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Kyruus Health Product Updates

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/ Search

June 2, 2026. Now in UAT: Search by Plan Menu Updates

We finished refining the Search by Plan v2 experience based on your feedback. The final set of enhancements from this iteration are now in UAT.

Impacted Customers

This update applies to all customers using Search by Plan, including those using the Search by Plan Wizard. These enhancements will be auto-on for all customers in Production on **June 30, 2026**. Prior versions will no longer be supported.

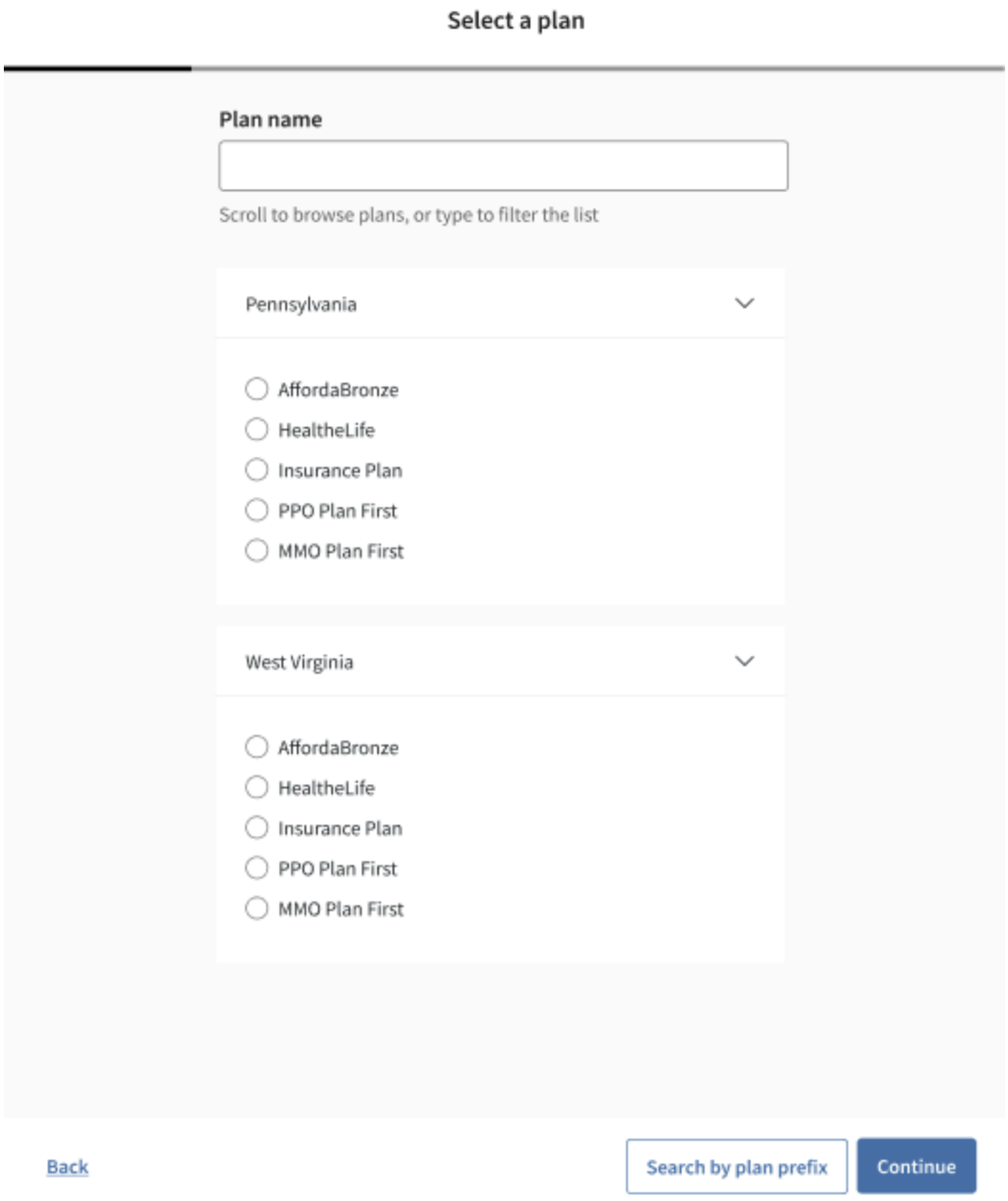
Key Changes:

- **Streamlined Intro and Location Screen:** The intro and location selection screens will be merged into one, cutting down unnecessary steps for members. Location-only and plan-only flows will incorporate intro text directly into the first screen. The progress bar will only be displayed for flows with more than two screens.
- **Location Collected Before Plan Information:** For flows that require location, members will now be prompted to enter their location first, before selecting their plan or entering a prefix. This eliminates a disjointed step in the previous flow.
- **Configuration for Blues customers that use both plan prefix and plan search flows:** Blues customers that use plan prefix and plan search flows will be able to configure how members first enter the plan search experience. Three options will be available: defaulting to the

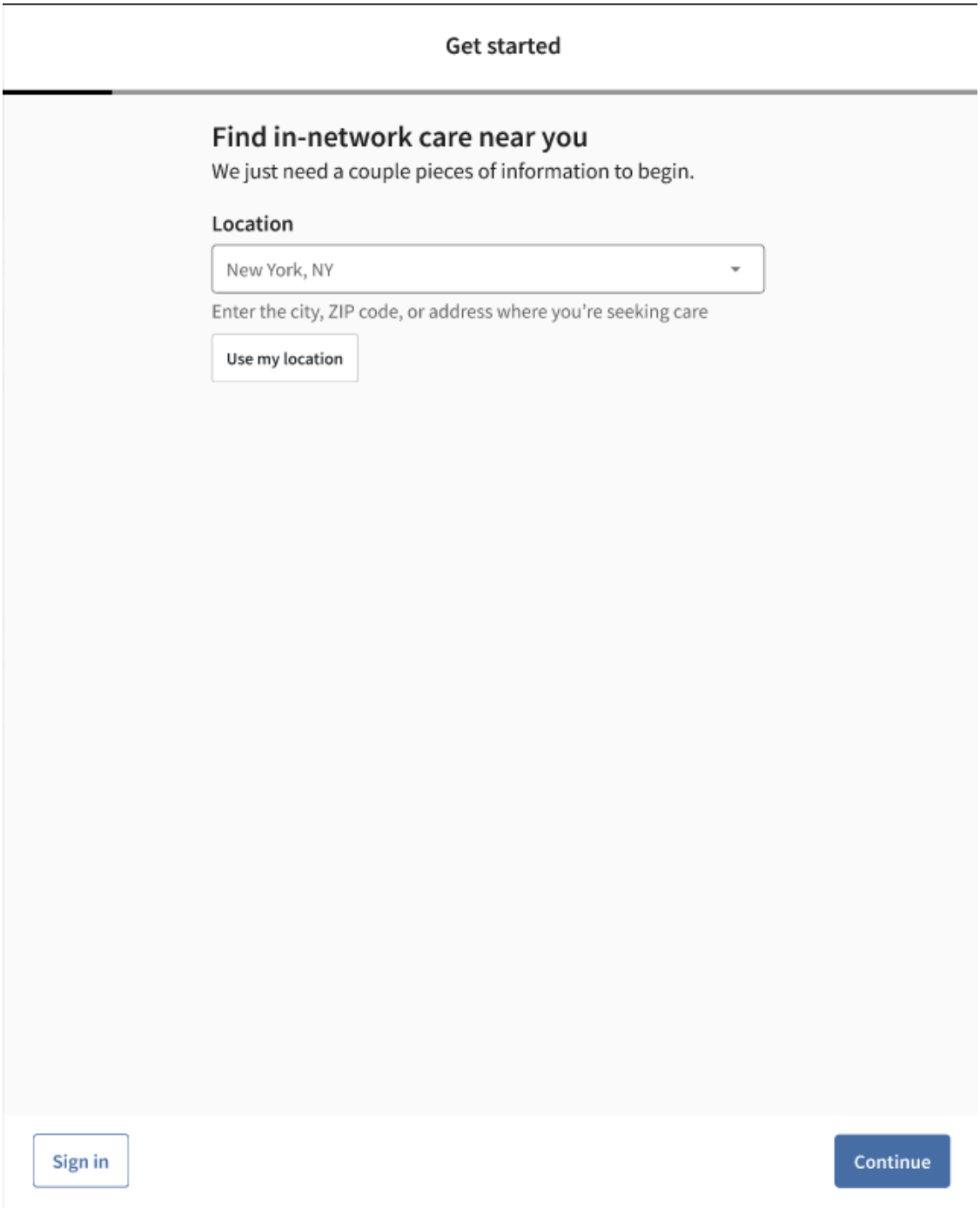
Plan Prefix screen, defaulting to the Search by Plan Name screen, or presenting a fork screen that allows members to choose their preferred path. For customers configured to support both search types, a toggle button will also appear on each screen so members can easily switch between searching by plan name and searching by plan prefix without starting over. For plans that don't include plan prefixes, the default will be the Search by Plan Name screen and no toggle button will be visible.

- **Customizable Subtext on Plan Name Search Screen:** Customers will be able to add customizable subtext beneath the search box on the Search by Plan Name screen, allowing you to provide members with additional guidance or context when searching for their plan.

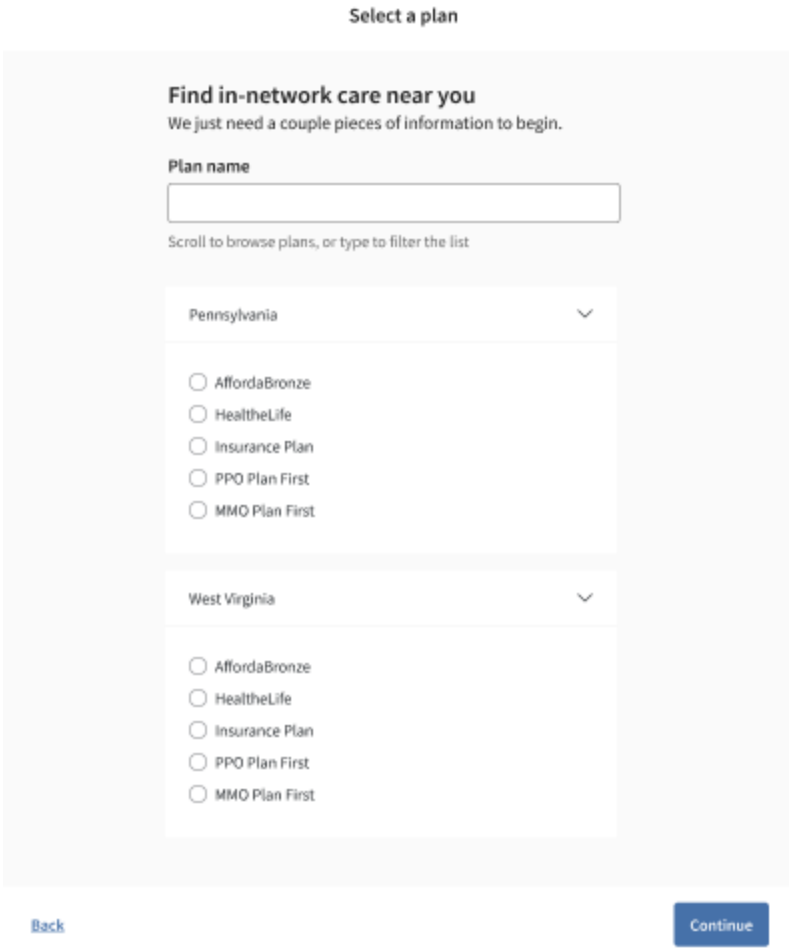
Example of customizable subtext displayed beneath the Plan Name input on the Search by Plan Name screen:



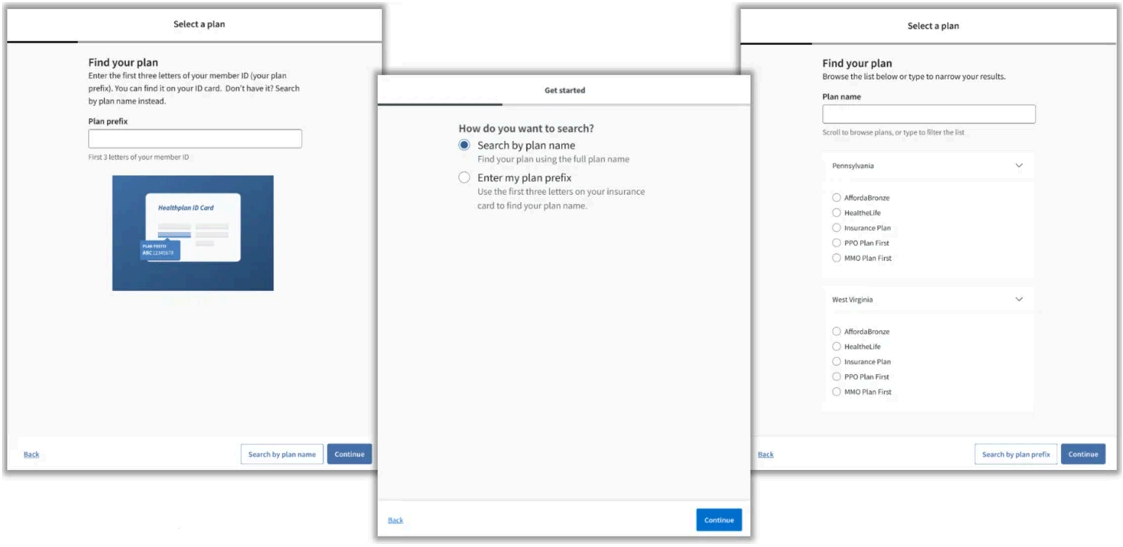
Example of the merged Intro and Location Screen:



Example of a plan-only flow where location is not required. The intro text is displayed directly on the Search by Plan Name screen:



Example of the configurable entry point options for Blues customers with plan prefix and plan search flows: Plan Prefix, Member Choice, Plan Name. Also see toggle button allowing members to switch between search types in the lower right of the plan prefix and plan name screens.



These changes are now in UAT for all customers and will be auto-on in Production June 30, 2026. Reach out to your customer success partners with

any questions or for configuration.

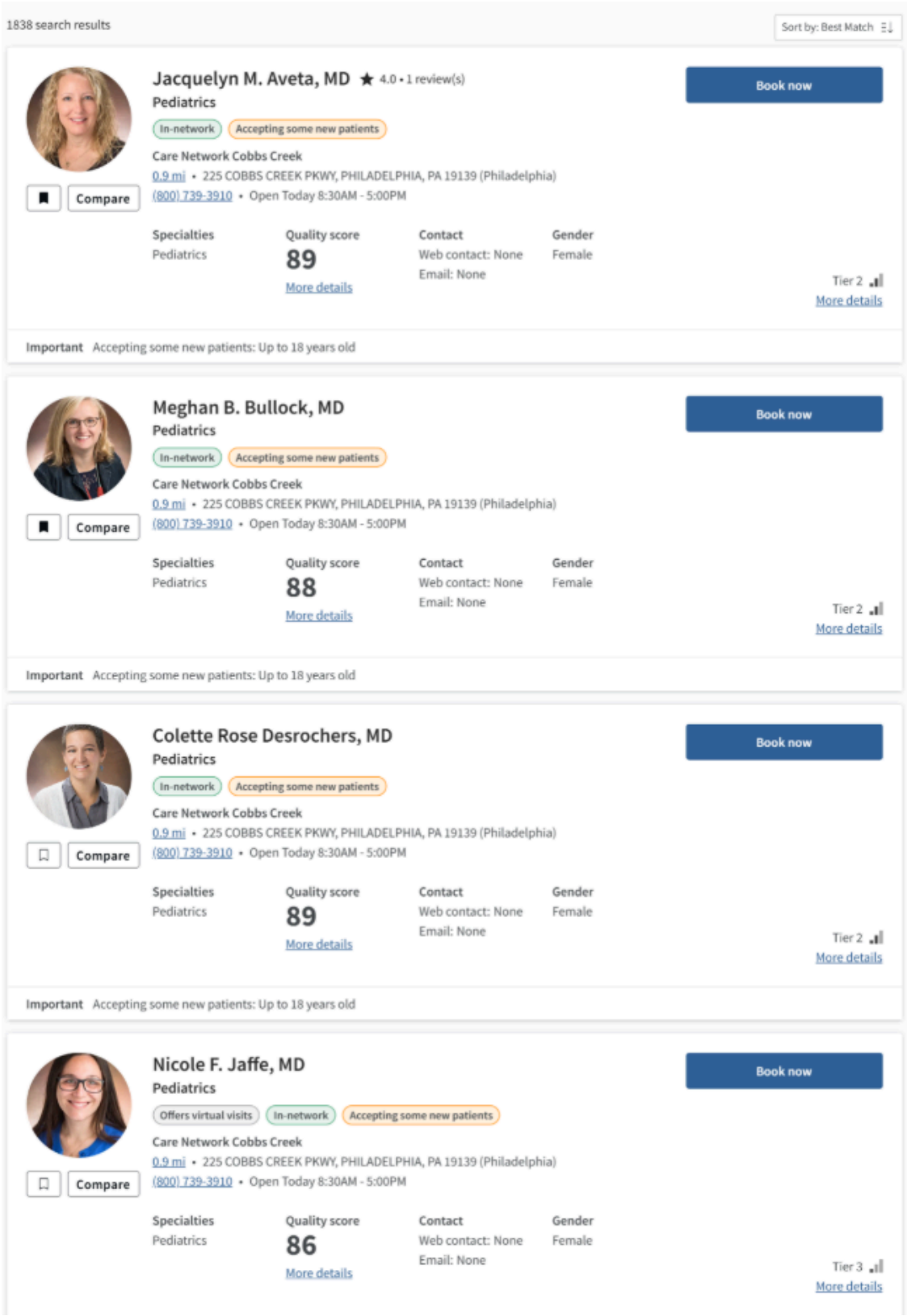
/ Search

June 2, 2026. Now in Production: Provider Photo Display in Enhanced

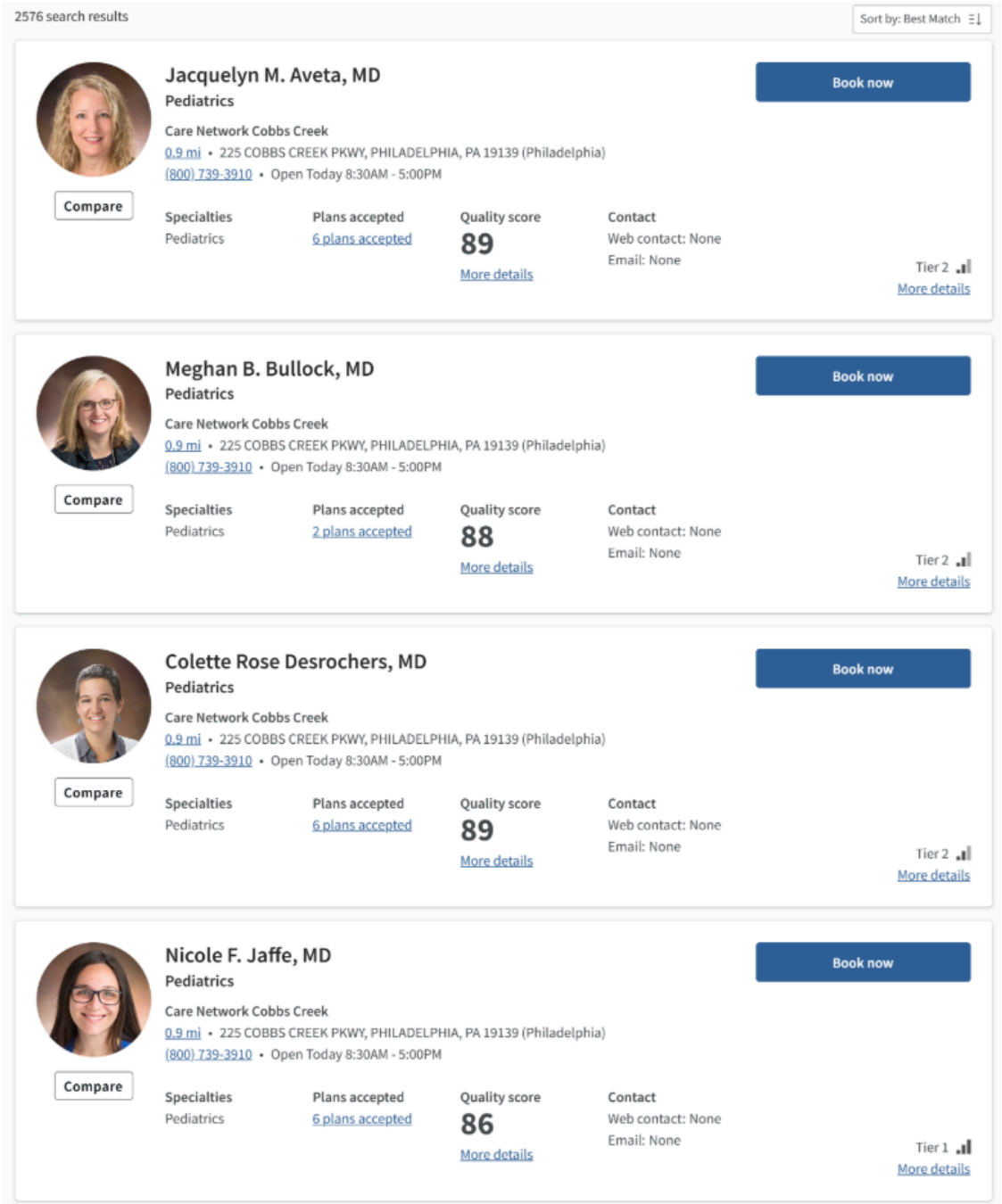
Search Cards

We have resolved an issue with the recently launched Enhanced Search Cards where provider photos were being cropped due to an unintended zoom level applied to the circular photo frames. Provider images now display correctly and consistently with their intended appearance.

Before Fix:


1838 search results
Sort by: Best Match
Jacquelyn M. Aveta, MD ★ 4.0 • 1 review(s)
Pediatrics
In-network
Accepting some new patients
Care Network Cobbs Creek
0.9 mi • 225 COBBS CREEK PKWY, PHILADELPHIA, PA 19139 (Philadelphia)
(800) 739-3910 • Open Today 8:30AM - 5:00PM
Book now
Compare
Specialties
Pediatrics
Quality score
89
More details
Contact
Web contact: None
Email: None
Gender
Female
Tier 2
More details
Important Accepting some new patients: Up to 18 years old
Meghan B. Bullock, MD
Pediatrics
In-network
Accepting some new patients
Care Network Cobbs Creek
0.9 mi • 225 COBBS CREEK PKWY, PHILADELPHIA, PA 19139 (Philadelphia)
(800) 739-3910 • Open Today 8:30AM - 5:00PM
Book now
Compare
Specialties
Pediatrics
Quality score
88
More details
Contact
Web contact: None
Email: None
Gender
Female
Tier 2
More details
Important Accepting some new patients: Up to 18 years old
Colette Rose Desrochers, MD
Pediatrics
In-network
Accepting some new patients
Care Network Cobbs Creek
0.9 mi • 225 COBBS CREEK PKWY, PHILADELPHIA, PA 19139 (Philadelphia)
(800) 739-3910 • Open Today 8:30AM - 5:00PM
Book now
Compare
Specialties
Pediatrics
Quality score
89
More details
Contact
Web contact: None
Email: None
Gender
Female
Tier 2
More details
Important Accepting some new patients: Up to 18 years old
Nicole F. Jaffe, MD
Pediatrics
Offers virtual visits
In-network
Accepting some new patients
Care Network Cobbs Creek
0.9 mi • 225 COBBS CREEK PKWY, PHILADELPHIA, PA 19139 (Philadelphia)
(800) 739-3910 • Open Today 8:30AM - 5:00PM
Book now
Compare
Specialties
Pediatrics
Quality score
86
More details
Contact
Web contact: None
Email: None
Gender
Female
Tier 3
More details

After Fix



This fix has been deployed in Production for all customers.

/ Analytics

May 2026. Bug Fixes

User counts in Search for Payers analytics dashboards were understated between May 12–19, 2026 due to a technical issue with user logging; session counts and search volume were not affected and accurately reflect member activity during this period. The issue was resolved on May 19, and while the

affected data cannot be retroactively corrected, all reporting from May 20 onward reflects accurate user counts.

/ Compliance

Join our upcoming CMS Medicare Plan Finder session **Wednesday, June, 24th 12PM PST/3PM EST** to discuss next steps in this process, want to learn more? Access our support site here!

Program Overview

Beginning **Contract Year (CY) 2027**, all payers offering individual Medicare Advantage (MA) plans must submit provider directory data to CMS via **FHIR-based JSON API files**.

- **RevSpring's Role:** Hosts, maintains, and **refreshes these API files daily** based on your provider pipeline.
- **CMS's Role:** Crawls the designated URLs daily to extract, validate, and ingest directory data into the Medicare Plan Finder (MPF).
- **Payer's Role:** Ensures data accuracy and completes an **annual compliance attestation** in HPMS.

Register For June, 24th Medicare Plan Finder Information Session

Watch the May 27th information session recording below and access the deck!

/ Upcoming June 17th Roundtable!

Join our product and customer success experts Wednesday, **June 17th, at 3:00 PM EST/12:00 PM PST,** for the June Roundtable to hear about upcoming enhancements, roadmap highlights, and opportunities.
Looking forward to seeing you there! The recording will be distributed here.

Register Now!

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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