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/ NEWSLETTER

Kyruus Health Product Updates

The following product updates were released on or before January 15, 2026.

/ Kyruus Connect

Coming Soon: User Export Downloads

We updated the user export workflow for Kyruus Connect Admin to ensure user exports are saved and stored in a central location. Admins can now access and download completed files in one place, rather than wait for a file to download to their computer that may be incomplete or stall due to file size. All exports will be stored in this location for up to 30 days.

This update will be released next week and deployed for all customers.

/ Search

January 8th, 2026. Generally Available: Enhanced Plan Selection via Prefix Filtering

This update improves the Search by Plan experience by allowing members to filter their plan selection using the prefix on their member ID.

Previously, members searched by prefix or plan name independently, which could lead to irrelevant results or incorrect plan selection. By enabling members to use their alpha prefix to narrow down the available plan list, we

reduce friction and ensure members select the correct coverage before beginning their provider search.

This is an opt-in feature and is inactive by default. To enable prefix filtering for your members, contact Kyruus Health Support.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM - 9 PM (Eastern)

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