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Kyruus Health Product Updates

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/ Search

May 6, 2026. Search by Plan and Location Selection v2 UI Enhancements
We've deployed improvements to the Search by Plan and Location Selection v2 UI based on customer feedback.

Impacted Customers

- ***In UAT: If you leverage Search by Plan Menu or Location Selection*** preview these enhancements in UAT. We're continue to adjust our build based on your feedback over the coming weeks and will iterate in UAT before auto-enabling in production. We will communicate the when all changes are live in UAT and auto-enable in production date in a follow-up announcement.
- **In Production:** ***If you're using Search by Plan Wizard in Production*** view these enhancements are in production. Your members will see them automatically—no action required on your end.

Key Updates

- **Streamlined Location-Only Flow (see images here):** For members whose plan or network is preselected, the confirmation screen has been removed. Members are now taken directly to search results after selecting their location.
- **Alpha-Prefix Redirect Messaging:** When a member enters an alpha prefix that routes them to another website, a message is now displayed prior to the redirect, clearly informing the member they will be leaving the current site.

- **Nested Plan Descriptions:** We resolved an issue where additional descriptive text beneath plan names in the "Available Plans" list was not displaying. Members can now see these descriptions when selecting their plan.

Questions? Reach out to your customer support team if you have questions about the new experience or would like to provide feedback.

/ Compliance

May 6 2026. CMS Medicare Plan Finder Phase II Information Session

As we transition into this next phase for Contract Year 2027, there are critical milestones and technical requirements your team needs to address to remain compliant with CMS standards.

What is Phase 2?

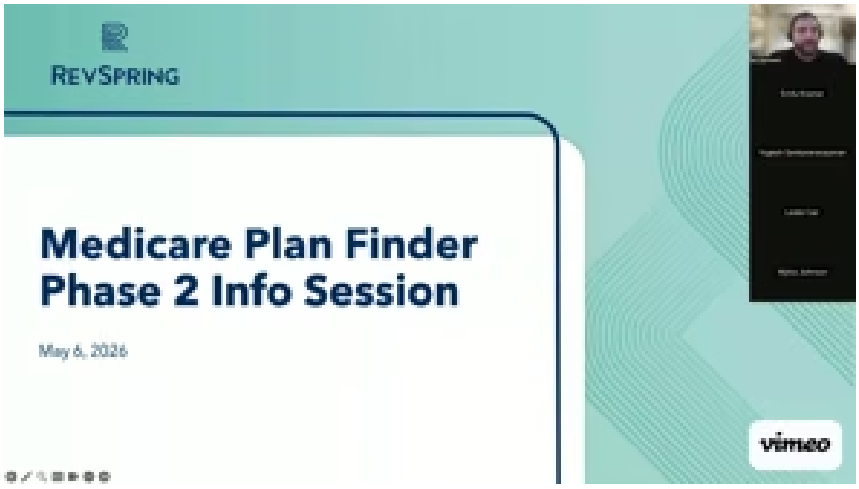
CMS now requires all payers offering individual Medicare Advantage (MA) plans (qualifications here) to provide directory data through machine-readable formats. RevSpring is supporting this requirement using a **FHIR-based JSON file approach**. We will generate Index File URLs that CMS will crawl daily to ensure the MPF tool remains accurate for beneficiaries and caregivers.

Immediate Action Items

To ensure your organization is included in the initial implementation wave, please complete the following:

1. Submit Crosswalk File (Wave 1: Due May 15): Provide a pipe-delimited .txt file with NetworkCode, ContractID, PlanID, and SegmentID via your normal file transfer process.
2. Verify Data Integrity: The NetworkCode must exactly match your existing provider data feeds.
3. Cleanse Provider Feeds: Include: All contracted providers (including dental, vision, and hearing).
    - Exclude: Pharmacy data and provider groups (list individual practitioners only).
4. Update HPMS: Enter the RevSpring-generated directory URLs into the HPMS Basic Contract Management module.
5. Maintain Freshness: Ensure directories are refreshed every 30 days; transition from 2026 testing data to final 2027 data by late August.

Watch the May 6th information session recording below and access the deck!



Register For May 13, 2026 CMS MPF Information Session

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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