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Kyruus Health Systems Product Updates

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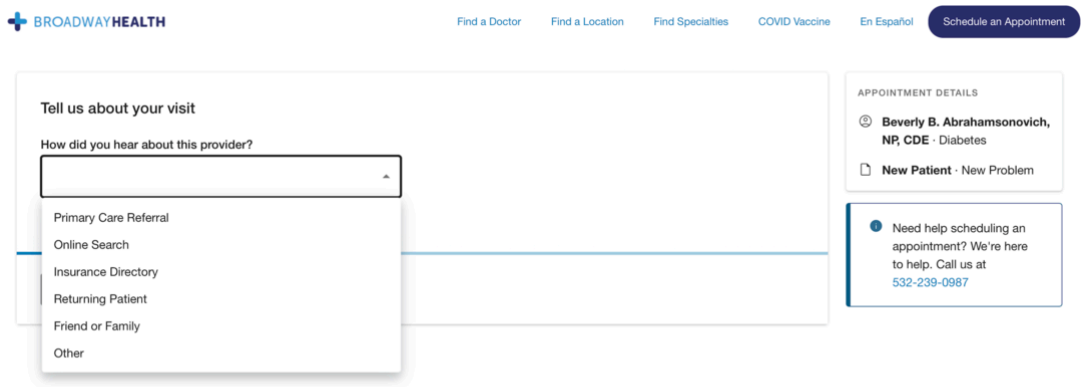
/ Schedule

October 13, 2026. Now in Production: Multiple Choice Questions in Pre-Booking Validation

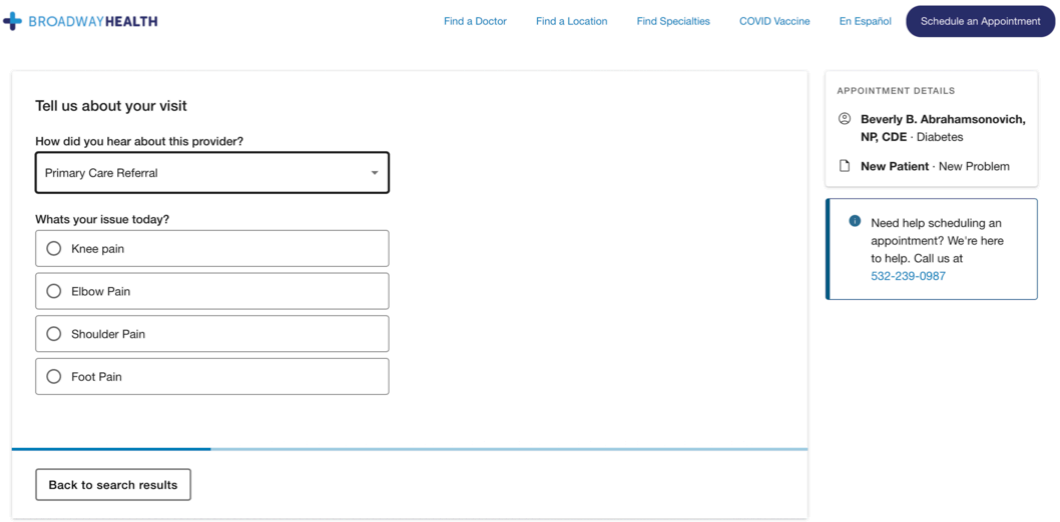
We've added multiple choice questions to Pre-Booking Validation (PBV), so patients can pick from your own list of answers instead of only Yes or No.

PBV questions are the short questions patients answer on the first step of scheduling. Multiple choice gives you a way to ask things that have more than two possible answers. For example, you could ask "Who is this appointment for?" and offer answers like "Myself," "My child," and "Someone else."

Multiple choice with 5 or more answers: dropdown



Multiple choice with 4 or fewer answers: radio buttons



What's new

- **Your own answer lists:** Write a question and the answers patients can choose from, instead of being limited to Yes or No.
- **Fewer than 5 answers show as radio buttons:** With 1 to 4 answers, patients see each option as a radio button.
- **5 or more answers show as a dropdown:** With a longer list, the answers appear in a dropdown so the page stays clean.
- **Same setup as Yes/No questions:** You create and manage multiple choice questions the same way you do Yes/No questions, so there is nothing new to learn.

What stays the same

- Existing Yes/No questions are unchanged and work exactly as they did before.

Before this update, custom PBV questions were limited to Yes/No answers, so a question with several possible answers could not be asked as a single question. With multiple choice, you can collect more specific information from patients before they book.

This update is now live for all customers. For more information, please see our Support Article.

/ Schedule

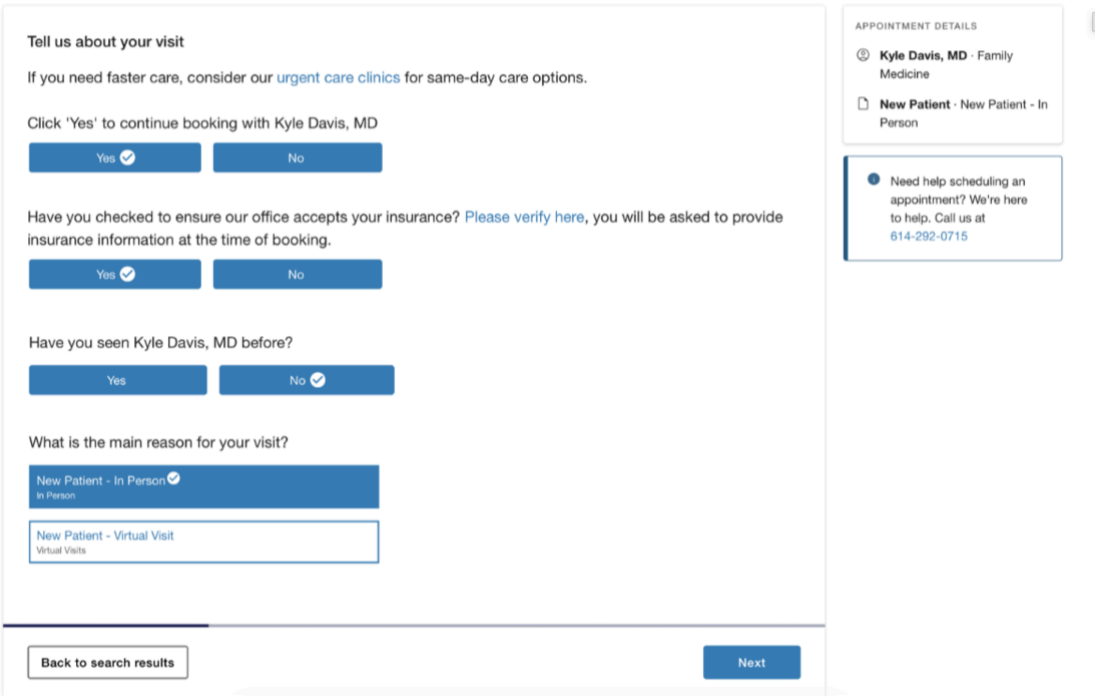
October 13, 2026. Now in Production: Smoother Page Transitions and Refreshed Buttons

We've added smoother transitions between steps in the scheduling flow and refreshed the radio buttons on the first booking step, so patients stay oriented and the experience feels more modern as they book.

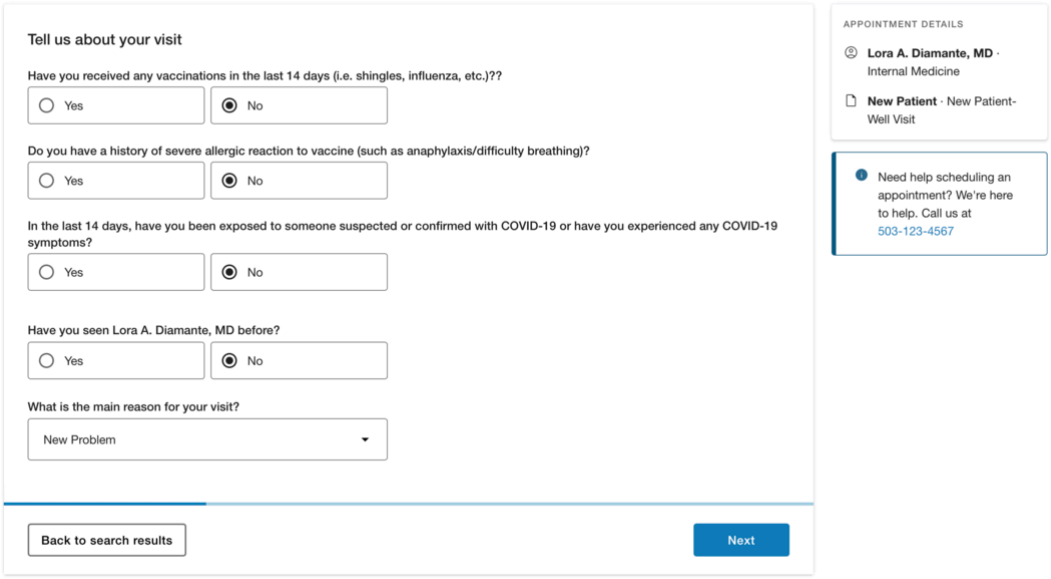
What's new

- **Smoother step changes:** Moving between booking steps now uses a quick, subtle transition instead of an abrupt change.
- **Refreshed radio buttons:** Answer options on the first booking step, including Pre-Booking Validation questions, now use a new outlined radio button style or a refreshed dropdown.

"Tell us about your visit" Buttons Before:



"Tell us about your visit" Buttons After:



This update is part of our ongoing, iterative refresh of the scheduling experience. You will start to see this styling in the rest of the flow as we continue our improvements, and you'll see more incremental updates in upcoming releases. No changes are required on your end.

This update is now live for all customers.

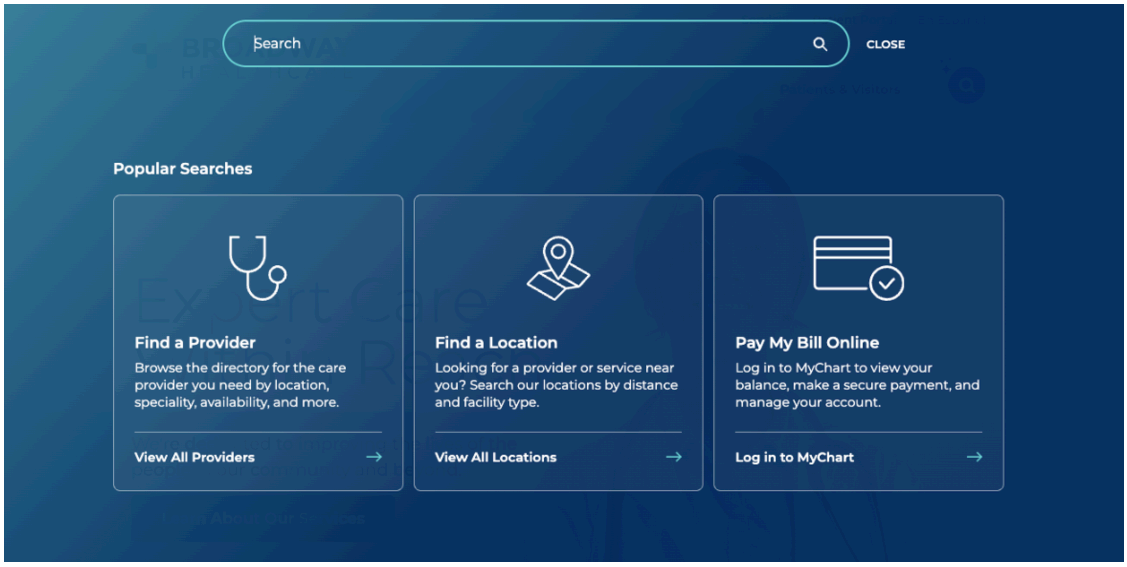
/ Guide for Providers

October 13, 2026. Give Patients a Head Start with Popular Searches

When patients open global search in Guide for Providers, they now see helpful suggestions immediately in the typeahead overlay — before they even type a word.

What's new

- Clicking into the search bar now shows a **Popular Searches** panel with quick links for **Find a Provider** and **Find a Location**, so patients can jump straight into a provider or location search without typing anything.
- An optional third card can link to whatever you'd like — such as logging into your patient portal to pay a bill or message a care team — giving patients a fast path to scheduling or account access right from the search entry point.



Impact

- Patients get immediate, actionable options the moment they open search, instead of a blank search box.
- Encourages faster engagement with Providers and Locations through quick links.
- The optional third card can route patients straight to your patient portal or any destination you choose, reducing steps to schedule, pay, or manage care.

The Find a Provider and Find a Location quick links are automatically enabled by default within the Guide for Providers product; these can be hidden entirely if preferred. The third card is off by default and fully customizable; coordinate with your RevSpring team to enable it and choose its content and destination.

For questions, please reach out to kyruussupport@revspringinc.com or your customer success partner.

/ Reach: Listings Management

October 15, 2026. Introducing the Listings Completeness Score

We're introducing a Listings Completeness Score that shows you, at a glance, how complete each of your provider and location listings is on Google Business Profile, Apple Business Connect, Bing Places for Business, and Healthgrades.

What's new

- A score for every listing: You'll see a completeness score for each provider location and each location on every publisher, so you can spot gaps without manually checking each field.
- Publisher-aware scoring: Each publisher has its own set of fields it expects and values, and your score reflects only what that publisher actually uses. A field like Google's "Accepting new patients," for example, only affects your Google score.
- Daily updates: Scores refresh on a 24-hour cycle, so changes you make in Connect show up in your score within a day.

Before this update, spotting incomplete listings meant manually checking each field on each publisher one at a time. With the Completeness Score, you'll know exactly where the gaps are and which fixes will move the needle most.

This feature will be included automatically for all customers with Listings Management. More information about the Completeness Score can be found here.

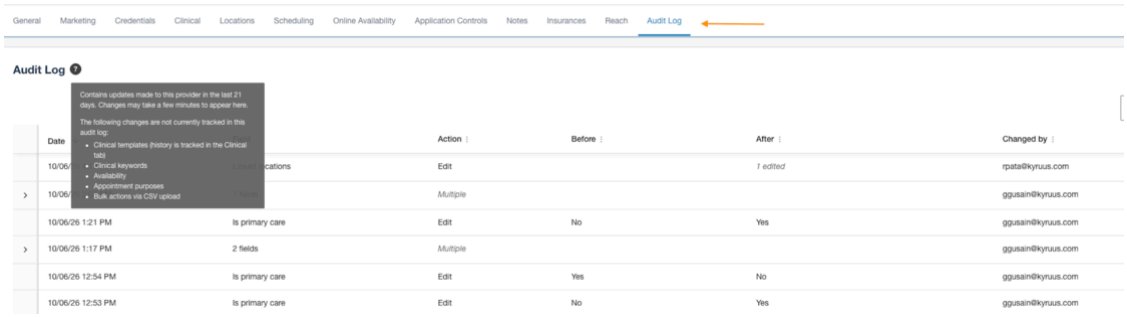
/ Kyruus Connect - Administrator

October 15, 2026. Generally Available: Audit Log Tab in Provider Profiles

We've added an Audit Log tab to provider profiles in Connect Administrator, so you can see who changed what and when without leaving the profile.

What's new

- **Audit Log tab:** See each change in a table with the date, editor, field, and the before and after values.
- **Most recent first:** Changes are listed in reverse chronological order, so the latest edits are always at the top.
- **Filters:** Narrow the list by field or by editor to find a specific change quickly.
- **Grouped changes:** When a single save updates multiple fields, or adds and removes several items in one field, the changes are shown together so the history stays easy to read.
- **Real-time auditing:** The Audit Log updates in real time and captures edits made through both manual changes in the UI and ingestions, covering the last 21 days of history.



Before this update, finding out who changed what meant moving across multiple tabs and clicks. Now you can see it almost immediately, right from the provider profile.

This update is live in Production for all customers

/ Location Data Management Solutions Best Practices Recap

October 14, 2026. Recap and Recording: One Location, One Place to Manage
Thank you to everyone who joined our October 14 session on Location Data Management. We covered how practice and marketable locations come together into one record, what is coming next, and what the optional upgrade looks like for your health system.

- **One location per site:** manage practice and marketing locations in one place, with bulk update and export.
- **Coming soon:** special and holiday hours and clinical keywords for locations, both in preview.
- **Your timeline:** the upgrade is optional, your existing APIs keep working, and we handle most of the work.

Full recap and recording | Watch the recording

/ October Roundtable

Join our product and customer success experts on **Wednesday, October 21st at 12:00 PM ET | 9:00 AM PT** for the Health System Roundtable to hear about upcoming enhancements, roadmap highlights, and opportunities.

Register for the October Roundtable

/ Kyruus Connect Administrator Best Practices

Join our product and customer success experts **Wednesday, November 11th at 1:00 PM ET | 10:00 AM PT** for the Kyruus Connect Administrator Best Practices!

Register for Kyruus Connect Administrator Best Practices Session

Don't forget to check out our Upcoming Events and Past Recordings page. You can easily access last month's recording, find previous recordings, and register for the next roundtable at your convenience.

For more product updates, visit the Release Notes section of the Kyruus Health Help Center.

Support is available Monday to Friday from 9 AM to 9 PM (Eastern)

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