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Kyruus Health Product Updates

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/ May Roundtable Summary

Thank you for joining this month's roundtable! See below for a summary of the meeting, access the deck and recording here.

"Ask" Conversational AI

- **Natural Language Search:** Translates a member's everyday phrasing into precise network search filters, boosting satisfaction and task completion.
- **Upgraded LLM:** Deploys a more powerful model to deliver faster responses, refined keyword sensitivity, and tighter geographic precision.
- **Roadmap Expansion:** Moving beyond basic filtering to provide **Cost Clarity** (out-of-pocket pricing estimates) and **Value-Based Care Guidance** (optimal care setting recommendations).

Search By Plan (SBP) UI Update

- **Streamlined Flow:** Redesigned to collect location first and merge introductory pages, condensing the member journey from 6 screens down to 3–4 screens to reduce drop-offs.
- **Custom Entry Points:** Payers can now configure whether members see an alpha-prefix first screen, plan name first screen, or a choice screen.
- **Release Timeline:** Final enhancement UAT released on June 2, with full Production auto-on deployment scheduled for June 30.

CMS Medicare Plan Finder (MPF) Phase II Mandate

- **The Regulation:** For Contract Year 2027, all Medicare Advantage (MA) plans must supply directory data to CMS via daily-crawled, FHIR-based JSON API files.
- **Strict NPI Requirement:** National Provider Identifiers (NPI) are completely mandatory for Phase II; legacy PCP IDs are no longer accepted.
- **Milestone Dates (Waves I & II):**
  - **May 5 & May 15 / June 15:** Contact submittals and Network Crosswalk file deadlines.
  - **August 1 & September 1:** Production crosswalk submission and final HPMS attestation deadlines.
  - **October 1, 2026:** Final MPF 2027 production launch.

RevSpring MCP Framework

- **Automated Care Gap Closure:** Showcased an active pilot using autonomous voice/text AI agents to schedule annual wellness visits for eligible regional plan members.
- **Pilot Mechanics:** The AI agent contacts the member, captures their scheduling preferences, uses the Model Context Protocol (MCP) to pull the correct doctor's NPI from a single consolidated record, and directly books the visit to boost HEDIS/Stars quality scores.



/ Compliance

Upcoming 5/27 CMS Medicare Plan Finder Phase II Information Session

As we transition into this next phase for Contract Year 2027, there are critical milestones and technical requirements your team needs to address to remain compliant with CMS standards.

What is Phase 2?

CMS now requires all payers offering individual Medicare Advantage (MA) plans (qualifications here) to provide directory data through machine-readable formats. RevSpring is supporting this requirement using a **FHIR-based JSON file approach**. We will generate Index File URLs that CMS will crawl daily to ensure the MPF tool remains accurate for beneficiaries and caregivers.

Watch the May 13th information session recording below and access the deck!

Register For May 27, 2026 CMS MPF Information Session

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

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