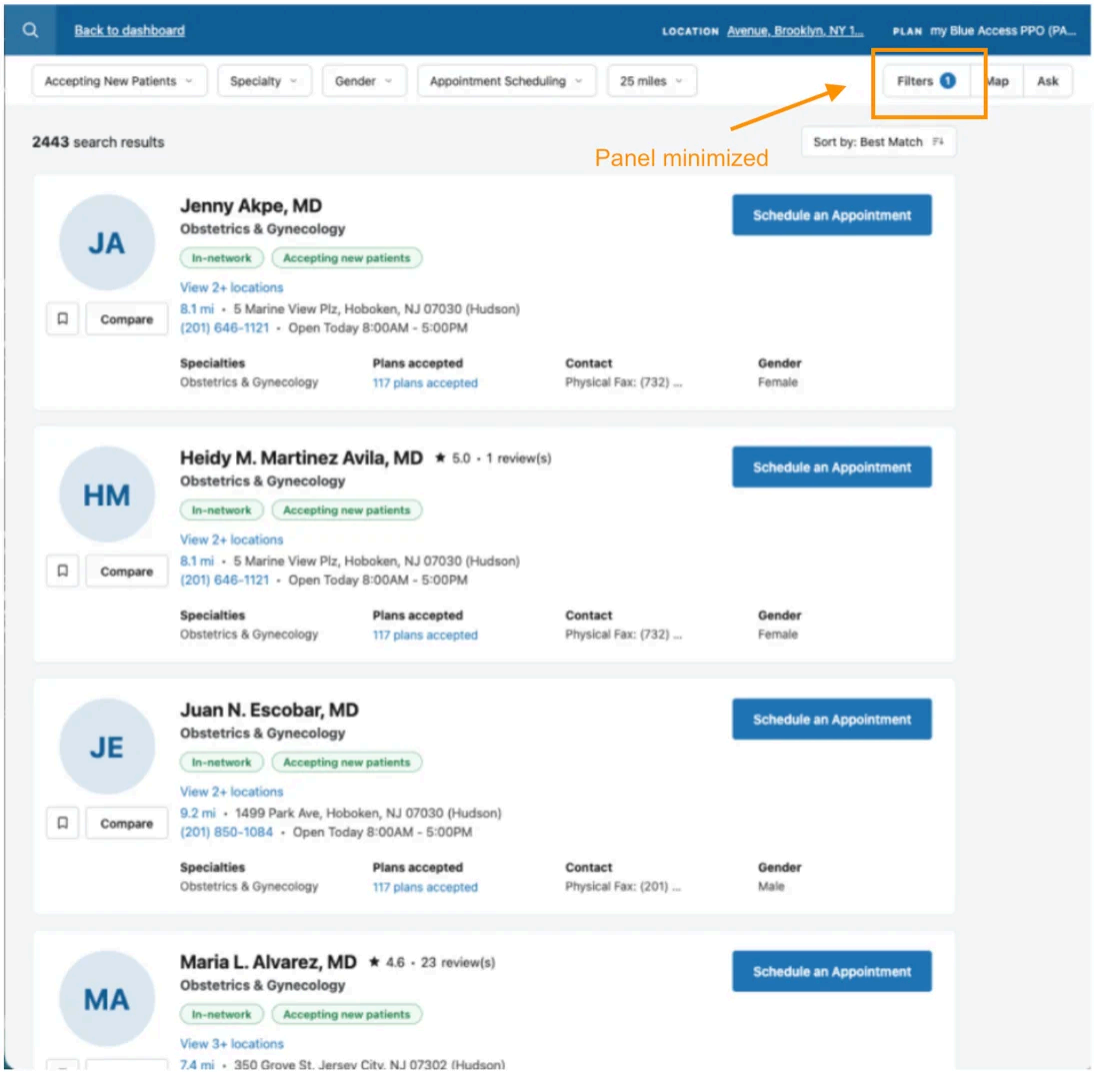
Inline map panel alongside results list



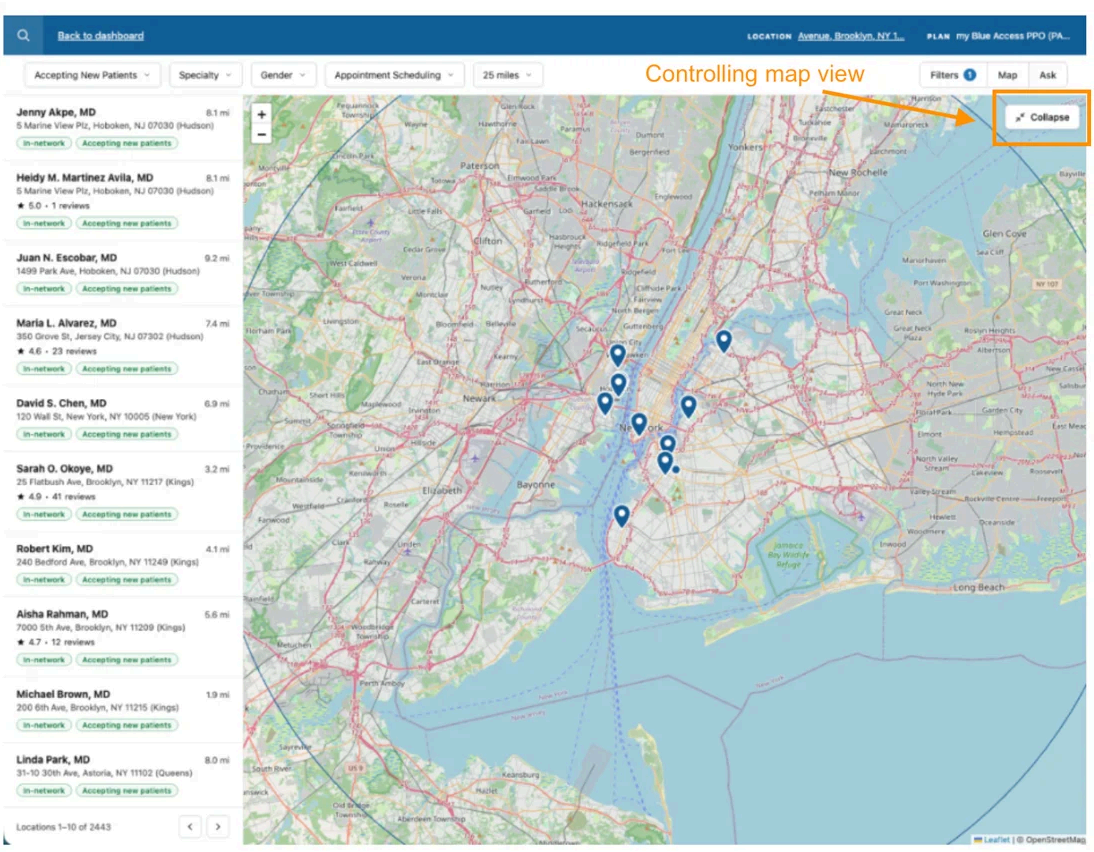
Clicking the "Filters" button replaces the inline map



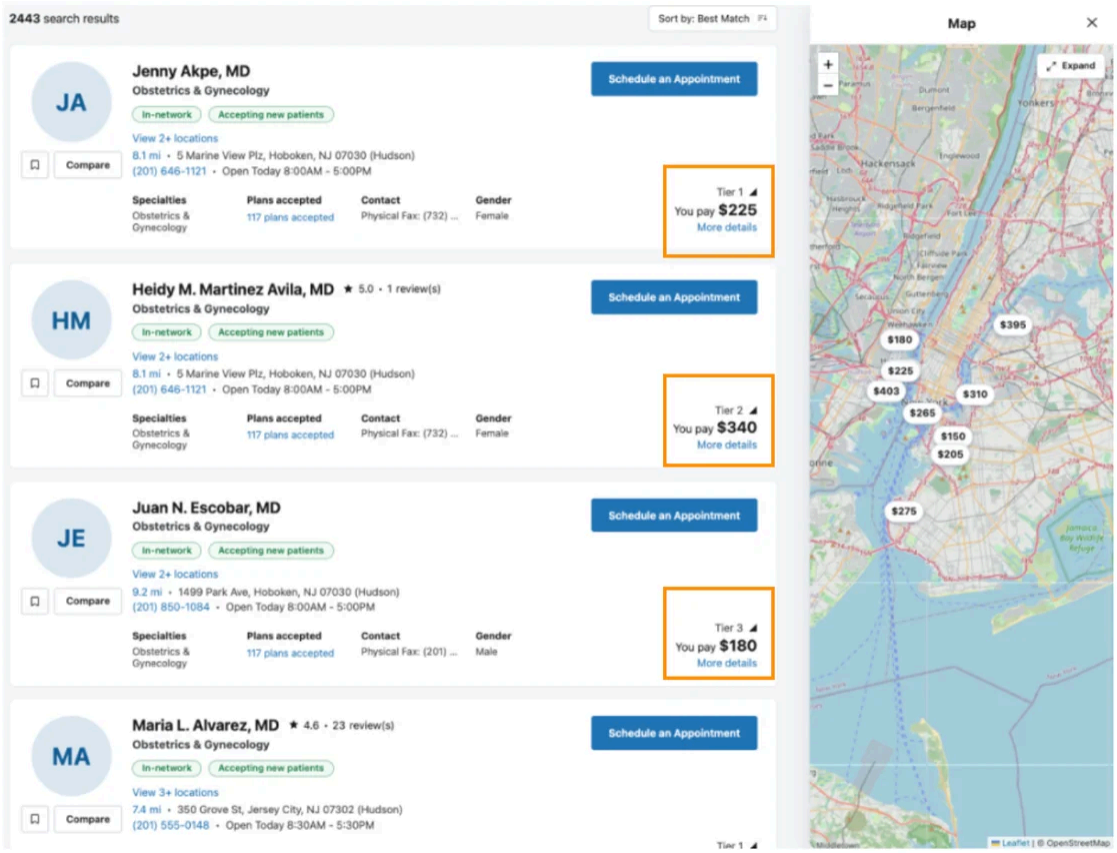
Clicking "Filters" again closes the panel



Clicking "Expand" opens the larger map. Clicking "Collapse" returns to the inline map



Example of Cost on the Map



This update is **opt-in and available now in both UAT and Production environments**.

If you'd like to turn on the side-by-side search map for your members, reach out to your Customer Success team to get started.

See it in action: Explore the side-by-side search map in our demo site.

/ Search

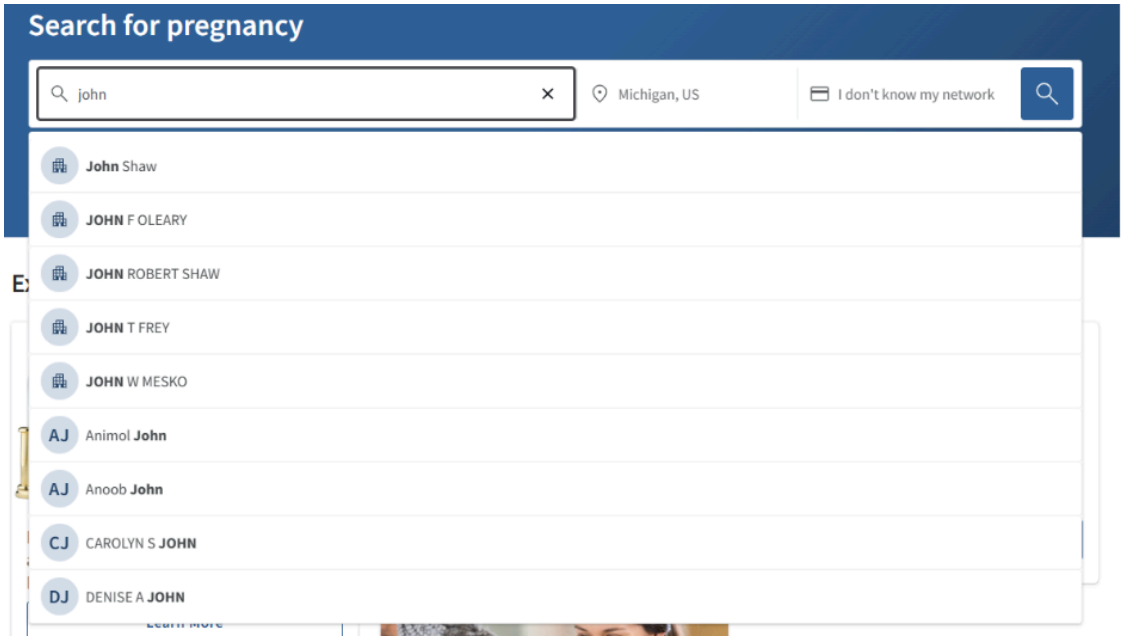
September 25, 2026. Now in Production: Unified Search Typeahead - Provider Specialty Subtext

We've added provider specialties to the Unified Search typeahead so members can see more context about a provider before selecting a result.

What's changing

- **Specialty subtext:** Provider results in the Unified Search typeahead now display the provider's specialties as subtext beneath their name.
- **First two specialties, with "+More":** For providers with two or more specialties, the typeahead shows the first two and adds a "+More" indicator, consistent with how specialties display on search result cards.

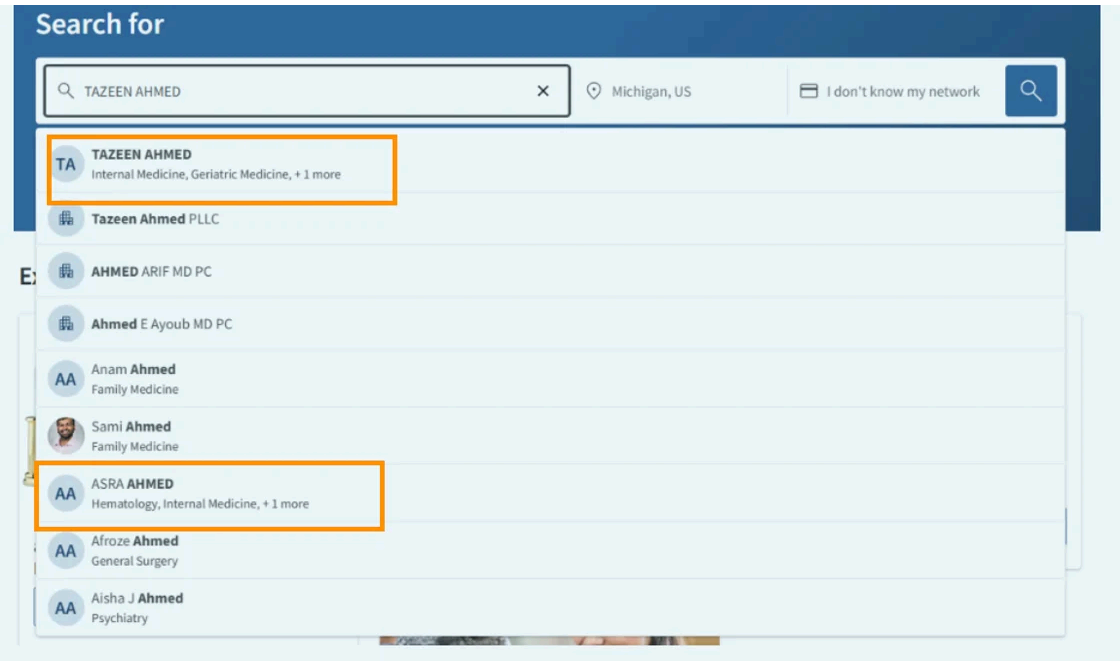
Before: Provider results in the dropdown show names only



After: Provider results now show specialties beneath each name



After: Example with two or more specialties



Before this update, the typeahead showed provider names without any specialty context, so members had to open a result to learn what a provider practiced. With specialties visible directly in the typeahead, members can identify the right provider faster.

This update applies to the Unified Search bar and is now **auto-on in Production for all Health Plan customers using Unified Search**.

/ Medicare Plan Finder Information Session Recap

Thank you to everyone who joined our Medicare Plan Finder Phase II: Post Go-Live Information Session on **Wednesday, September 30th**. The recording is now available for your team to watch at your convenience.

You can also access the slide deck and recording here.

/ Final CMS Info Session: Wednesday, October 7th

Our weekly CMS Info Sessions are wrapping up. Join us on **Wednesday, October 7th at 12:00 PM PT | 3:00 PM ET** for the final session in this series.

Register for the Final Session

/ October Roundtable

Join our product and customer success experts on **Wednesday, October 21st at 12:00 PM PT | 3:00 PM ET** for our monthly Health Plan Roundtable to hear about upcoming enhancements, roadmap highlights, and opportunities.

Register for the October Roundtable

Don't forget to check out our Health Plan Roundtable Resources landing page. You can easily access last month's recording, find previous recordings, and register for the next Health Plan Roundtable at your convenience.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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