View in browser

# Kyruus Health Plan Product Updates

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## / Search

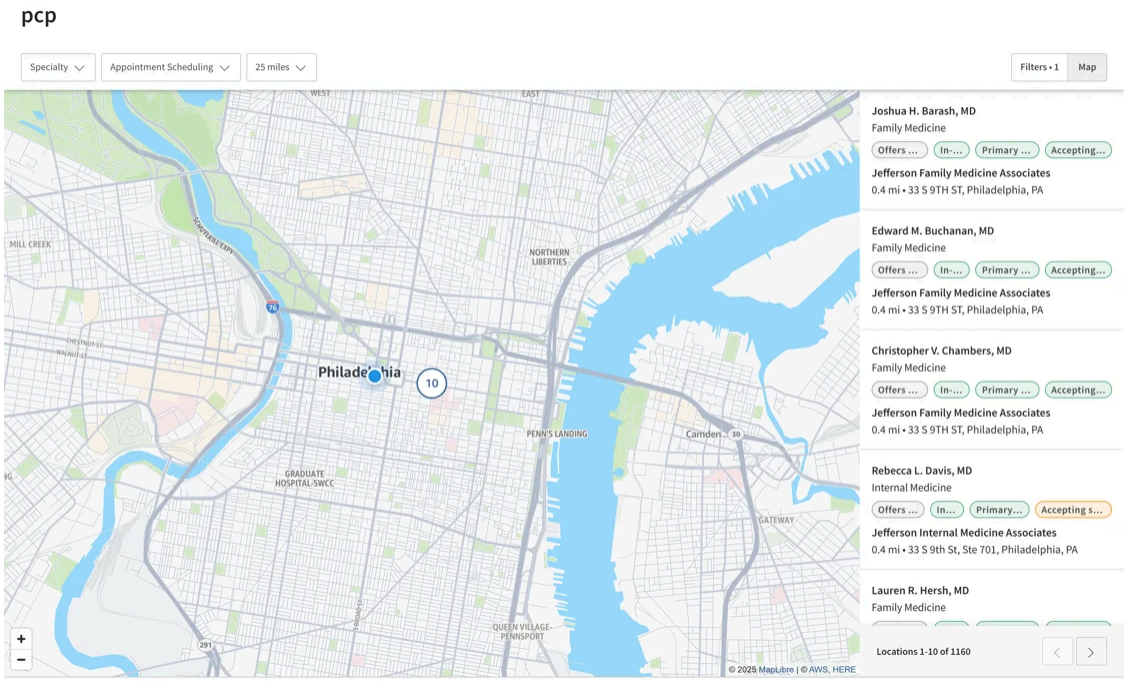
**September 15, 2026. Now in UAT: Provider Cards Moving to the Left Side in Map View**

We're updating map view in Search, and the provider location map on profile pages, so provider cards display on the left side of the map instead of the right.

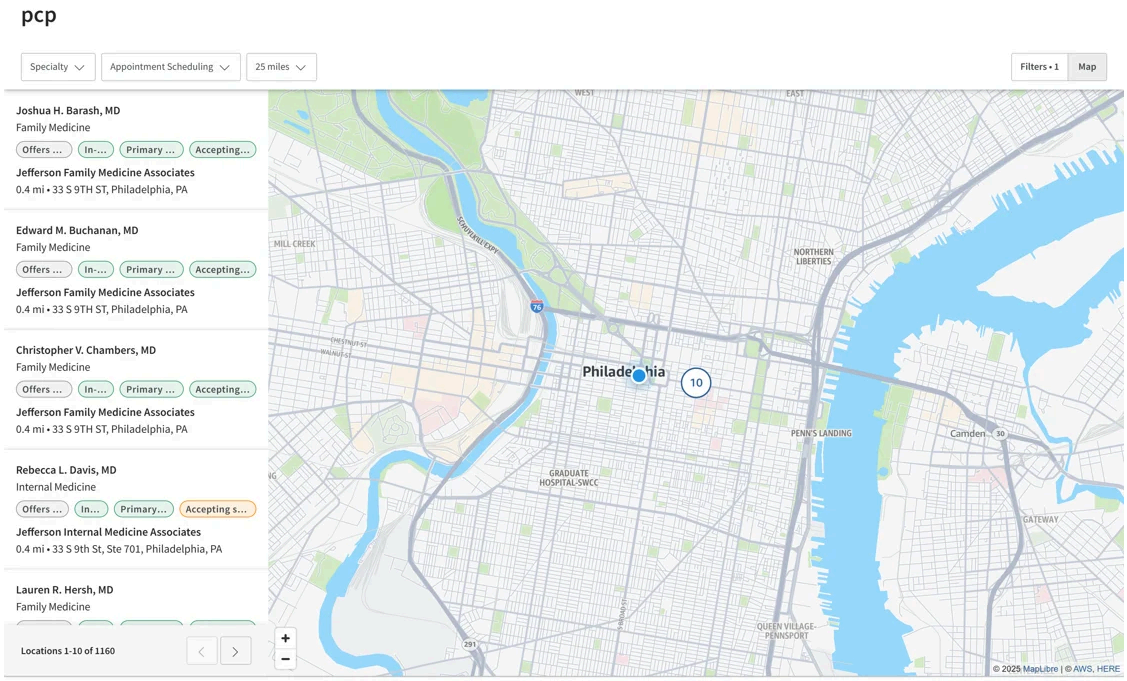
### What's changing

- **Card position in map view:** Provider cards in search map view will move from the right side of the map to the left side.
- **Card position on profile pages:** The in-person location map on provider profile pages will show the same change, with location cards moving to the left side of the map.
- **Map behavior unchanged:** Clicking pins, zooming, and cluster behavior on both maps all work exactly as they do today. Only card position is changing.

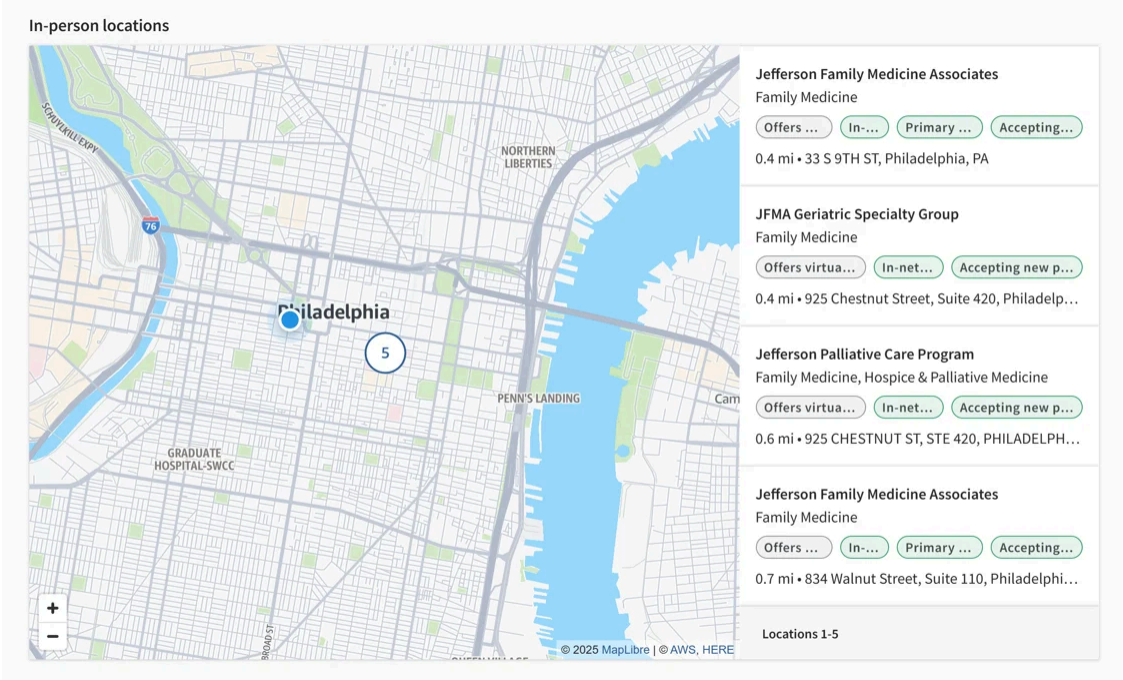
*Before, provider cards on the right side of **search** map view:*



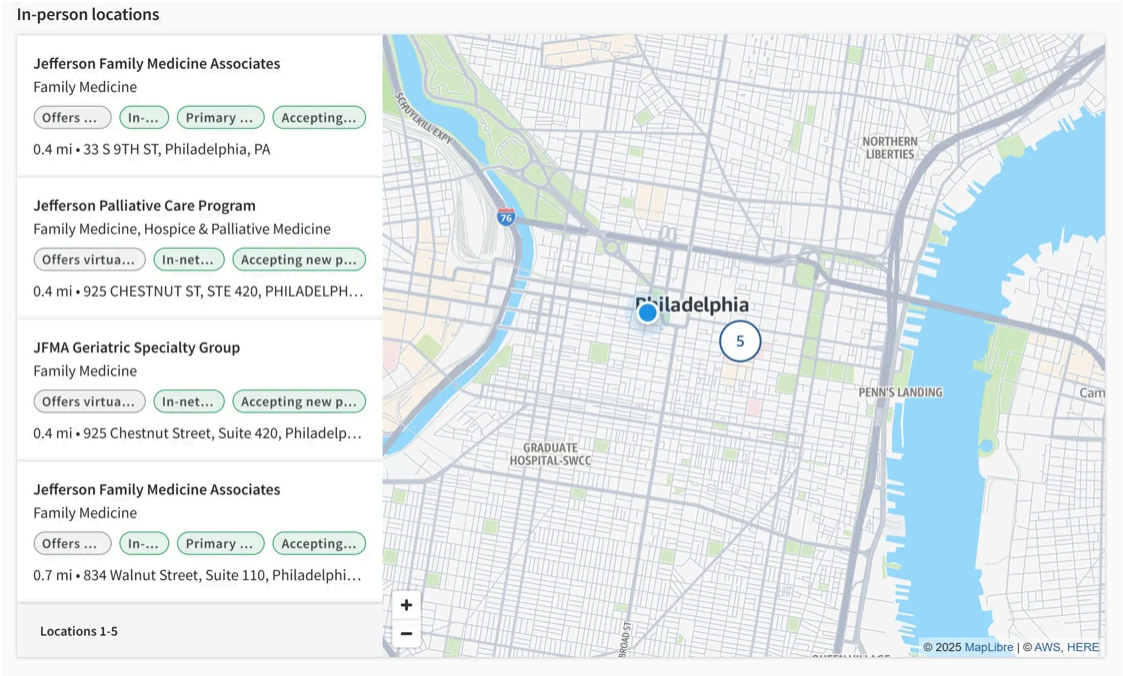

*After, provider cards on the left side of **search** map view:*




*Before, provider cards on the right side of **profile** page map:*




*After, provider cards on the left side of **profile** page map:*




Today, provider and location cards display on the right side of these maps. We're moving them to the left for a few reasons: it puts the information members use to compare providers in the same spot members naturally look first, and it matches the layout members already know from other location-based apps they use. The result is a map experience that's easier to scan and more familiar from the first time a member sees it.

**No configuration needed:** This update is auto-on.

This update is **now in UAT** and will be **auto-on in Production for all Health Plan customers with Search on September 22, 2026.**

## / Search

**September 15, 2026. Now in UAT: Refreshed Terms of Use (TOU) Page Design**

We've refreshed the look and feel of the Terms of Use page to bring it in line with the rest of the app, with no change to TOU content or acceptance logic.

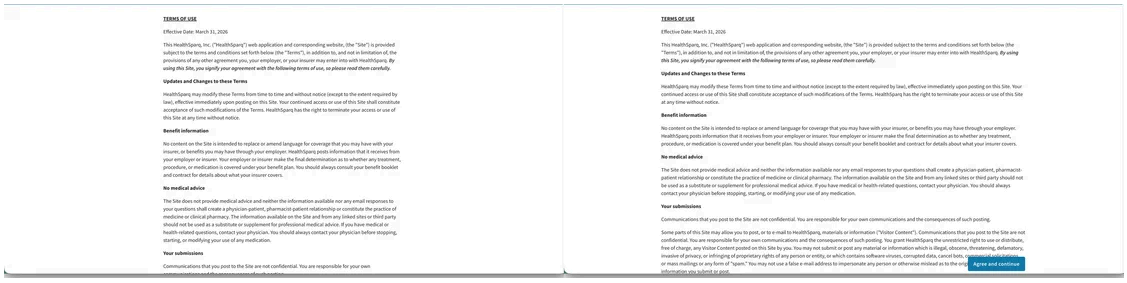
### What's changing

- **Consistent page width:** The TOU page now matches the standard width used throughout the app.
- **Sticky accept button:** The Accept button now stays in view as members scroll, so they no longer need to scroll all the way to the bottom to continue.
- **Button placement:** The Accept button has moved to the right side of the screen, a consistent placement optimized for mobile thumb reach.
- **Updated loading state:** The page now shows a loading experience tailored page content, replacing the generic app-wide loader.

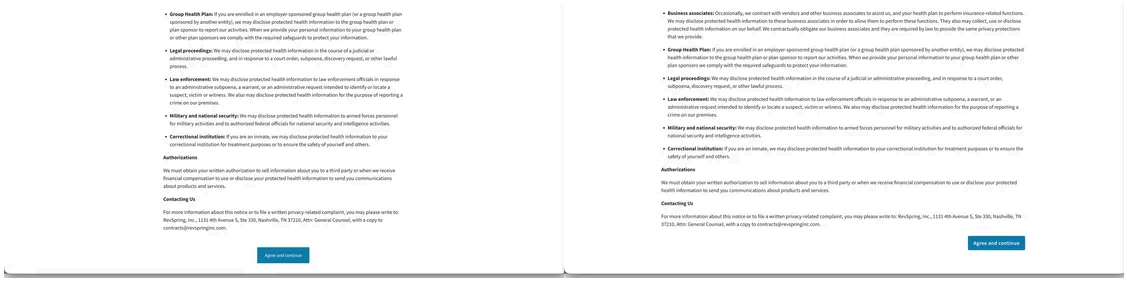
*Loading Before and New:*



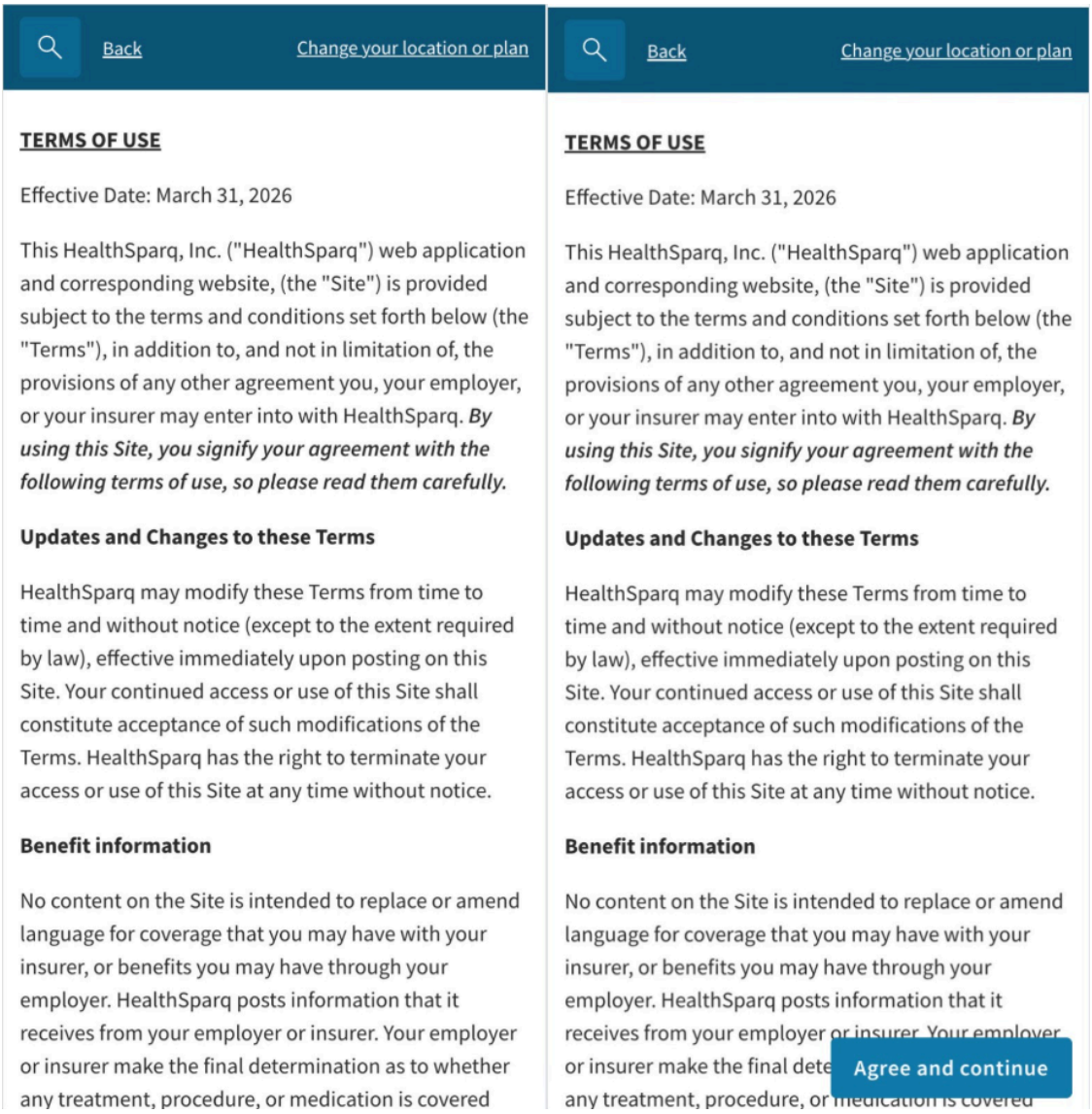

*Desktop Top of Page- Before and New:*



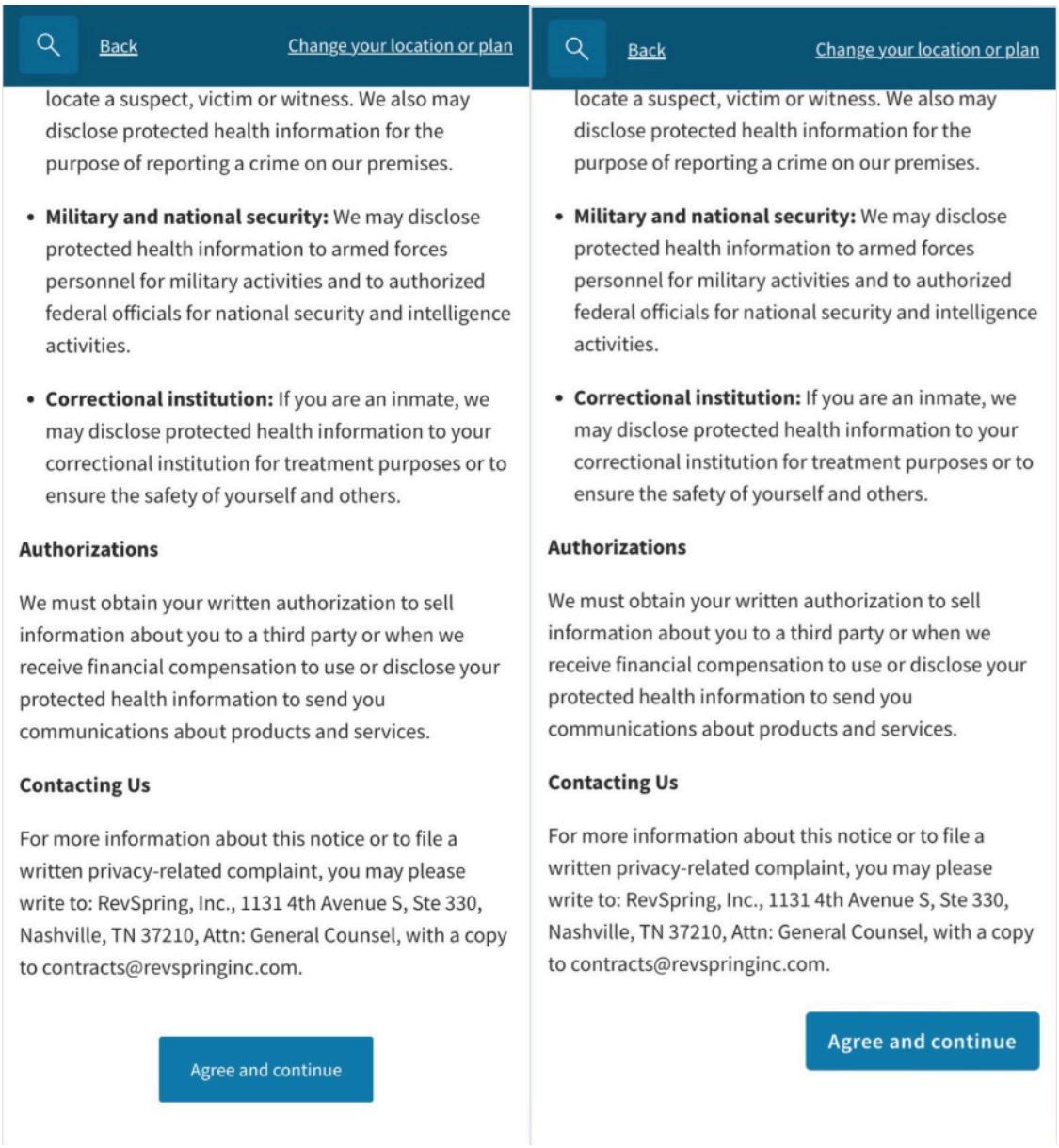

*Desktop Bottom of Page- Before and New:*



## *Mobile Top of Page- Before and New:*




## *Mobile Bottom of Page- Before and New:*




These are visual and layout changes only. This update is **now in UAT** and is targeted for **Production on September 22, 2026**, for all customers.

## / September Roundtable Recap

### September 16, 2026. Roundtable Recap

Thanks to everyone who joined this month's Health Plan Roundtable. Here are the highlights:

- **Data Management:** Kyruus is expanding beyond Find Care and cost transparency into a broader provider data management layer for health plans. A modernized data pipeline is rolling out over the next couple months (no action needed), and new integrations with Octave Health and ZocDoc will

bring enriched profiles and real-time scheduling for behavioral health and in-network providers.

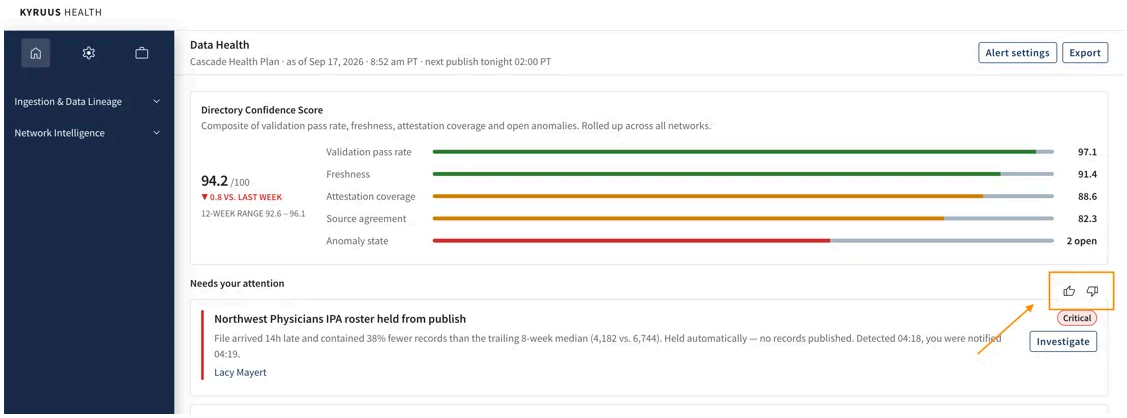
- **Cost and Search:** Hospital quality measures and HCAHPS ratings are now live for all Blues clients, Ask (our conversational AI) is faster and more accurate as of September 10, and Provider Cards are moving next to maps in production around September 22, with Cost in Search and Filter/Sort by Rating coming soon.
- **Compliance:** The new Real Health Providers Act sets fresh directory accuracy requirements starting in 2029, and our Validate product already meets or beats most of them. CMS deadlines are also approaching for Medicare Plan Finder Phase 2 (FHIR submission by September 18) and the Provider Directory FHIR API upgrade (due January 1, 2027).
- **Guide for Payers:** A new ranking algorithm and Recommended Clinicians UI are in the works to steer members toward high-quality, lower-cost care with less searching.

For the full session, including slides and the recorded video, go [here].

## / Interested in Giving Feedback on our Data Lineage and Insights Prototype Mock Up

During the roundtable, we shared an early look at a new data lineage and insights landing page, including provider-level lineage detail and directory health and compliance monitoring.

We'd also love your feedback on the mockup demo we presented. Vote 👍 or 👎, and you'll then be prompted to add a brief comment explaining your reasoning.



**View the Mockup Demo**

## / October Roundtable

Join our product and customer success experts on **Wednesday, October 21st at 3:00 PM ET | 12:00 PM PT** for our monthly Health Plan Roundtable to hear about upcoming enhancements, roadmap highlights, and opportunities.

**Register for the October Roundtable**

## / Extending CMS Info Sessions

**Join us starting September 23rd at 3:00 PM ET | 12:00 PM PT** as we cover Phase 2 Technical Requirements & Compliance weekly through October 7th.

- **September 23rd**
- **September 30th**
- **October 7th**

**Register for the Remaining Webinars**

Don't forget to check out our Health Plan Roundtable Resources landing page. You can easily access last month's recording, find previous recordings, and register for the next Health Plan Rroundtable at your convenience.

**For more product updates, visit the Release Notes section of the Kyruus Health Help Center.**

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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