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Kyruus Health Product Updates

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/ Upcoming May 20th Roundtable!

We are excited to share an update on our **Q2 2026 Payer Product Roadmap**, highlighting the key initiatives designed to streamline the member experience and enhance data interoperability.

This session will provide a comprehensive look at our upcoming focus areas:

- **Financial Transparency & Search:** We are prioritizing cost clarity by integrating costs directly into search results and optimizing the member journey through Unified Search Optimization, Virtual Care Shortcuts, and an updated Search By Plan menu.
- **AI-Driven Engagement:** Our team is advancing Conversational AI through the "Ask" initiative to provide more intuitive, natural interactions for members.
- **Guided Navigation & Compliance:** We are enhancing personalized discovery with Recommended Results and moving into Phase 2 of the Medicare Plan Finder to ensure full compliance and ease of use for seniors.
- **Data & Infrastructure:** A major focus remains on robust technical integration, specifically the FHIR Intake Offering and the RevSpring MCP to ensure seamless data exchange across the platform.

Looking forward to seeing you there! The recording will be distributed here.

Register Now!

/ Search

May 11, 2026. Now in Production: Mobile Navigation Improvements

We've enhanced mobile navigation with breadcrumb links on the provider profile and search results page headers, making it easier for members to navigate back to previous sections.

Key Changes:

- **Breadcrumb Navigation on Search Results:** A breadcrumb link is now available on the search results page, enabling members to return to their search criteria and browse other providers without restarting their search.
- **Breadcrumb Navigation on Provider Profile:** A breadcrumb link is now displayed on the provider profile page, allowing members to quickly return to their previous location without losing their search results or applied filters.

These changes have deployed in Production for all customers.



/ Search

May 11, 2026. Now in Production: Accessibility Improvements

We have resolved two accessibility issues to maintain our compliance with WCAG 2.2 AA standards, ensuring a more inclusive experience for members using assistive technologies.

Key Changes:

- **"Select a Plan" Button Color Contrast:** The "Select a Plan" button previously used a color combination that resulted in a text contrast ratio of 2.3, which did not meet the WCAG 2.2 AA accessibility standards minimum of 4.5. The button color has been updated to ensure text is clearly legible for all members.
- **Breadcrumb Navigation for Screen Readers:** The final item in the breadcrumb trail was coded as a link despite not being navigable, which caused screen readers to incorrectly present it as an interactive element. This has been corrected so assistive technology accurately reflects the element's behavior.

These changes have deployed in Production for all customers.

/ Compliance

May 13, 2026. CMS Medicare Plan Finder Phase II Information Session
As we transition into this next phase for Contract Year 2027, there are critical milestones and technical requirements your team needs to address to remain compliant with CMS standards.

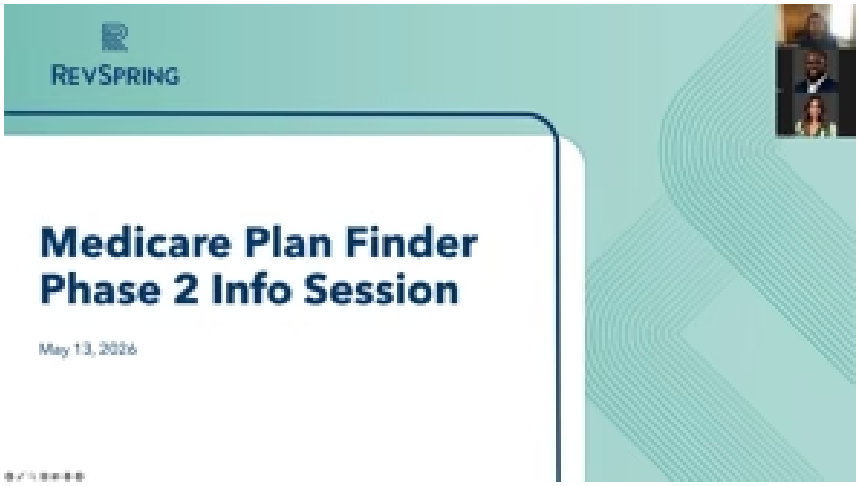
What is Phase 2?
CMS now requires all payers offering individual Medicare Advantage (MA) plans (qualifications here) to provide directory data through machine-readable formats. RevSpring is supporting this requirement using a **FHIR-based JSON file approach**. We will generate Index File URLs that CMS will crawl daily to ensure the MPF tool remains accurate for beneficiaries and caregivers.

Key Deadlines

- **May 15, 2026:** Deadline for **Wave 1** participants to submit their testing crosswalk files.
- **June 30, 2026:** Deadline for **Wave 2** participants to submit their testing crosswalk files.

- **August 1, 2026: All participants** must provide a production-ready crosswalk containing Contract Year 2027 data.
- **September 1, 2026:** Data submission to CMS.
- **October 1, 2026:** Production data goes live in the Medicare Plan Finder for beneficiaries.

Watch the May 13th information session recording below and access the deck!



Register For May 27, 2026 CMS MPF Information Session

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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