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KYRUUS HEALTH

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/ NEWSLETTER

Kyruus Health Product Updates



/ Search

March 31, 2026. Available in UAT: Enhanced Search Cards

To support a more consumer-grade member experience, we are replacing our current search cards with an optimized layout and interactions. Designed based on best practices, this update reduces cognitive load and eliminates visual noise—enabling your members to make faster, more confident care decisions. Reference our FAQs and communication plan templates.

Key Changes & Benefits:

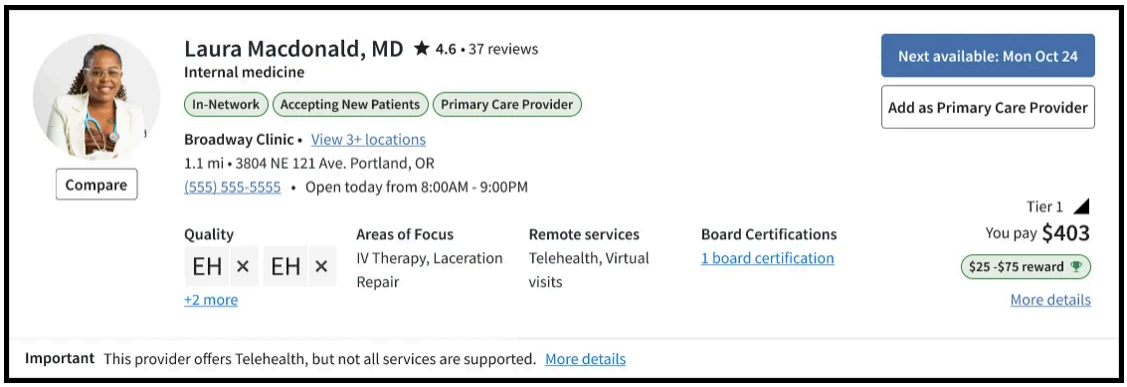
- **Headers:** Critical information is now prioritized in the header to ensure maximum clarity. Bold, high-contrast badges help members quickly distinguish important provider attributes.
- **Attributes**: Card layouts are simplified to show a maximum of four attributes, automatically hiding empty fields to reduce visual noise. Displayed attributes will remain customizable.
- **Calls-to-Action:** The layout of critical hyperlinks and buttons are optimized to promote the most frequent member actions,

including call to book, book now, select PCP, and compare/save providers.

- **Cost Experience:** For Cost customers, cost search results now use the enhanced card layout, simplifying the display of rewards and pricing data.

Unless a different timeline was coordinated with your Kyruus team members this upgraded experience was automatically enabled for all customers in UAT on March 31st. **It is scheduled to be auto-on for all customers in Production on April 28th** (unless an alternative timeline has been identified with your Kyruus team).

There is no configuration required. If you would like to change which attributes to display on search cards, please reach out to your Kyruus customer support team.



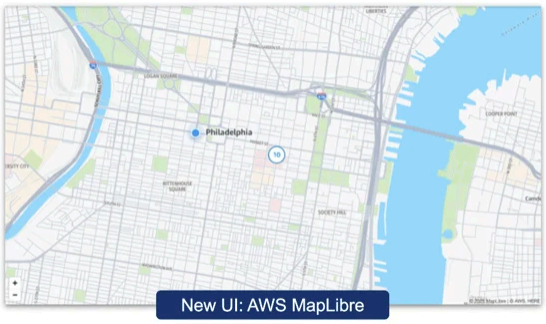
/ Search

April 2, 2026. Generally Available in UAT: Map UI Upgrade

We have upgraded our map interface from Mapbox to AWS MapLibre.
This is a **UI-only update** that maintains the high performance and accuracy members rely on when searching for care. The geocoding remains powered by Mapbox; this change does not introduce changes to location selection.

This upgraded experience is deployed for all customers in **UAT on April 2nd.**
It will be deployed for all customers in **Production on April 9th**.





/ Search

April 2, 2026. Generally Available in UAT: Cost on Map & Map UI Upgrade

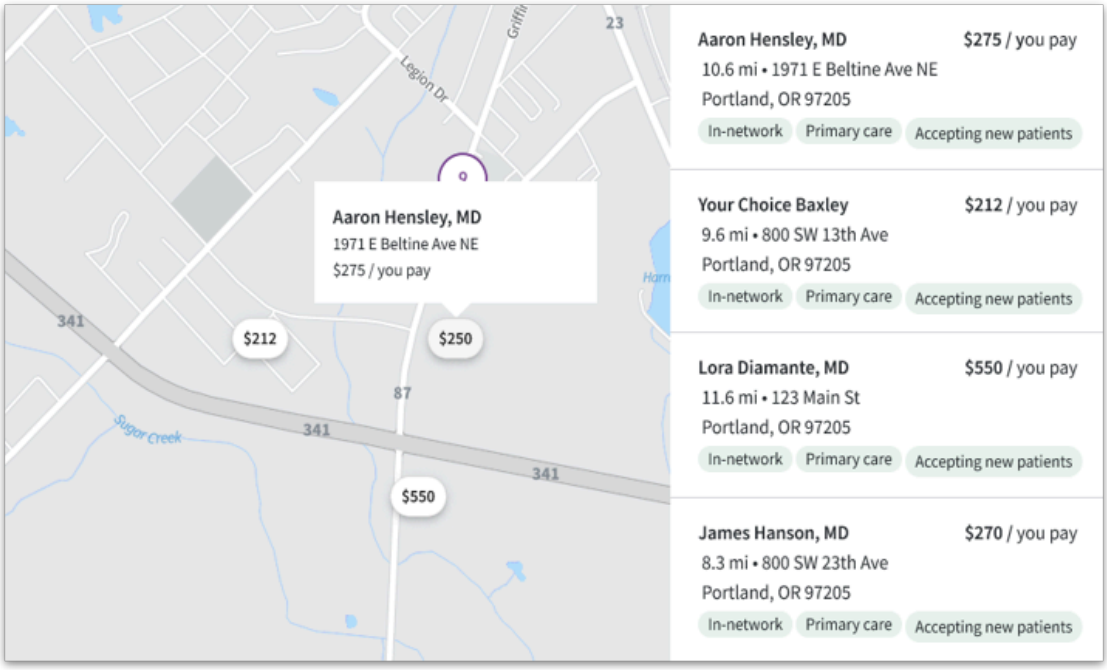
In UAT, the **Costs on Map View is now the default experience**. This change enables members to view personalized cost estimates directly on map pins, allowing them to evaluate provider proximity and price simultaneously.

What Is Included:

- **Integrated Cost Displays:** Map markers now show cost estimates for a more transparent search experience.
- **Refreshed Map UI:** The map interface has been updated to AWS MapLibre, providing a cleaner, modern visual design.

This update simplifies the cost comparison process and reduces the steps needed for members to identify cost-effective care options.

This cost on map experience is deployed for all customers in **UAT on April 2nd.** It will be deployed for all customers in **Production on April 9th**.


Aaron Hensley, MD
1971 E Beltine Ave NE
$275 / you pay
$212
$250
$550
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Sugar Creek
Legion Dr
23
Aaron Hensley, MD $275 / you pay
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Portland, OR 97205
In-network Primary care Accepting new patients
Your Choice Baxley $212 / you pay
9.6 mi • 800 SW 13th Ave
Portland, OR 97205
In-network Primary care Accepting new patients
Lora Diamante, MD $550 / you pay
11.6 mi • 123 Main St
Portland, OR 97205
In-network Primary care Accepting new patients
James Hanson, MD $270 / you pay
8.3 mi • 800 SW 23th Ave
Portland, OR 97205
In-network Primary care Accepting new patients

/ Provider Data Solutions: Manage

March 31, 2026. Generally Available: Keep Scheduling Within the Member Experience

We have updated the scheduling behavior for Kyruus-sourced providers to ensure members remain within the health plan's digital experience. This update eliminates external redirects when a provider has no immediate availability, keeping the member journey contained and ensuring they are guided toward high-value, in-network care options.

What is changing:

- **Keep Scheduling in the Drawer:** Previously, if a provider lacked availability, members were launched into an external health system URL via a button in the side drawer. This scheduling flow now remains entirely within the integrated in-app drawer.
- **Elimination of Member Drop-off:** By removing external redirects, we prevent members from hitting dead ends on external sites.
- **Maintained Network Steering:** Even when a specific provider has no openings, members stay within the health plan ecosystem. This ensures they remain subject to your specific provider rankings and in-network steering, rather than being redirected to a health system's external environment.

This change is deployed for all customers.

/ Compliance

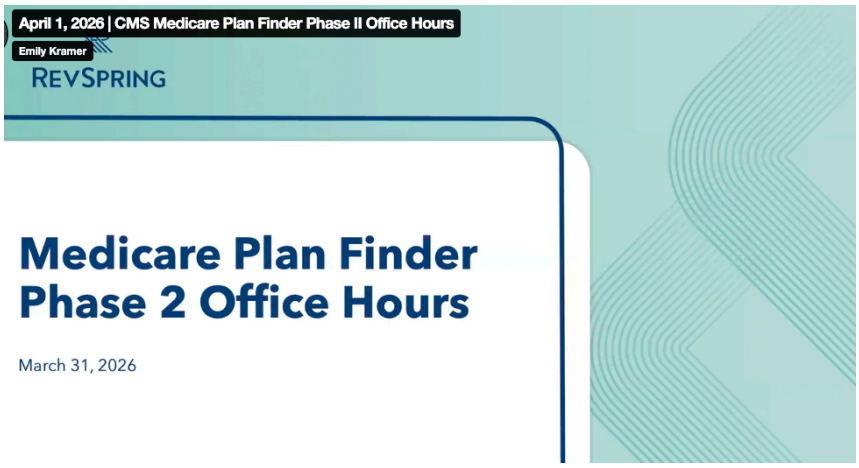
April 1, 2026. CMS Medicare Plan Finder Phase II Office Hours Summary

Thank you for joining our recent office hours session covering Phase 2 of the Medicare Plan Finder initiative.

As a reminder, Phase 2 moves toward a dual-option solution for Contract Year 2027, requiring health plans to supply provider directory data via machine-readable JSON or FHIR-based JSON files. RevSpring is committed to supporting our clients through this transition by providing the necessary URLs and generating compliant files to be hosted within your HPMS system.

Join our upcoming CMS Office Hours this Wednesday at 12PM PST/3PM EST by registering below. Watch the recording below and access the deck!

Register For April 8, 2026 Office Hours



For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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