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Kyruus Health Plan Product Updates

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/ Search

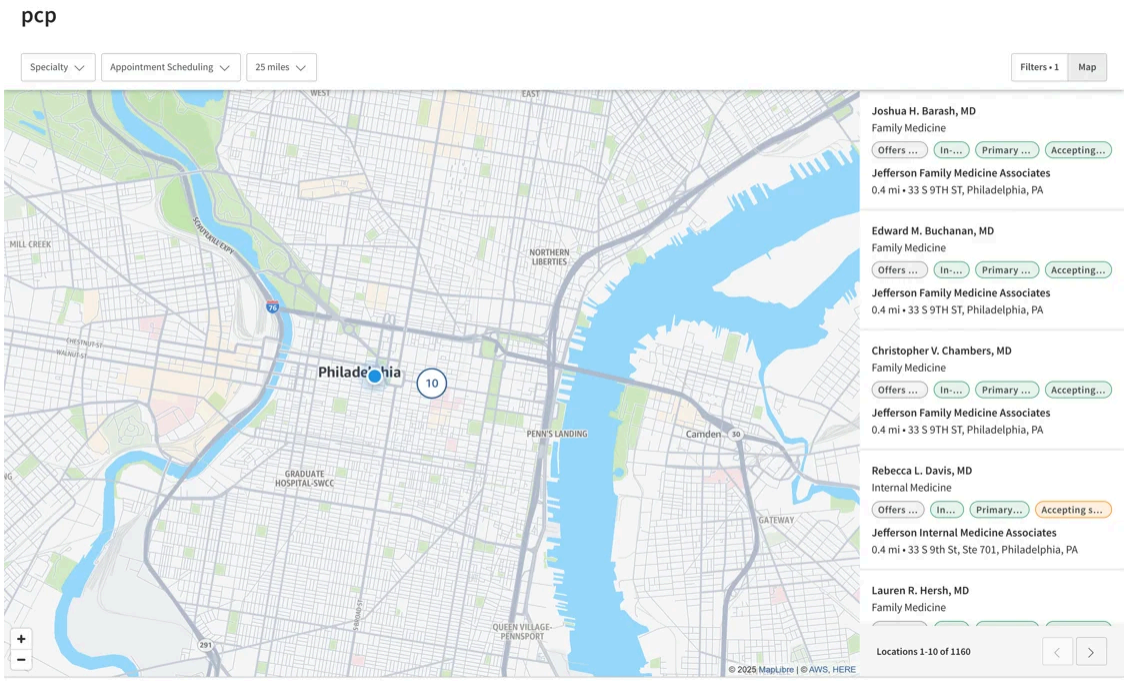
September 22, 2026. Now in Production: Provider Cards Moving to the Left Side in Map View

We're updating map view in Search, and the provider location map on profile pages, so provider cards display on the left side of the map instead of the right.

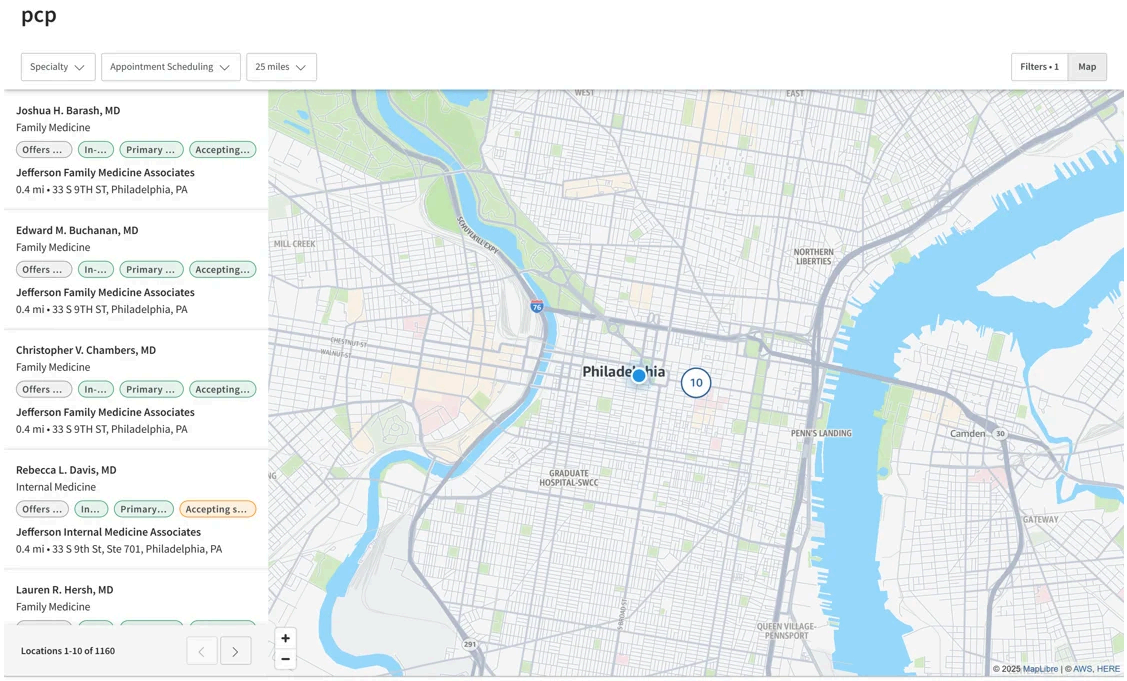
What's changing

- **Card position in map view:** Provider cards in search map view will move from the right side of the map to the left side.
- **Card position on profile pages:** The in-person location map on provider profile pages will show the same change, with location cards moving to the left side of the map.
- **Map behavior unchanged:** Clicking pins, zooming, and cluster behavior on both maps all work exactly as they do today. **Only card position is changing.**

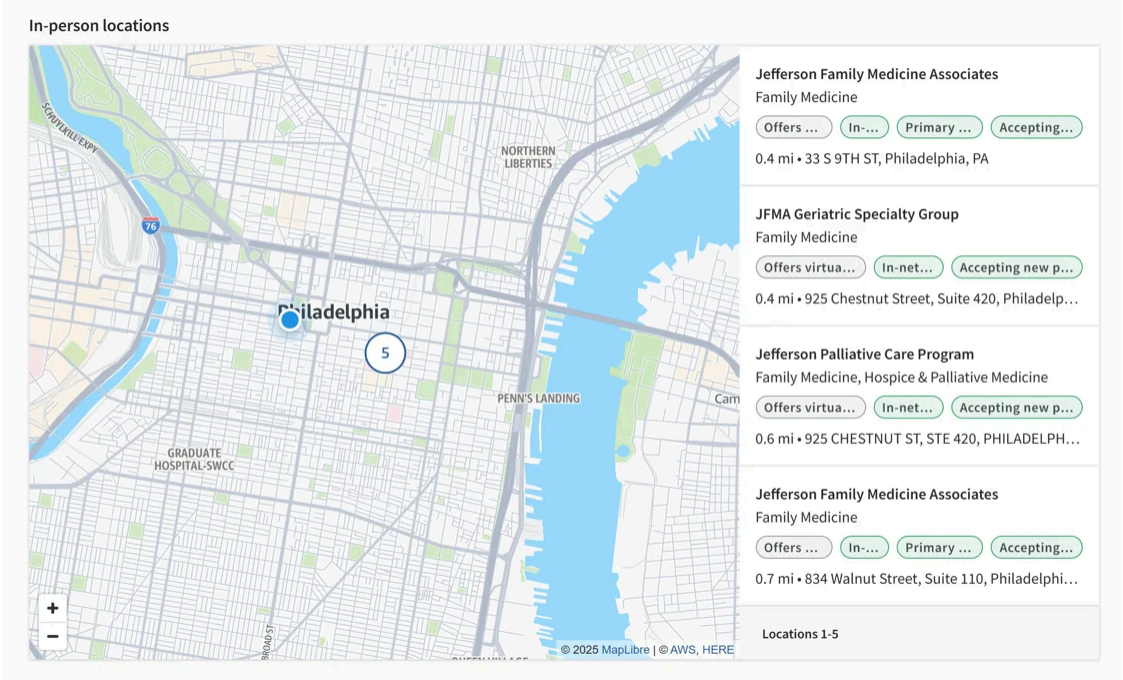
Before**: Provider cards on the **right** side of **search map view



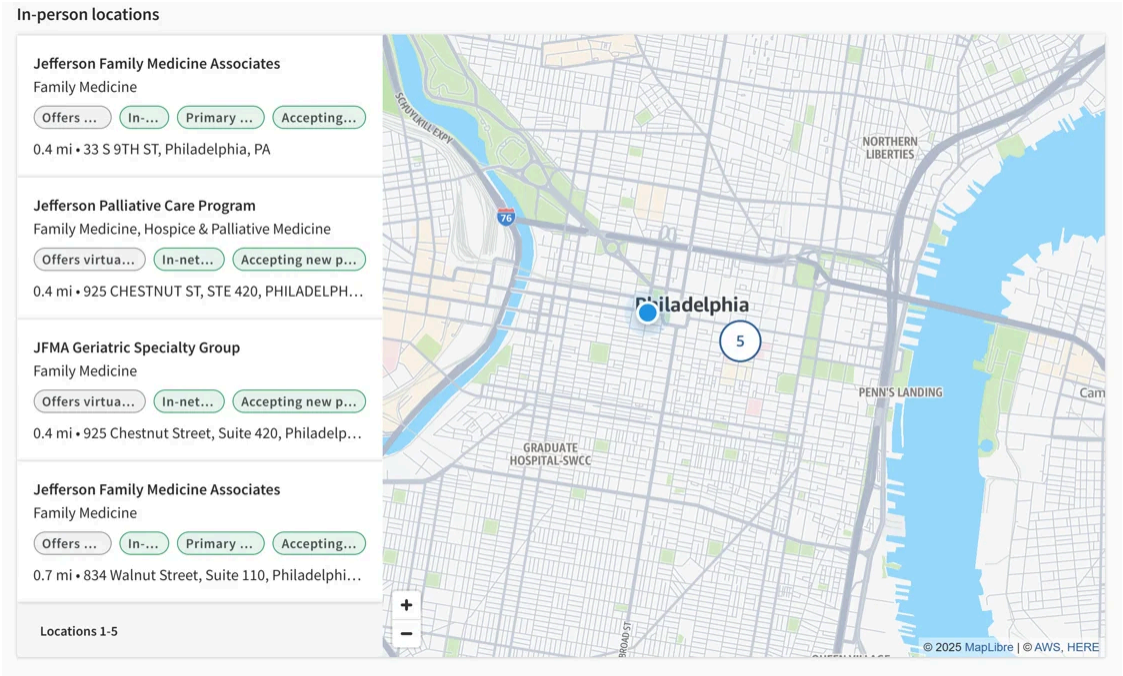
After:** Provider cards on the **left** side of **search map view



Before:** Provider cards on the **right** side of **profile page map



After**: Provider cards on the **left** side of **profile page map



Today, provider and location cards display on the right side of these maps.

We're moving them to the left for a few reasons

- It puts the information members use to compare providers in the same spot members naturally look first.
- It matches the layout members already know from other location-based apps they use.

- The result is a map experience that's easier to scan and more familiar from the first time a member sees it.

This update is **now auto-on in Production for all Health Plan customers with Search and no configuration is needed.**

/ Search

September 22, 2026. Now in Production: Refreshed Terms of Use (TOU) Page Design

We've refreshed the look and feel of the Terms of Use page to bring it in line with the rest of the app, with no change to TOU content or acceptance logic.

What's changing

- **Consistent page width:** The TOU page now matches the standard width used throughout the app.
- **Sticky accept button:** The accept button now stays in view as members scroll, so they no longer need to scroll all the way to the bottom to continue.
- **Button placement:** The accept button has moved to the right side of the screen, a consistent placement optimized for mobile thumb reach.
- **Updated loading state:** The page now shows a loading experience tailored to page content, replacing the generic app-wide loader.

Updated loading state

Before

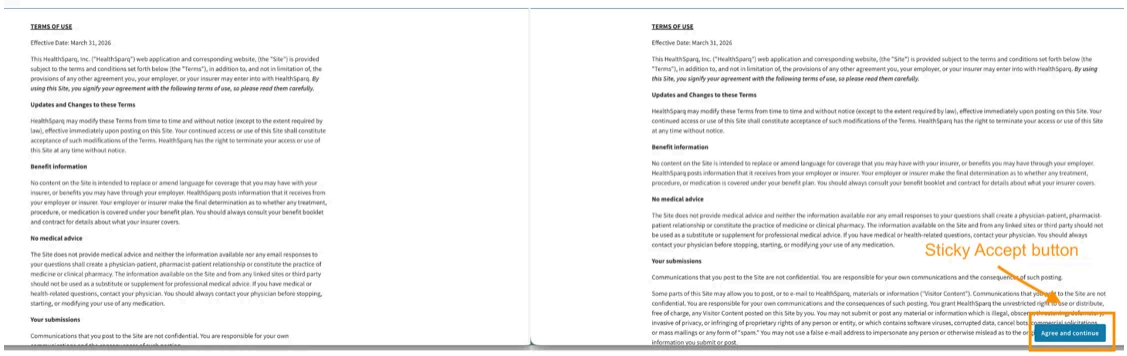
After



Desktop view top of page: Sticky Accept

Before

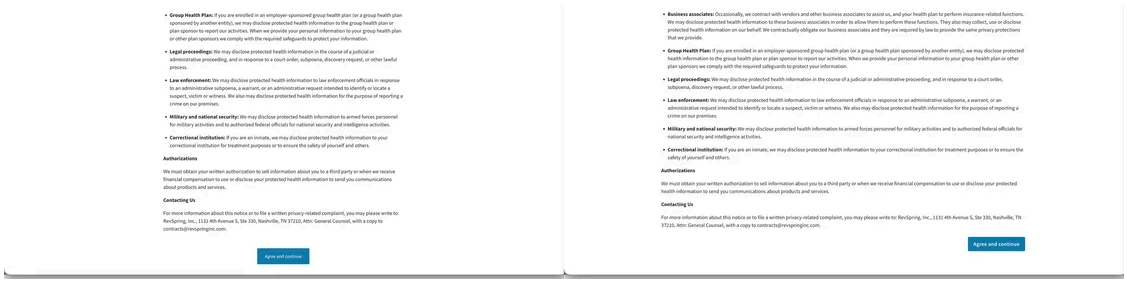
After



Desktop view: Button placement

Before

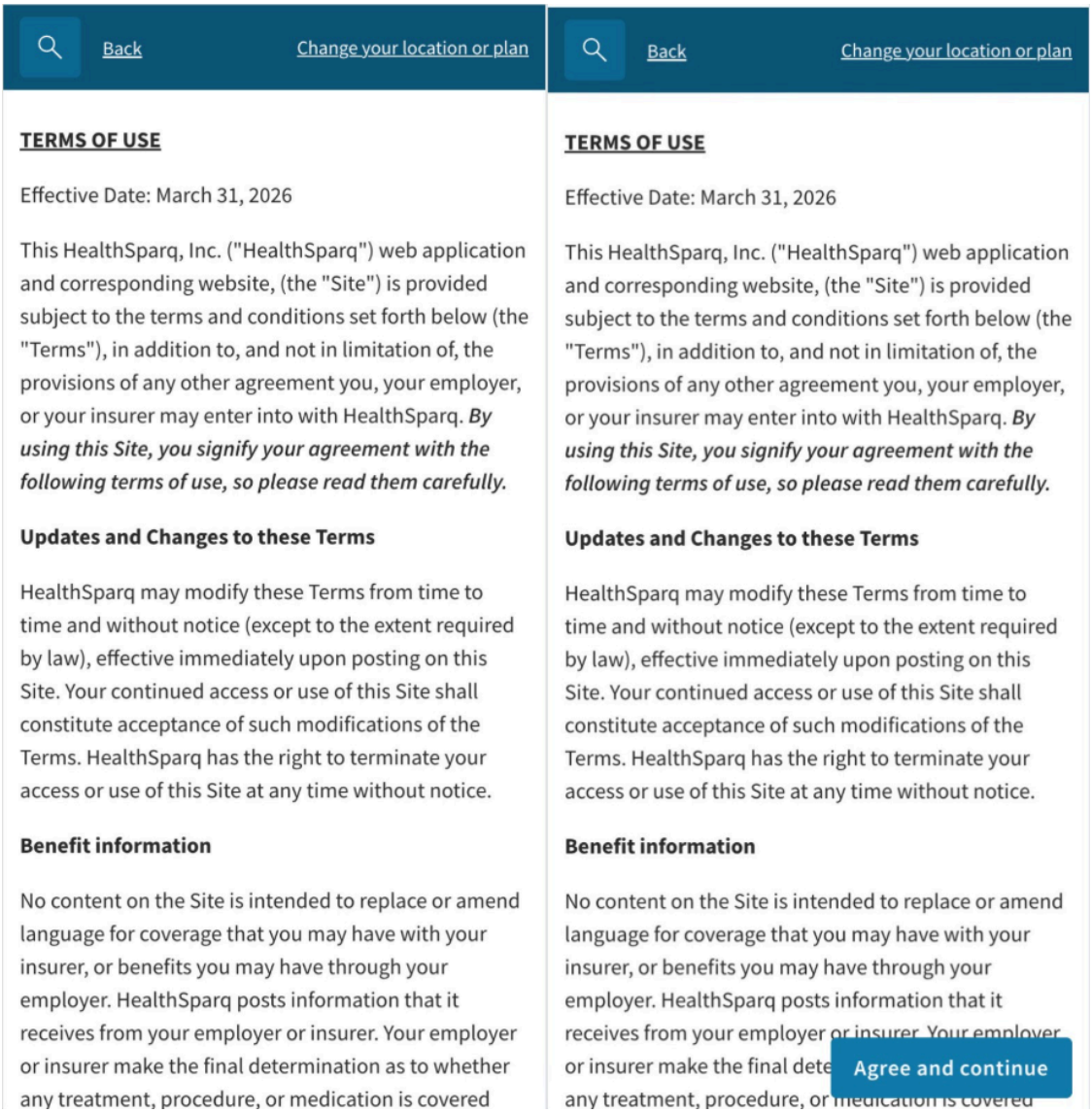
After



Mobile view top of page: Sticky Accept

Before

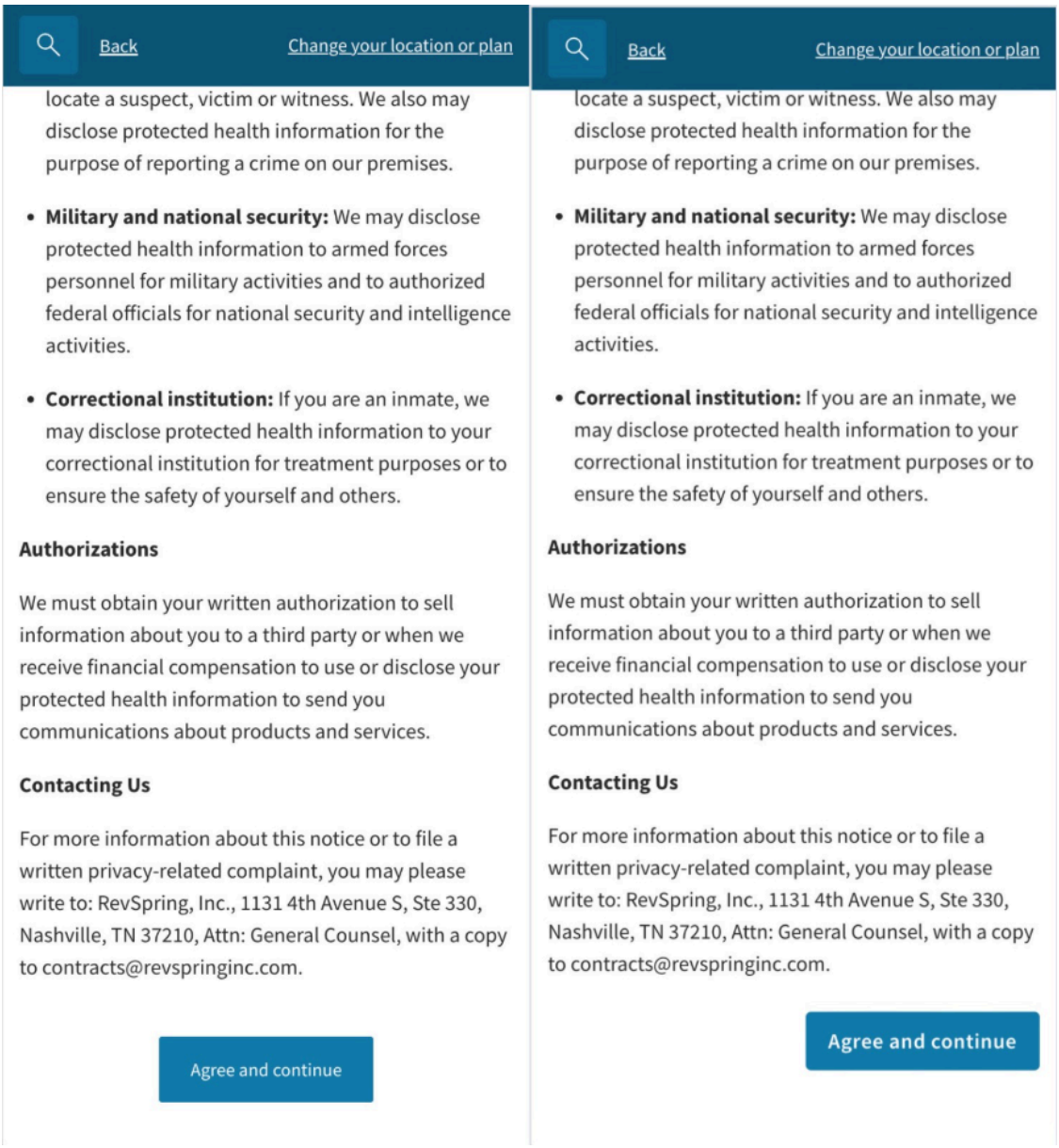
After



Mobile view bottom of page: Button placement

Before

After



These are visual and layout changes only. This update is **now auto-on in Production** for all customers.

/ Medicare Plan Finder Information Session Recap

Thank you to everyone who joined our Medicare Plan Finder Phase II: Post Go-Live Support Session yesterday, **Wednesday, September 23rd**. The recording is now available for your team to watch at your convenience.

You can also access the full recap and recording here.

/ October Roundtable

Join our product and customer success experts on **Wednesday, October 21st at 3:00 PM ET | 12:00 PM PT** for our monthly Health Plan Roundtable to hear about

upcoming enhancements, roadmap highlights, and opportunities.

Register for the October Roundtable

/ Extending CMS Info Sessions

Join us at **3:00 PM ET | 12:00 PM PT** as we continue covering Phase 2 Technical Requirements & Compliance weekly through October 7th.

- September 30th
- October 7th

Can't make a session? We will send out a recap and recording afterwards.

Register for the Remaining Webinars

Don't forget to check out our Health Plan Roundtable Resources landing page. You can easily access last month's recording, find previous recordings, and register for the next Health Plan Roundtable at your convenience.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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