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KYRUUS HEALTH
A REVSPRING COMPANY

/ NEWSLETTER

Kyruus Health Product Updates



Kyruus Health is updating our support contact information. Beginning February 19, 2026, please reach us at **kyruussupport@revspringinc.com**. To ensure seamless communication during this transition, please ask your IT team to whitelist the **@revspringinc.com** domain. We will continue to monitor the previous address temporarily to support your needs.

The following product updates were released on or before February 19, 2026.

/ Search

February 19, 2026. Enhanced SSO Security – Global Logout

To further protect member data and ensure a seamless security experience, we have updated our recommendations for **Single Sign-On (SSO)** integrations.

What's New?

You can now configure **Global Logout** to ensure that when a user logs out of your primary health plan website, they are automatically logged out of **Kyruus** as well. This synchronization terminates all active sessions and removes

session cookies across both platforms simultaneously.

Why This Matters

- **Data Privacy:** Prevents unauthorized access to sensitive health information on shared or public devices.
- **User Experience:** Eliminates the "zombie session" where a user thinks they've logged out but remains authenticated in integrated tools.
- **Security Best Practices:** Aligns your portal with industry-standard session management protocols.

Action: This update requires a one-time configuration within your existing SSO framework (e.g., Okta, Azure AD, Ping Federation). Please share our **SSO Logout Documentation** with your technical team to add the necessary logout redirect URLs and configurations.

/ Search

February 19, 2026. Unified Search: Extended Rollout Timeline

We are extending the transition period for Unified Search. This shift provides more time for customer adoption and refinement of the feature before we retire the tile search experience.

- **Previous Required Migration Date:** October 2026
- **New Required Migration Date:** April 2027

Why the Change?

Feedback from our early adopters has been instrumental in shaping the initial version. We are taking additional time to extend discovery, allowing our teams more space to further refine the interface and search logic underpinnings.

Current Status

Unified Search is available for adoption today. We encourage organizations to begin their transition now to take advantage of the current feature and provide feedback that will shape enhancements. Learn more about our Search here.

Next Steps

- **Your Feedback Matters:** We sincerely appreciate those who have provided feedback thus far. Your insights are directly shaping the

development of Unified Search.

- **Continued Transparency:** We will share more information as we enhance the feature.
- **Support:** If you have any questions regarding the rollout status or how this affects your organization, please reach out to your **Customer Success Manager**.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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