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Short-Term Health Plan Roadmap

Updated Q3 2026

Q3 RevSpring/Kyruus Health – Health Plan Roadmap

Search · Platform · Data

Cost

- Integrate Costs in Search

Teagan Hinderliter

Search for Payers

- Filtering & Sorting by Rating
- Unified Search UI
- Deep Linking
- Decouple Select PCP
- Hospital Quality & Patient Satisfaction Data

Teagan Hinderliter & Amy Wininger

Ask & Guide for Payers

- Guide Ranking
- Recommended Results
- Map Inline with Search Results

Teagan Hinderliter & Amy Wininger

Compliance

- Medicare Plan Finder Phase 2

Pat Rockwell

Data, API & Integrations

- FHIR Provider Directory API
- RevSpring MCP
- Data intake modernization

Pat Rockwell

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Payer solutions

Q3 2026

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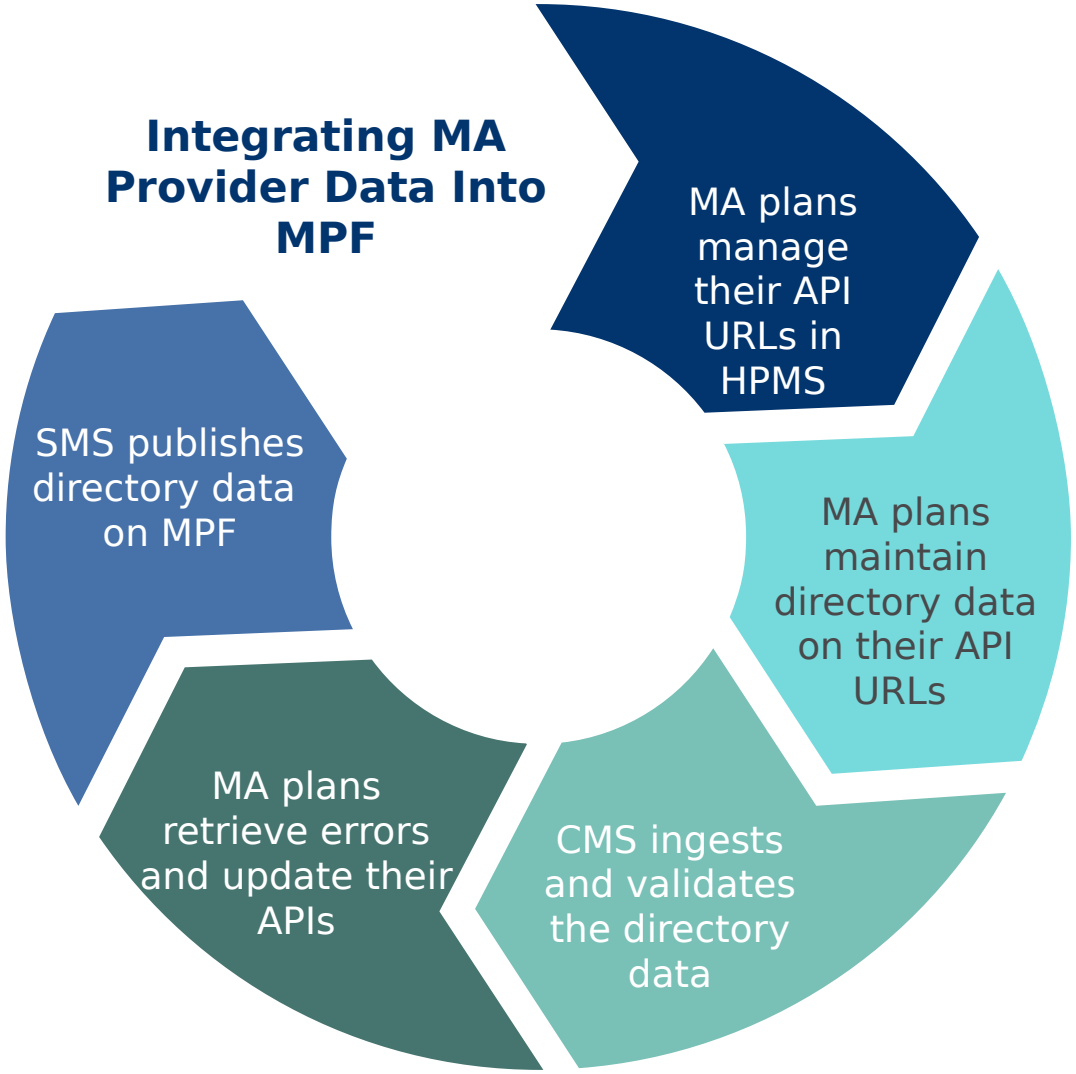
Compliance

Medicare Plan Finder Phase 2: Overview

- As part of final rule **CMS-4208-F2**, all payers who offer Medicare Advantage (MA) Plans must supply provider directory data for all individual MA plans to CMS for display in Medicare Plan Finder (MPF) **beginning with Contract Year (CY) 2027**.
- Data will be supplied to CMS via **FHIR-Based JSON flat files**.
- These files are made available to CMS via an MPF Provider Directory URL defined in a payer's Health Plan Management System (HPMS) which **CMS will crawl and validate the data daily**. This URL is defined on a per CMS contract number/contract year basis.
- Plans will be responsible for **ensuring accuracy** of the provider data and must **attest to its accuracy annually within their HPMS system**.



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Medicare plan finder phase II implementation

Production Rollout

1 MPF Phase II Testing Supported — June 2026

RevSpring Testing begins for MPF Phase II

2 MPF Phase II Testing Completes — August 31

MPF Phase II Testing Completes

3 Client Submits Production Network Crosswalk File to RevSpring — Due August 15

Pipe-delimited CSV: NetworkCode, MedicareContractID, MedicarePlanID, SegmentID, Plan Year 2027. Contains finalized CY2027 Network to Contract Information

PRODUCTION CROSSWALK

Customer Submit To RevSpring by August 15, 2026

Ensures production ready compliance*

UPDATE PRODUCTION URL(s)

Customer Update To HPMS by September 18, 2026

"Target" for production-ready CY2027 data

KEY DATES

- **Early June** — Testing window opens
- **July 10** — Enter MPF Provider Directory URL in HPMS
- **August 15** — Provide Finalized CY2027 Crosswalk Data
- **Late August** — Testing Completes
- **Sept 1** — 2027 HPMS attestation deadline
- **Sept 18** — "Target" for production-ready CY2027 data
- **Oct 1** — MPF 2027 production release

*Some clients may not be able to provide final Network to CMS Contract information by 8/15/2026 due to CMS finalizing the contracts with the Plan. RevSpring will work with Plans on a case by case basis to accommodate.

FHIR PROVIDER DIRECTORY API

FHIR Provider Directory API—an emphasis on provider data access

Accelerating Interoperability to Secure a future proof compliance for Health Plans

Mandate Overview

CMS-9115-F (Interoperability and Patient Access) requires impacted payers to maintain a publicly accessible **Provider Directory API** without consumer authentication or app registration.

Core Requirements:

- Publicly accessible In-Network & Contracted provider data
- Unauthenticated read access (No developer registration)
- Must conform to FHIR R4 & Da Vinci PDex Plan-Net IG

Regulated payers: *Must comply with CMS-9115-F*

MA Plans | **Medicaid** | **CHIP** | **QHP (FFEs)**

Three core mandates: *Required API capabilities*

Patient Access
API for claims data

Directory API
Provider listings

Payer-to-Payer
Data portability

Built on the FHIR standard

92-DAY LEAD TIME

MAR 2020
CMS-9115-F final rule published

JUL 2021
Enforcement begins — Provider Directory API required

OCT 2026
RevSpring Plan-Net 1.2 upgrade — target go-live

JAN 2027
CMS-0057-F deadline

FHIR PROVIDER DIRECTORY API

FHIR Provider Directory - Evolution

Upgrading FHIR Provider Directory to future-proof Health Plan compliance ahead of it

EARLIER VERSION (PLAN-NET 1.0/1.1)

Legacy foundation built primarily for baseline compliance.

- US Core 3.1.1 Profiles
- Basic Search
- no bulk export
- Manual Cache Handling
- Inconsistent Data Freshness Controls

Bridging the Gap

UPGRADED SERVICE (PLAN-NET 1.2)

Advanced architecture ready for upcoming interoperability cycles.

- US Core 6.1/7.0 Profiles
- Forward /Reverse Chaining
- Bulk Export Support ($export)
- Real-time Cache Validation
- Consistent meta.lastUpdated Accuracy

Public, no-auth API
No consumer login or app registration for read access

FHIR R4 + Plan-Net IG
Conforms to HL7 Da Vinci PDex Plan-Net

Mandated data set
All required and must support fields available

RevSpring ensures plans are compliant for today while building the infrastructure for 2027 and

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Cost

Integrate & simplify costs in search

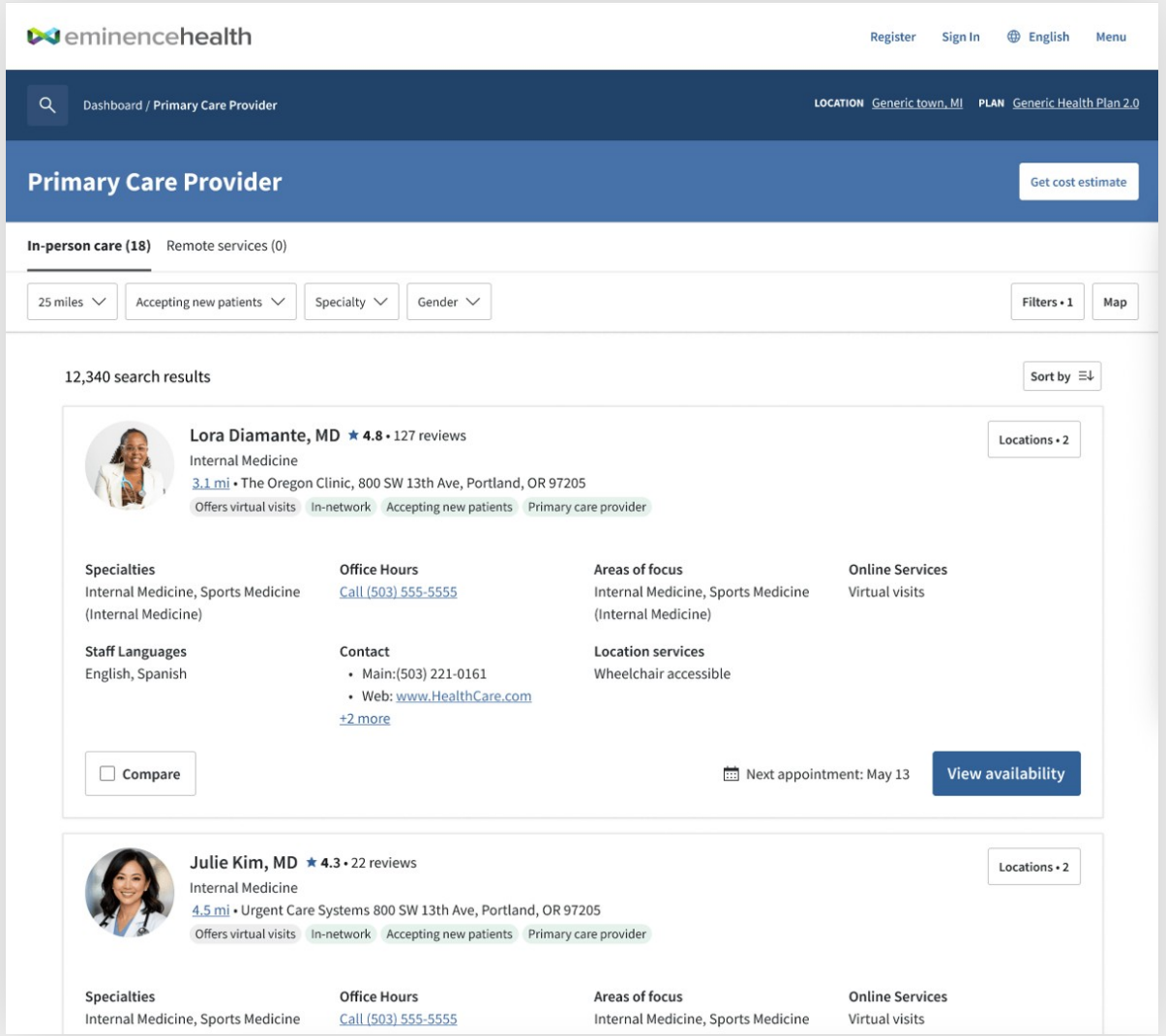
Bridging the gap between finding care and comparing costs

Benefits

- **Costs Applied to Specialty Searches**: Integrate negotiated rates directly into the care journey, enabling members to weigh financial impact without leaving search results.
- **Empower Informed Decisions:** Billing jargon is replaced with a curated list of member-friendly services, enabling users to instantly understand and apply accurate costs to their results.

This Quarter

- Status: In review with early adopter customers
- Next steps: Collect feedback and fine tune, then bring GA early Q3



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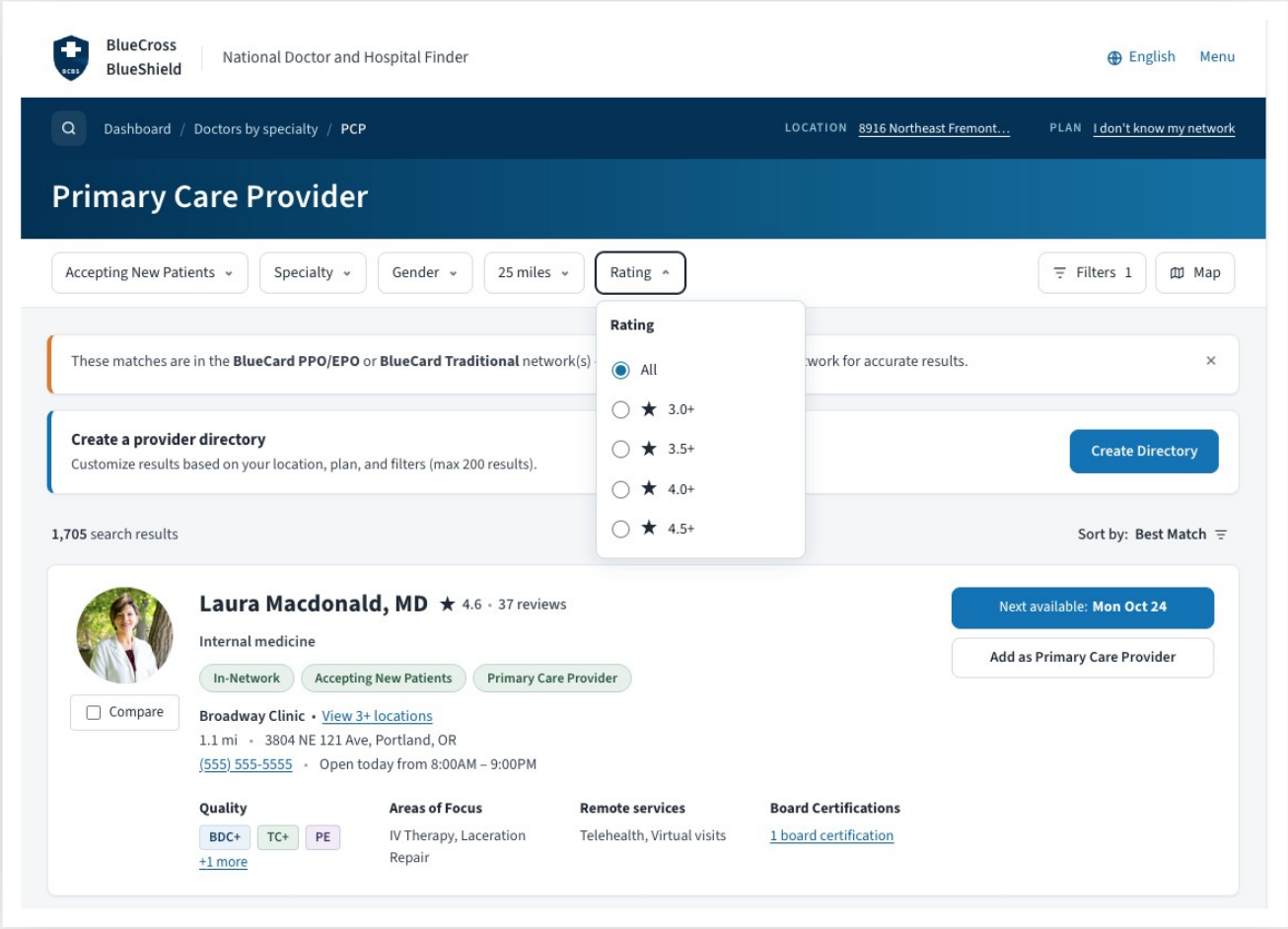
Search for payers

Filter & sort results by rating

Help members choose confidently, faster

Instantly narrow results to the highest-rated providers, cutting down profile-by-profile comparison and building trust that they're choosing quality care.



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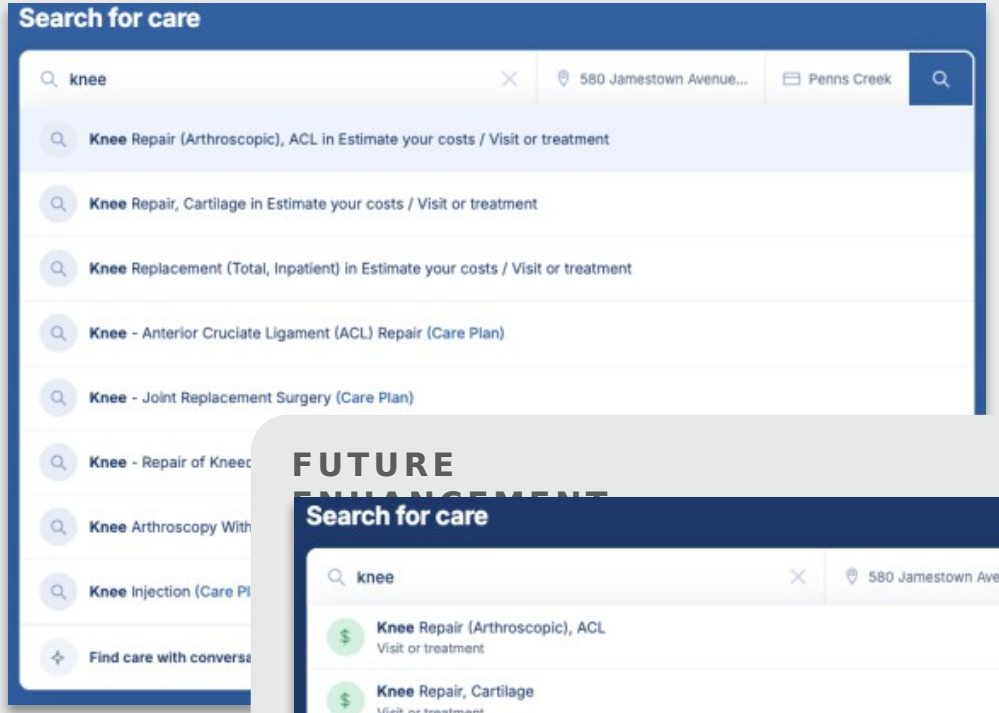
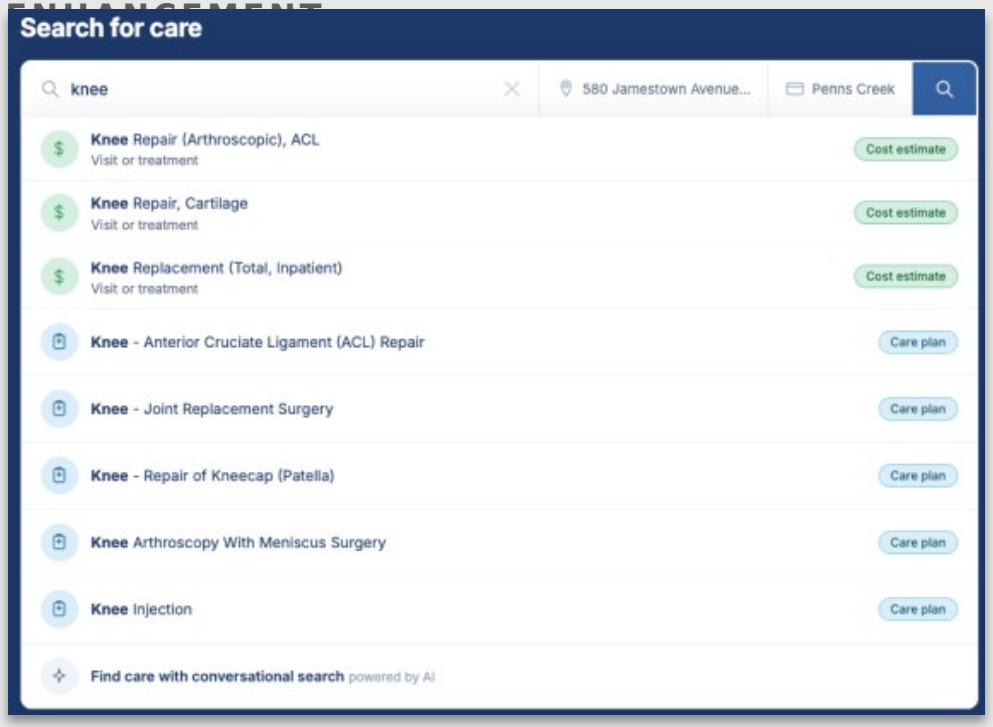
TODAY



FUTURE ENHANCEMENT



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Unified search UI optimization

Improving the typeahead so members can tell result types apart at a glance and move to the right care path with confidence.

The Problem

The dropdown mixes provider, cost, and care-plan suggestions as near-identical text lines. Members can't visually distinguish them, or tell which path each one leads to.

This Quarter

- Distinct result-type icons on the left signal what each item is
- Cleaner labels so members understand what each result means
- Action-oriented badges on the right for Cost estimate and Care plan

SEARCH

Deep linking enhancement

Expanding the capability of the Require Location feature: Will fully support deep links for greater flexibility.

The Problem

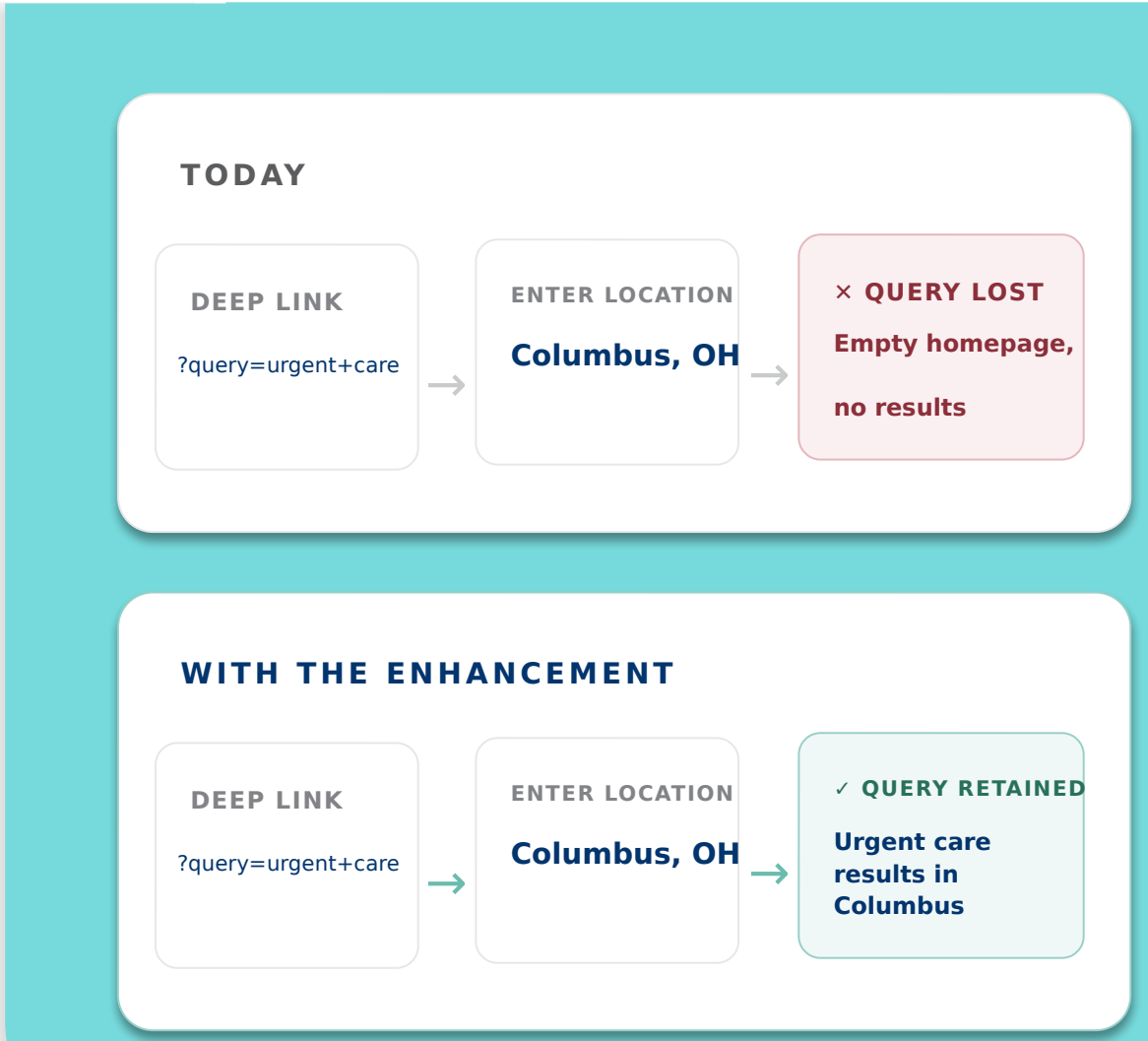
When Require Location Selection is on, the app can deep link or require a location, but not both. After the member enters their location, the deep-linked search term is dropped and they land on an empty homepage.

The Enhancement

- The entered location persists into the deep-linked search
- Members land on the expected results, as if they'd typed it themselves
- Require Location customers can finally rely on deep links

~½
of customers have Require Location enabled

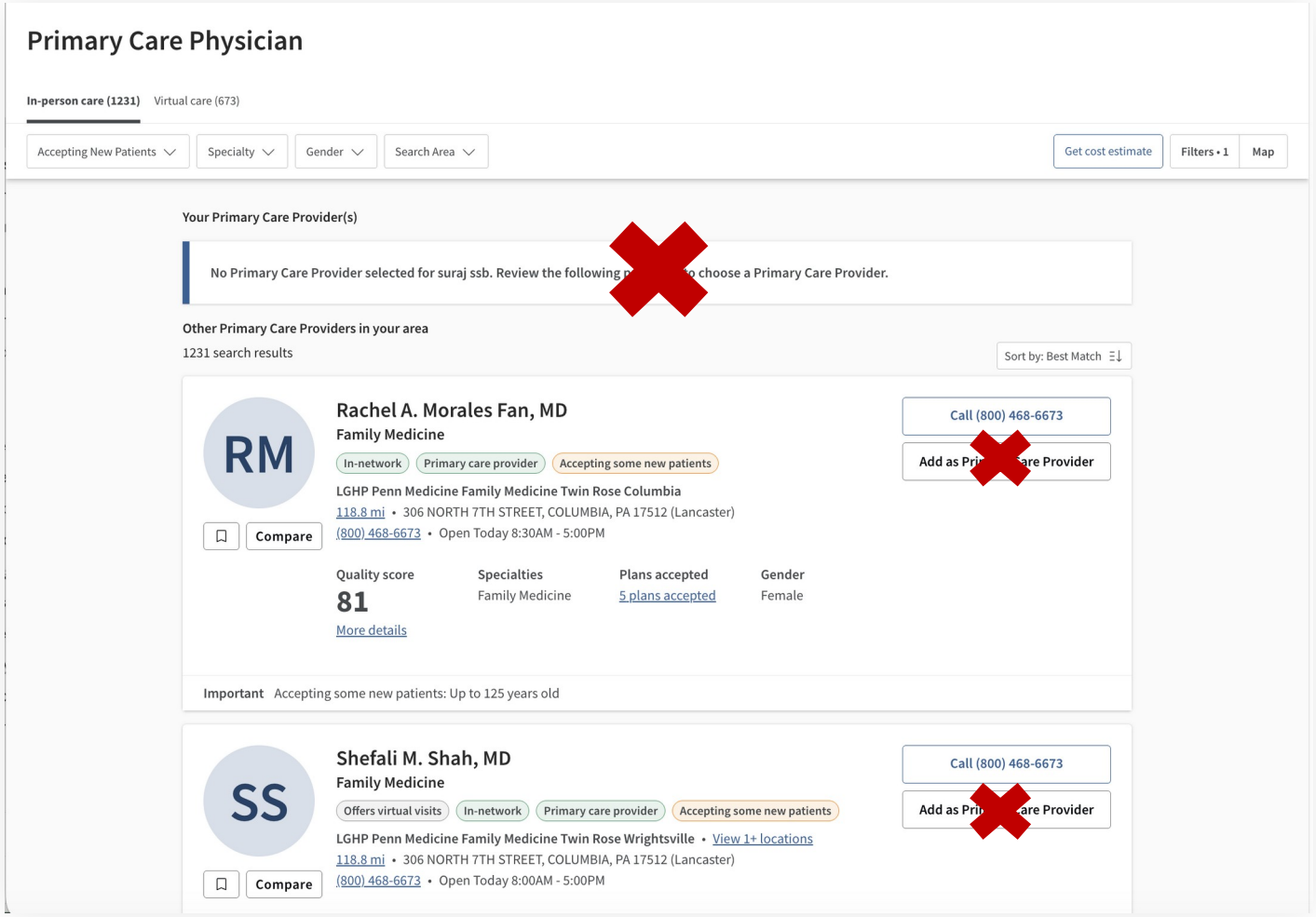
Monthly
member complaints today from a single broken portal link



Decouple “Select PCP” for national PCPs

For Blues: Greater flexibility for Association-sourced provider data

Blues affiliates no longer face an all-or-nothing choice and can display national PCP data in search results without enabling the PCP selection workflow.



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SEARC
H

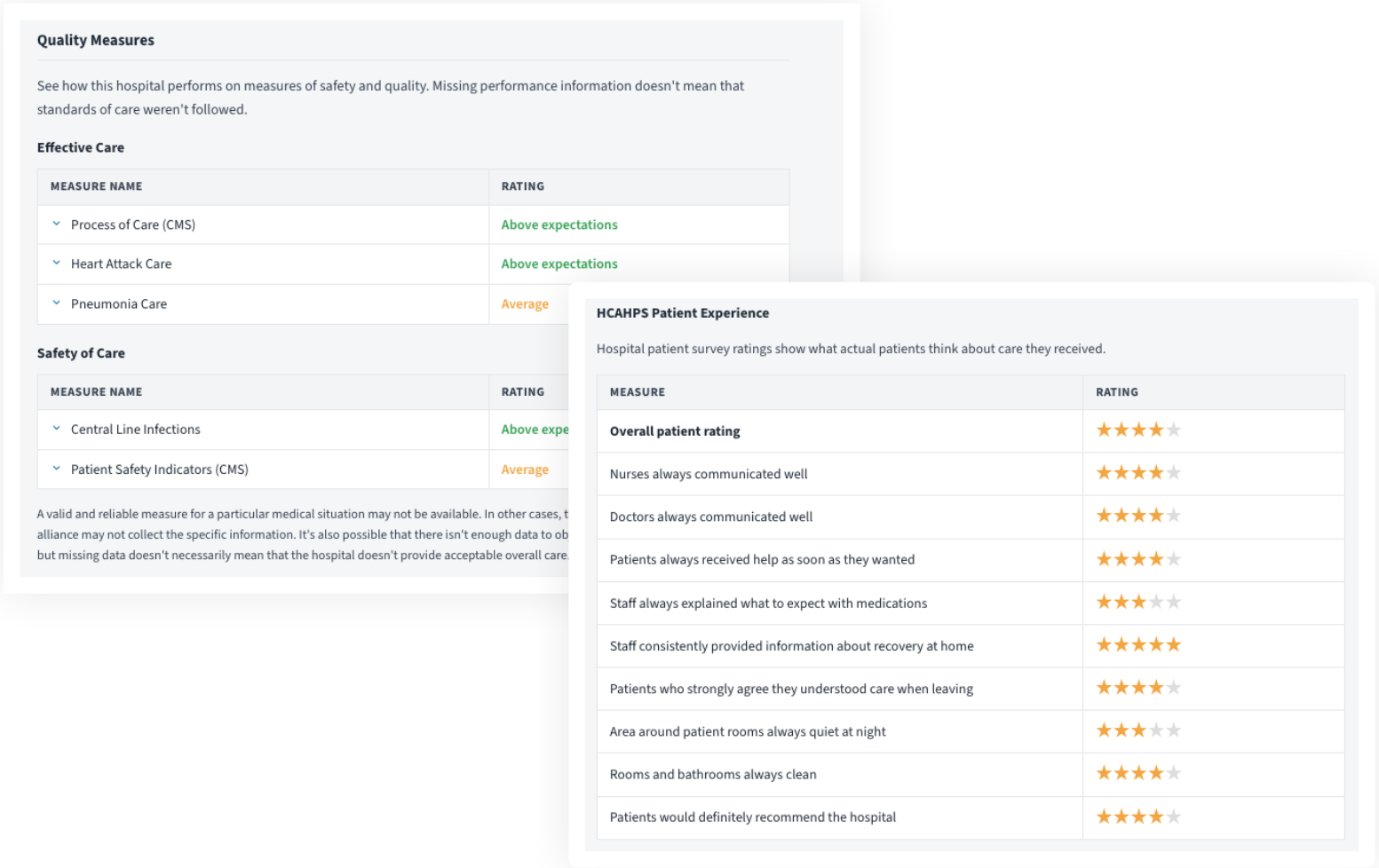
Hospital quality & patient experience data

For Blues: surface national CMS quality data members can trust

Clinical Quality, at a Glance: Hospital Quality Measures (HQM) shows how a hospital performs on safety and quality against national benchmarks (e.g. infection rates, care for specific conditions).

Real Patient Feedback, Made Simple: HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) reflects what actual patients say about their care, covering things like communication, cleanliness, and overall experience, shown as an easy-to-read star rating.

One Trusted View for Members: Together, these give members a fuller picture of hospital quality, right on the profile and search results, so they can choose care with confidence.



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Three Enhancements, One Cohesive Experience

Continuing the rollout of enhanced search cards across all surfaces. This release brings the updated card experience to location displays in search results, including the map view tab, and to the selected location and other locations on the profile page.

01

Enhanced Search Cards in Map View

The map view on the search results page now shows the new enhanced search cards.

02

Enhanced Card for Selected Location on Profile

The selected location on the provider profile page now uses the new enhanced card design, matching what members see in the search results list.

03

Profile "Other Locations" Replaced with Interactive Map

The collapsible "Other Locations" card list is replaced with an interactive map. All provider locations appear as pins with enhanced mini cards alongside.

July 7
UAT Release

July 28
Production Release

UAT Release- July 7: All three enhancements are available in UAT. Maps will not render automatically in UAT, click the button to load the map. In Production, maps will render automatically.

Auto-On: Once moved to Production, all three enhancements will be auto-on. No configuration or opt-in required.

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Guide for Payers

Guide ranking algorithm

MVP Approach: Weighted Scoring Model

The Problem

“Best Match” does not optimize for factors that drive value. Other sort options rely on single-dimension sorts (quality, distance, tier). No holistic provider ranking exists.

MVP Approach: Weighted scoring model

Build a weighted scoring model combining multiple attributes to rank high-quality, low-cost providers. Design intentionally to enable a Learning-to-Rank (LTR) model later.

Ranking Inputs

- Specialty / Area of Focus — REQUIRED
- Quality — Score or recognitions
- Tier — Cost
- Distance — REQUIRED
- “Book Now” Availability — CONFIGURABLE
- Strategic Networks — CONFIGURABLE

Weighted scoring model

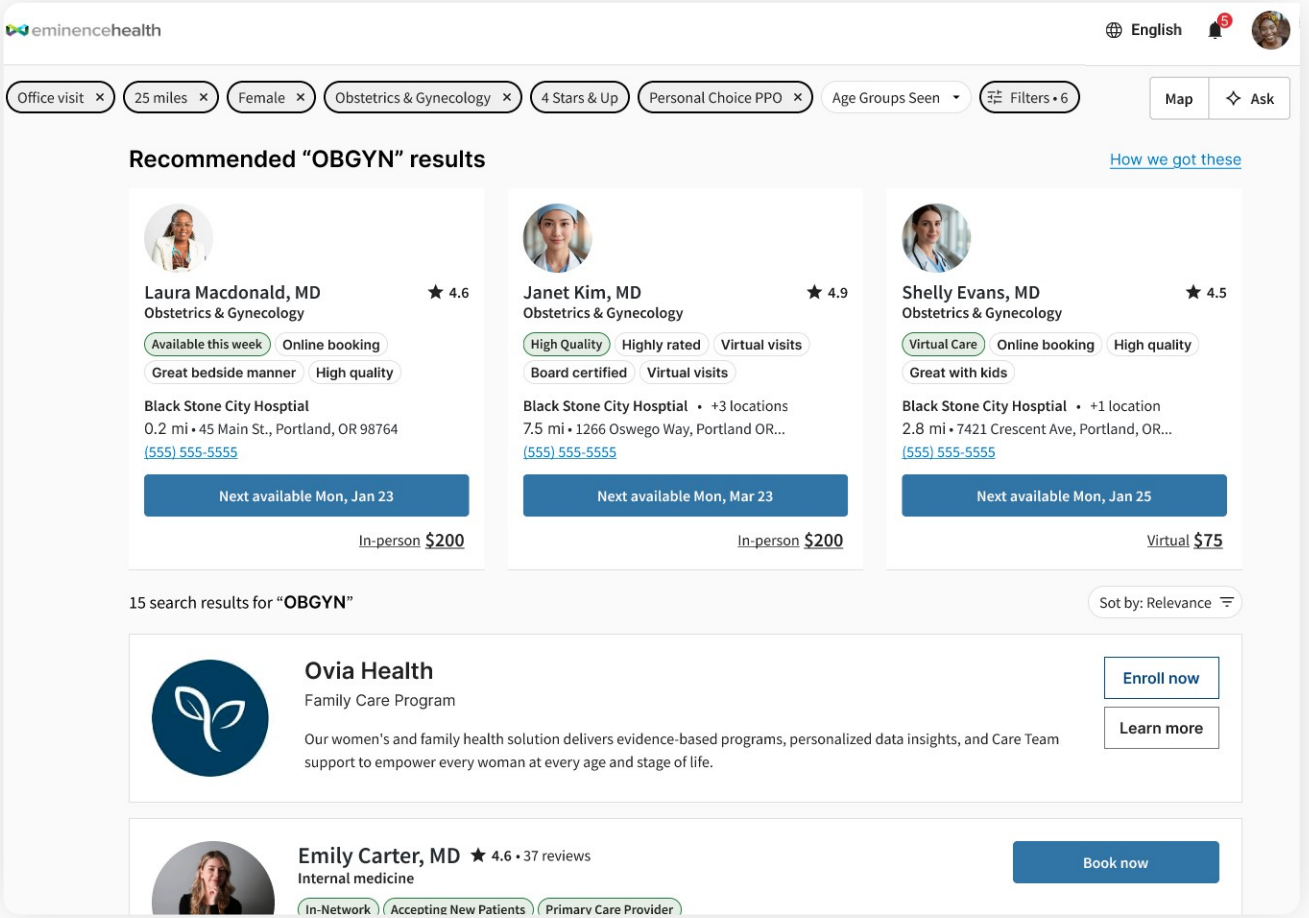
Crawl
Weighted scoring model

Walk
Customizable weights
Provider affiliation support

Run
Learn to Rank Model
Review signals + personalization

Drive faster care selection with recommended results

Surface and pin the top three providers, providing **a consumer-grade experience that reduces "choice overload"** and helps members find high-quality care faster.



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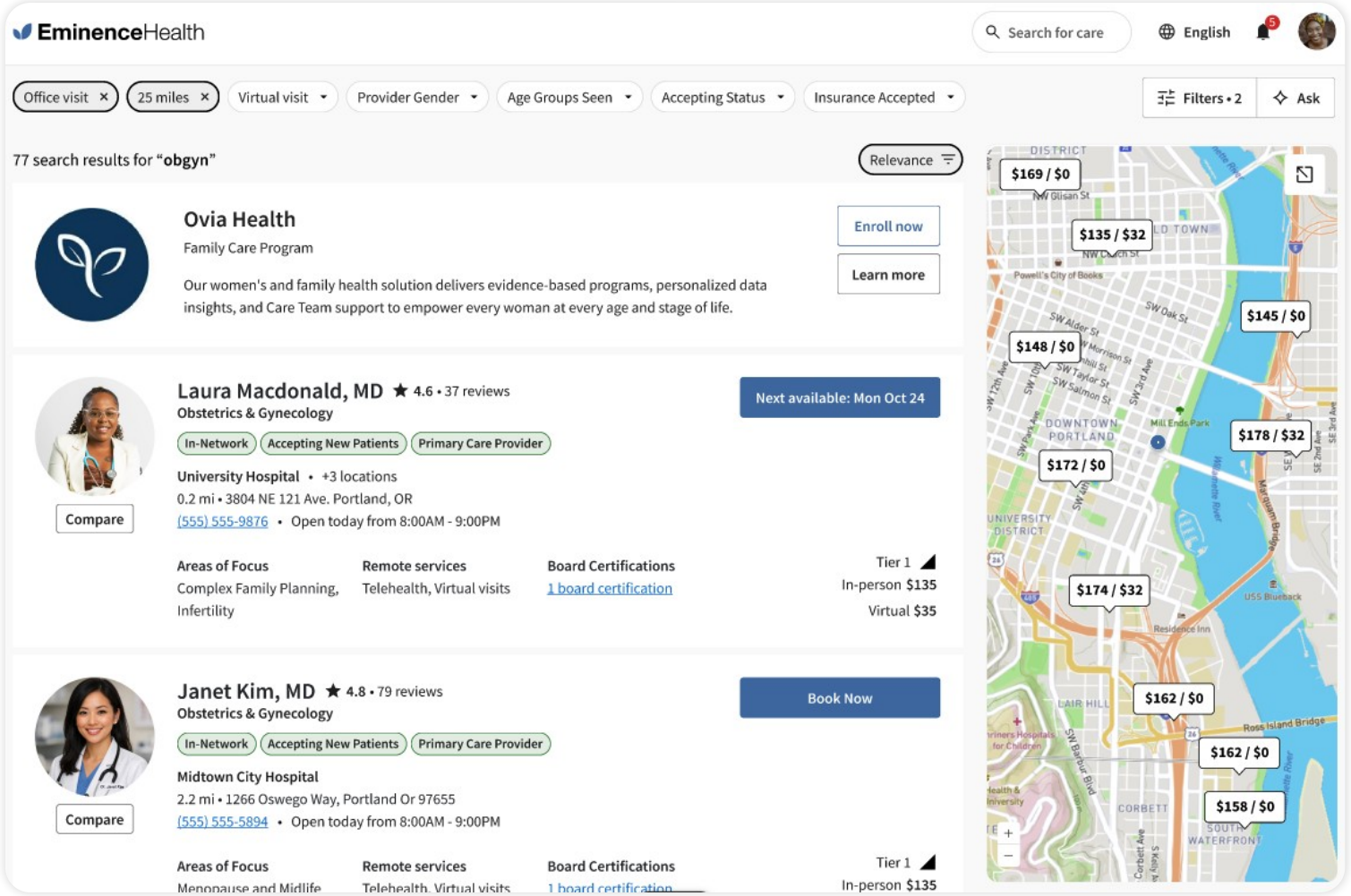
Map inline with search results



Bring an inline map into Guide search results so members can see where care is, right alongside the list.

WHY IT MATTERS

- **Location in context**
  members see proximity without leaving results, combining the separate map tab and list
- **Cost-forward where available**
  cost shows on the pin and card so members weigh price and place together
- **Easier to scan**
  reuses the enhanced search card and map pattern members already know

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Enterprise health plan MCP

Source of truth for your agents to recommend care



Private MCP server that gives AI agents direct, secure access to your health plan's own verified provider and network data



Acts as a translation layer between AI agents and our existing Search API, so agents can query provider and location data without custom integration work



Isolated instance grounded in your data that allows health plan to own internal AI initiatives

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Next Roundtable

August 19, 2026

12:00 PM PST / 3:00 PM EST

Mark your calendars — we look forward to seeing you there!

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Thank you!

Questions?